

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 26 May 2022 2:54 PM
To: anson@carcity.com.sg; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com))'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Admin
Subject: FW: Claims ref no. CDMCG22000970 TP claim SLW2508B (CHINA) Vs GBD8670T (ERGO)
Attachments: SLW2508B SAS.pdf

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Anson Seah <anson@carcity.com.sg>
Sent: Wednesday, 25 May 2022 4:21 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: re: Claims ref no. CDMCG22000970 TP claim SLW2508B (CHINA) Vs GBD8670T (ERGO)

Dear Pauline

We wish to select surveyor from LKK.
Kindly make arrangement.

Regards

Anson Seah
Manager
Car City Auto Centre Pte Ltd
Hp : 85114276 Fax : 67820300

From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>
Sent: Wednesday, May 25, 2022 3:16 PM
To: "anson@carcity.com.sg" <anson@carcity.com.sg>
Subject: Claims ref no. CDMCG22000970 TP claim SLW2508B (CHINA) Vs GBD8670T (ERGO)

Dear Anson

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Anson Seah <anson@carcity.com.sg>

Sent: Tuesday, 24 May 2022 5:54 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: TP claim SLW2508B (CHINA) Vs GBD8670T (ERGO)

Dear Ergo

Our customer, SLW2508B, has filed a third party claim against your insured policy, GBD8670T. The repair estimate is being prepared and vehicle is currently with the customer. Do let us know 1 day in advance before the PRI, so that arrangement can be made for vehicle to come into the workshop

Attached is the SAS report for your perusal.

Regards

Anson Seah
Manager
Car City Auto Centre Pte Ltd
Hp : 85114276 Fax : 67820300

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