

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 31 May 2022 3:04 PM  
**To:** 'Teo, Grace'; 'Ye, Yong Kang Melvin'; SUR  
**Subject:** RE: LK/KK \ CMTD2201814/MYE - Pre Repair Survey for SNE 977 P (Your Ref: FBQ5147P Our Ref: TKSf/M492-ACC-46135.22/sf)  
**Attachments:** SNE977P IA.pdf; SNE977P PARF\_COE Rebate Enquiry.pdf; SNE 977P estimate.pdf

Dear Melvin,

Enclosed herewith preliminary advice of SNE 977P.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 26 May 2022 1:44 PM  
**To:** 'Teo, Grace' <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Ye, Yong Kang Melvin' <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Subject:** RE: LK/KK \ CMTD2201814/MYE - Pre Repair Survey for SNE 977 P (Your Ref: FBQ5147P Our Ref: TKSf/M492-ACC-46135.22/sf)

Dear Grace,

Thank you for the assignment.

Repairer arrange on 30.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Thursday, 26 May 2022 12:38 PM  
**To:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>  
**Subject:** LK/KK \ CMTD2201814/MYE - Pre Repair Survey for SNE 977 P (Your Ref: FBQ5147P Our Ref: TKSf/M492-ACC-46135.22/sf)

Without Prejudice

Our Reference: CMTD2201814/MYE  
Your Reference: TKSF/M492-ACC-46135.22/sf

Dear Janice,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SNE977P** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Mr. Melvin**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**Sompo Insurance Singapore Pte. Ltd.**

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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Thursday, May 26, 2022 12:33 PM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Cc:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>; Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Re: PRI \ CMTD2201814/MYE - Pre Repair Survey for SNE 977 P (Your Ref: FBQ5147P Our Ref: TKSF/M492-ACC-46135.22/sf)

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**CAUTION:** This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir

Our client has agreed to the usage of Kenneth Kong from LKK Auto Consultants as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong from LKK Auto Consultants to perform the said Pre-Repair Survey in accordance with the NIMA Protocol.

Thank you.

Regards,  
Janice Kee  
c/o Teo Keng Siang LLC  
111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676

On Thu, May 26, 2022 at 12:06 PM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Our Reference: CMTD2201814/MYE  
Your Reference: TKSF/M492-ACC-46135.22/sf

Date: 26/05/2022

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S Teo Keng Siang LLC**

Dear Janice,

**ACCIDENT INVOLVING FBQ5147P & SNE977P ON 24.05.22**

We refer to your Notice of Accident dated 26/05/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/  
[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Janice Kee <[janice.kee@ksteoptr.com](mailto:janice.kee@ksteoptr.com)>

**Sent:** Thursday, May 26, 2022 11:59 AM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>; Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Anthony Cheong <[cheonganthony@yahoo.com.sg](mailto:cheonganthony@yahoo.com.sg)>

**Subject:** Pre Repair Survey for SNE 977 P (Your Ref: FBQ 5147 P Our Ref: TKSF/M492-ACC-46135.22/sf)

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Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

111 North Bridge Road,  
#29-07/08 Peninsula Plaza,  
Singapore 179098  
Tel: 6333 4222 Fax: 6333 5676