

## Yan (LKK Auto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Thursday, 26 May 2022 2:30 PM  
**To:** 'CuiPing (Ms Lee)'; 'assignments'  
**Subject:** RE: PRE-REPAIR SURVEY -ACCIDENT INVOLVING SGZ9006E & GBD4077H (Yr Insured)  
ON 22ND MAR 2022 | EQI REF: DM22HO00835/JT  
**Attachments:** Pre Inspection Memo (EQ).pdf

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Ms Lee,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment on WP basis. Insured has not reported the accident.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive | Claims](#)



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** CuiPing (Ms Lee) <cuiiping@carway.com.sg>  
**Sent:** Thursday, 26 May 2022 1:29 PM  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Cc:** motor claims <motorclaims@eqinsurance.com.sg>  
**Subject:** Re: PRE-REPAIR SURVEY -ACCIDENT INVOLVING SGZ9006E & GBD4077H (Yr Insured) ON 22ND MAR 2022

Dear Jaime,

We have no objection to agree and appoint the below surveyor as SJE.

**6) LKK Auto Consultants Pte Ltd**

**Tel: 6256-3561**

**Fax: 6741-4108**

Thank you.

**Best Regards,**

◆ **CuiPing (Ms Lee)** ◆



[www.carway.com.sg](http://www.carway.com.sg)

**Office:** (+65) 6744 0777 | **Fax:** (+65) 6744 2377 | **Mobile:** (+65) 8588 0777

**Main Office Address:** 53 Ubi Avenue 1 #03-01 Paya Ubi Industrial Park, Singapore 408934

**Showroom Address:** 61 Ubi Avenue 2 #05-08/09 Automobile Megamart, Singapore 408898

**Workshop Address:** 53 Ubi Avenue 1 #03-01/04 Paya Ubi Industrial Park, Singapore 408934

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On 2022-05-25 17:16, Jaime Tay wrote:

**Without Prejudice**

**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Sir,

**Insured has not reported the accident.**

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within **2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon

<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay

Executive | Claims



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**From:** CuiPing (Ms Lee) <[cuiqing@carway.com.sg](mailto:cuiqing@carway.com.sg)>

**Sent:** Wednesday, 25 May 2022 3:08 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Subject:** PRE-REPAIR SURVEY -ACCIDENT INVOLVING SGZ9006E & GBD4077H (Yr Insured) ON 22ND MAR 2022

Dear Sir / Mdm,

Our vehicle was involved in the aforesaid accident with your insured's vehicle no. GBD4077h at the material time. As a result, our vehicle was damaged and before WE proceed to repair the vehicle, please

let us know within 2 working days upon receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle within the stipulated timeline. Otherwise, we will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of PRI notification;
2. GIA report - Password: SGZ9006E64W

**To save cost, we have no objection and shall consider for DIRECT SETTLEMENT if arrangement is feasible.**

Thank you.

**Best Regards,**

◆ CuiPing (Ms Lee) ◆



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