

## Yan (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 4:15 PM  
**To:** Chew Goon Motor; Chew Goon Motor(ad3); SUR; assignments  
**Cc:** Eric  
**Subject:** RE: SNM22D203633/C02/SJN4374C/TANCHC / RE: Our Ref: SJH5362L ; Your Ref: SJN4374C ; Acc Date: 24.05.2022

### WITHOUT PREJUDICE

Dear Sir,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Chew Goon Motor <ad5@chewgoonmotor.com.sg>  
**Sent:** Thursday, 26 May 2022 4:12 PM

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>  
**Cc:** Eric <eric@chewgoonmotor.com.sg>  
**Subject:** RE: SNM22D203633/C02/SJN4374C/TANCHC / RE: Our Ref: SJH5362L ; Your Ref: SJN4374C ; Acc Date: 24.05.2022

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Dear Jacqueline,

According to your list, we prefer **LKK** to survey the vehicle.

**Thanks & Regards,**

**Kelly**

**Chew Goon Motor**

Blk 10, AMK Ind Park 2A,

Ave 5 #01-15, 16 & 17,

AMK Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

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**From:** [Jacqueline Tan](#)

**Sent:** Wednesday, 25 May 2022 17:02

**To:** [Chew Goon Motor\(ad3\)](#)

**Cc:** [Chew Goon Motor](#); [Eric](#)

**Subject:** RE: SNM22D203633/C02/SJN4374C/TANCHC / RE: Our Ref: SJH5362L ; Your Ref: SJN4374C ; Acc Date: 24.05.2022

**Without Prejudice**

**Our reference:** **SNM22D203633/C02/SJN4374C/TANCHC**

**Your reference:** **SJH5362L**

Dear Sirs,

**ACCIDENT INVOLVING SJN4374C & SJH5362L ON 24/05/2022**

We refer to your email of 25/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, 25 May 2022 4:55 PM

**To:** 'Chew Goon Motor(ad3)' <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Cc:** Chew Goon Motor <[ad5@chewgoonmotor.com.sg](mailto:ad5@chewgoonmotor.com.sg)>; Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>

**Subject:** O/R: SNM22D203633/C02/SJN4374C/TANCHC / RE: Our Ref: SJH5362L ; Your Ref: SJN4374C ; Acc Date: 24.05.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SJH5362L.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Chew Goon Motor(ad3) <[ad3@chewgoonmotor.com.sg](mailto:ad3@chewgoonmotor.com.sg)>  
**Sent:** Wednesday, 25 May 2022 4:00 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chew Goon Motor <[ad5@chewgoonmotor.com.sg](mailto:ad5@chewgoonmotor.com.sg)>; Eric <[eric@chewgoonmotor.com.sg](mailto:eric@chewgoonmotor.com.sg)>  
**Subject:** Our Ref: SJH5362L ; Your Ref: SJN4374C ; Acc Date: 24.05.2022

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Dear Sir / Mdm,

Vehicle SJH5362L is at our workshop, we have to arrange surveyor.  
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,  
Kelly

**Chew Goon Motor**  
Blk 10, Ang Mo Kio Ind Park 2A,  
Ave 5 #01-15 , 16 & 17,  
Ang Mo Kio Autopoint  
Singapore 568047  
Tel : 6484 1626  
Fax : 6484 0465