

## Yan (LKK Auto)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 3:19 PM  
**To:** Zila @ Ah Lim Motor Company; Mui Hong @ Ah Lim Motor; SUR; assignments  
**Subject:** RE: SNM22D203612/C02/SMX8443Y/TANCHC / FW: ARRANGE SURVEY - OUR INSURED GBF2364G & YOUR INSURED SMX8443Y DOA: 24/05/2022  
**Attachments:** 2364 - SOMPO.pdf; 2364.pdf

### WITHOUT PREJUDICE

Dear Zila,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr. Kenneth conduct the PRS.

Thank you.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

*Jacqueline Tan*

Senior Executive  
Claims Department  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>  
**Sent:** Thursday, 26 May 2022 2:57 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor  
<muihong@ahlimmotor.com.sg>

Subject: RE: SNM22D203612/C02/SMX8443Y/TANCHC / FW: ARRANGE SURVEY – OUR INSURED GBF2364G & YOUR  
INSURED SMX8443Y DOA: 24/05/2022

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Hi,

We choose Kenneth to be the surveyor.  
Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

---

From: Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

Sent: Thursday, 26 May 2022 2:53 PM

To: Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Mui Hong @ Ah Lim Motor  
<[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

Subject: RE: SNM22D203612/C02/SMX8443Y/TANCHC / FW: ARRANGE SURVEY – OUR INSURED GBF2364G & YOUR  
INSURED SMX8443Y DOA: 24/05/2022

Without Prejudice

Our reference: SNM22D203612/C02/SMX8443Y/TANCHC

Your reference: GBF2364G

Dear Sirs,

ACCIDENT INVOLVING SMX8443Y & GBF2364G ON 26/05/2022

We refer to your email of 24/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 26 May 2022 2:46 PM

**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203612/C02/SMX8443Y/TANCHC / FW: ARRANGE SURVEY – OUR INSURED GBF2364G & YOUR INSURED SMX8443Y DOA: 24/05/2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for GBF2364G.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Thursday, 26 May 2022 11:39 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** ARRANGE SURVEY – OUR INSURED GBF2364G & YOUR INSURED SMX8443Y DOA: 24/05/2022

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Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in – To be arrange.

Please kindly advise the liability.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170