

## Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Friday, 27 May 2022 5:40 AM  
**To:** Admin A; Summer Lee (LKK Auto)  
**Subject:** FW: SNM22D203628C02 - Pre-repair inspection - Our ref: DP.sl.11829.22.KAS Your ref: SJC 8118H  
**Attachments:** DP.11829.22.KAS - 25052022.pdf

Hi Team

Please conduct survey.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 I F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**From:** Chee So Chow  
**Sent:** Friday, May 27, 2022 5:36 AM  
**To:** Shirley Leong <shirley@dpco.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** 'Daniel Poon & Co.' <law@dpco.com.sg>  
**Subject:** RE: SNM22D203628C02 - Pre-repair inspection - Our ref: DP.sl.11829.22.KAS Your ref: SJC 8118H

Hi Team

We disagree with your list of surveyors.

We shall be appointing **LKK Auto Consultants Pte Ltd** to conduct survey.

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**From:** Shirley Leong <[shirley@dpc.com.sg](mailto:shirley@dpc.com.sg)>  
**Sent:** Thursday, May 26, 2022 12:40 PM  
**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpc.com.sg](mailto:law@dpc.com.sg)>  
**Subject:** RE: SNM22D203628C02 - Pre-repair inspection - Our ref: DP.sl.11829.22.KAS Your ref: SJC 8118H

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Dear Sirs,

We refer to your E-mail dated 25 May 2022.

We will not be appointing any of your appointed surveyor as a single joint expert.

Kindly note that in the event that you are not agreeable to our list of appointed surveyor attached with our email dated 25 May 2022, kindly contact the workshop to arrange a pre-repair inspection.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor



133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>  
**Sent:** Wednesday, 25 May, 2022 5:26 PM  
**To:** 'Shirley Leong' <[shirley@dpco.com.sg](mailto:shirley@dpco.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpco.com.sg](mailto:law@dpco.com.sg)>  
**Subject:** RE: SNM22D203628C02 - Pre-repair inspection - Our ref: DP.sl.11829.22.KAS Your ref: SJC 8118H

Dear Shirely

We refer to your email of 25/05/2022.

We reject your list of surveyors.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

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**From:** Shirley Leong <[shirley@dpc.com.sg](mailto:shirley@dpc.com.sg)>  
**Sent:** Wednesday, May 25, 2022 10:38 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** 'Daniel Poon & Co.' <[law@dpc.com.sg](mailto:law@dpc.com.sg)>  
**Subject:** Pre-repair inspection - Our ref: DP.sl.11829.22.KAS Your ref: SJC 8118H

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## ACCIDENT ON 22 MAY 2022 INVOLVING SJR 4105S AND SJC 8118H ALONG AMBER ROAD

Dear Sirs,

We refer to the above matter.

We enclosed herewith our Pre-repair inspection letter of today's date for your attention.

Kindly revert.

Yours faithfully,

**Shirley (Claims Administrator)**  
**for Daniel C. K. Poon**  
Advocate & Solicitor



133 New Bridge Road  
#11-02 Chinatown Point  
Singapore 059413  
Tel: +65 6227 2469  
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