

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 10:59 AM  
**To:** TeamAutoPro North  
**Cc:** Admin A; assignments@lkkauto.com  
**Subject:** RE: FW: SNM22D203655/C02/SDM833Y/TAYHP / FW: 2 Days Notice: SNB 5853 X (Our Ref) and SDM 833 Y (Your Ref) Dated: 24 May 2022, Time around 0706 HRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TEAMPRO to conduct survey.

Aside to TeamAuto;

Please let us have a copy of your client GIA REPORT.

Regards,

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** TeamAutoPro North <teamautopn@gmail.com>  
**Sent:** Thursday, 26 May 2022 10:43 AM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** Re: FW: SNM22D203655/C02/SDM833Y/TAYHP / FW: 2 Days Notice: SNB 5853 X (Our Ref) and SDM 833 Y (Your Ref) Dated: 24 May 2022, Time around 0706 HRS

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Dear Sir/Madam,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK** as the SJE for the subject claim.

Kindly note our personnel in charge for the survey as follows :-

Contact Person	Eric Lee	8879 9997
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722	

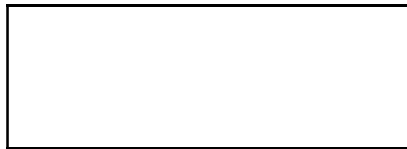
Thank you for your kind attention to our request.

\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

Best Regards,  
Jessica

**Team AutoPro Pte Ltd**



**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**

On Thu, May 26, 2022 at 10:27 AM Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
  
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Irene Tay**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 26 May 2022 10:09 AM

**To:** 'teamautopl@gmail.com' <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>; Irene Tay  
<[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203655/C02/SDM833Y/TAYHP / FW: 2 Days Notice: SNB 5853 X (Our Ref)  
and SDM 833 Y (Your Ref) Dated: 24 May 2022, Time around 0706 HRS

Without Prejudice

Dear Irene,

Please conduct PRS for SNB 5853 X. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>  
**Sent:** Wednesday, 25 May 2022 4:44 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** 2 Days Notice: SNB 5853 X (Our Ref) and SDM 833 Y (Your Ref) Dated: 24 May 2022, Time around 0706 HRS

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25<sup>th</sup> May 2022

China Taiping Insurance (Singapore) Pte Ltd

Attn : Motor Claim Department

Dear Sir/Madam,

Road Traffic Accident Involving SNB 5853 X (Our Ref) and SDM 833 Y (Your Ref)  
Dated: 24 May 2022, Time around 0706 HRS  
@ Elias Road Turning to Elias Green

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We represent our client; Skyway Motor Pte Ltd, to notify you of the aforesaid road traffic accident involving our client 's vehicle registration number: SNB 5853 X and your insured' s vehicle registration number: SDM 833 Y. Enclosed herewith a copy of the Singapore Accident Statement / Traffic Police Report filed for your reference.

For efficiency purposes, we are agreeable with the appointment of LKK Auto Consultants Pte Ltd as the SJE for subject claim.

Please let us know within **2 working days** from today your agreeing to the above otherwise kindly send us your list of at least **ten (10) motor surveyors**, via

Contact Person	Eric Lee	8879 9997
Email Address	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
Survey Address	160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.



\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**\*\*Dear all, please note that Team AutoPro Pte Ltd is GST registered w.e.f. 13th January 2021.**

---

Best Regards,

WeiJie

**Team AutoPro Pte Ltd**

**Tel: 6258 1955 Fax: 6258 1956**

**Main Office: 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722**

**Workshop/Survey Venue: 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722**