

## Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 4:28 PM  
**To:** frontdesk@tlmotor.com.sg; wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg; 'SUR'; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D203660/LEWLC / RE: Arrange survey - Accident Involving SKL5739B (TLM) and SNA1421R (China Taiping) on 25/05/2022

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.  
Please note our insured yet to lodge report.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** frontdesk@tlmotor.com.sg <frontdesk@tlmotor.com.sg>  
**Sent:** Thursday, 26 May 2022 4:27 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>; wei.shong@tlmotor.com.sg; johari@tlmotor.com.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D203660/LEWLC / RE: Arrange survey - Accident Involving SKL5739B (TLM) and SNA1421R (China Taiping) on 25/05/2022

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Without Prejudice

Dear Jenny,

We select Marcus Chua (LKK) to conduct survey.

Thank you.

Regards,



Sharon Ten

O. +65 6858 5151  
F. +65 6858 0877

**Tan Lim Motor Pte Ltd**  
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<http://www.tlmotor.com.sg>

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Thursday, May 26, 2022 4:02 PM

**To:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg); [johari@tlmotor.com.sg](mailto:johari@tlmotor.com.sg)

**Cc:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** SNM22D203660/LEWLC / RE: Arrange survey - Accident Involving SKL5739B (TLM) and SNA1421R (China Taiping) on 25/05/2022

Without Prejudice

**Our reference:** SNM22D203659/C02/SNA1421R/lewlc

**Your reference:** SKL5739B

Dear Sirs / Madam,

**ACCIDENT INVOLVING SNA1421R & SKL5739B on 25/05/2022**

We refer to your email of 25/05/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

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**From:** [wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg) <[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)>  
**Sent:** Wednesday, 25 May 2022 4:26 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [johari@tlmotor.com.sg](mailto:johari@tlmotor.com.sg)  
**Cc:** [frontdesk@tlmotor.com.sg](mailto:frontdesk@tlmotor.com.sg)  
**Subject:** Arrange survey - Accident Involving SGV4854C (TLM) and SJQ7437U (China Taiping) on 28.04.2022

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Your Ref: SNA1421R

Our Ref: SKL5739B

DOA: 25.05.2022

Without Prejudice

Dear All,

We refer to the above matter.

**Please arrange for survey as soon as possible.**

**GIA password is SKL5739B2332C**

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and please let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

Thank you.

Regards,  
For



**Lam Wei Shong**  
**William**  
[wei.shong@tlmotor.com.sg](mailto:wei.shong@tlmotor.com.sg)

O. +65 6858 5151  
F. +65 6858 0877

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