Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Friday, 27 May 2022 9:15 AM

To: Thanaletchumi Santerashigaram; assignments

Cc: Billy Tan

Subject: RE: SNM22D203667/C02/XE3566D/TANKW / FW: PRI of SMK6377L

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>

Sent: Thursday, May 26, 2022 11:01 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Billy Tan <billy.tan@sg.cntaiping.com>

Subject: Re: SNM22D203667/C02/XE3566D/TANKW / FW: PRI of SMK6377L

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Greetings,
Would agree with Mr.Adrian Ling from LKK as our SJE.
Kindly advise once insured had lodged the SAS report.
Kindly acknowledge.
Thank You.
Best Regards , S.Thanaletchumi (Ms) Claims Manager JACK CARS ENTERPRISE PTE LTD Office : 67488824 Mobile : 91701900 Fax : 67488834 Email : thana@jackcars.com.sg Save the Earth Print only when necessary
On Thu, May 26, 2022 at 5:21 PM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:</adeline.chng@sg.cntaiping.com>
Without Prejudice, Save as to Costs
Our reference: SNM22D203667 C02/ XE3566D /tankw Your reference: SMK6377L
Dear Sirs

ACCIDENT INVOLVING <u>XE3566D & SMK6377L ON 25/05/2022</u>

We refer to your email of 26/05/2022

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan at 63896175 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 26 May 2022 4:50 PM

To: 'thana@jackcars.com.sg' <thana@jackcars.com.sg>; Billy Tan

<billy. tan@sg. cntaiping. com>; Adeline Chng <adeline. chng@sg. cntaiping. com>

Subject: O/R: SNM22D2O3667/CO2/XE3566D/TANKW / FW: PRI of SMK6377L

Without Prejudice

Dear Adeline,

Please conduct PRS for SMK6377L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 63896116 | F: (65) 62247175

城 Taiping SG

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From: Thanaletchumi Santerashigaram < thana@jackcars.com.sg>

Sent: Thursday, 26 May 2022 2:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI of SMK6377L

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Greetings,

Attached would be the PRI of SMK6377L for your kind perusal.

Kindly acknowledge.

Thank You.

Best Regards , S.Thanaletchumi (Ms) Claims Manager JACK CARS ENTERPRISE PTE LTD

Office: 67488824 Mobile: 91701900 Fax: 67488834

Email: thana@jackcars.com.sg

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