

Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Thursday, 26 May 2022 4:07 PM
To: ying; jenny.ho@smemotor.com.sg; assignments@lkkauto.com; sur@lkkauto.com
Subject: RE: SNM22D203666/C02/YN8843L/LEEPG / FW: ACCIDENT INVOLVING VEHICLE SFL8138A & YN8843L DOA ON 25/05/2022
Attachments: 0048_001.pdf; SFL8138A SCENE PHOTOS (1).jpeg; SFL8138A VIDEO.mp4; SFL8138A SCENE PHOTOS (2).jpeg

[Strictly Confidential]

Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Marcus to conduct PRS on without prejudice basis.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,
Cecilia Lee
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: ying <ying@smemotor.com.sg>

Sent: Thursday, 26 May 2022 4:04 PM

To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; jenny.ho@smemotor.com.sg

Subject: Re: SNM22D203666/C02/YN8843L/LEEPG / FW: ACCIDENT INVOLVING VEHICLE SFL8138A & YN8843L DOA ON 25/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We would like to choose Mr Marcus Chua (LKK) to survey the vehicle.

thanks & regards

YING

On 26/5/2022 4:02 pm, Cecilia Lee wrote:

Without Prejudice

Our reference: SNM22D203666/C02/YN8843L/LEEPG

Your reference: SFL8138A

Dear Sirs,

We refer to your email of 26/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

- | | |
|------------------------|-----------------------|
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,

Cecilia Lee

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 26 May 2022 4:00 PM
To: 'ying@smemotor.com.sg' <ying@smemotor.com.sg>; jenny.ho@smemotor.com.sg;
Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Subject: O/R: SNM22D203666/C02/YN8843L/LEEPG / FW: ACCIDENT INVOLVING VEHICLE SFL8138A & YN8843L DOA ON 25/05/2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SFL8138A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: ying <ying@smemotor.com.sg>
Sent: Thursday, 26 May 2022 2:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: jenny.ho@smemotor.com.sg
Subject: ACCIDENT INVOLVING VEHICLE SFL8138A & YN8843L DOA ON 25/05/2022

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Dear Sirs / Madam,

Your ref: YN8843L

Our ref: SFL8138A

doa on 25/05/2022

Video as attached.

Kindly advise liability.

Kindly arrange for survey.

thanks & regards

YING

----- Forwarded Message -----

Subject: Attached Image

Date: Thu, 26 May 2022 14:00:58 +0800

From: ptr2@smemotor.com.sg

To: SME YING <ying@smemotor.com.sg>