

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 8 June 2022 5:06 PM  
**To:** VAuG Claims  
**Cc:** SUR  
**Subject:** RE: SKE5461M - Allianz OD - DOA: 24/05/2022 - Authorization To repair  
**Attachments:** SKE5461M - SUPP.pdf

Dear Elaine,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** VAuG Claims <claims@vinsautogroup.com.sg>  
**Sent:** Friday, 3 June 2022 3:33 PM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>  
**Subject:** Re: SKE5461M - Allianz OD - DOA: 24/05/2022 - Authorization To repair

Dear Shiau Chan,

Well noted with thanks.

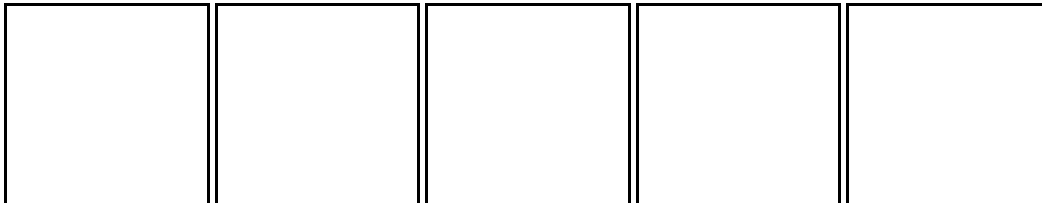
Best Regards,

Elaine



Sin Ming AutoCity  
160 Sin Ming Drive  
Singapore 575722  
Showroom/Office: #03-03  
Workshops: #08-08/09/10  
Tel: 64532121 (4 lines)  
Fax: 64599795  
Website: [www.vinsautogroup.com.sg](http://www.vinsautogroup.com.sg)  
Email: [claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)

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\*\* w.e.f 15th May 2017, we have shifted location! \*\*

\*\* w.e.f 20th November 2017, we have changed our email address! \*\*

On Fri, 3 Jun 2022 at 15:06, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Elaine,

OD Excess : \$600.00

Unnamed Driver : \$500.00

**Total Excess : \$1100.00**

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Friday, 3 June 2022 3:00 PM

**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>

**Subject:** Re: SKE5461M - Allianz OD - DOA: 24/05/2022 - Authorization To repair

Dear Shiau Chan,

May I check if the excess is \$600? Because the Insurance policy stated \$600.

Thanks and best regards,

Elaine



Sin Ming AutoCity

160 Sin Ming Drive

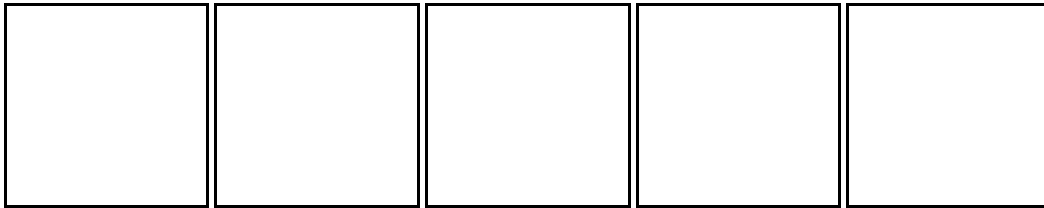
Singapore 575722

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On Tue, 31 May 2022 at 09:16, Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)> wrote:

Dear Raymond,

As instructed by our client, please proceed to repair the insured vehicle **SKE 5461M at repair cost on part by part basis (Excess \$1100/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** VAuG Claims <[claims@vinsautogroup.com.sg](mailto:claims@vinsautogroup.com.sg)>

**Sent:** Monday, 30 May 2022 9:17 AM

**To:** Guo Qiang (LKKAuto) <[GuoQiang@lkkauto.com](mailto:GuoQiang@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** SKE5461M - Allianz OD - DOA: 24/05/2022 - Authorization To repair

Good morning,

Can we have the authorization to repair the vehicle?

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity

160 Sin Ming Drive

Singapore 575722

Showroom/Office: #03-03

Workshops: #08-08/09/10

Tel: 64532121 (4 lines)

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