

## Yan (LKK Auto)

---

**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 26 May 2022 10:00 AM  
**To:** Ms Goh; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** 'motor@iaconsultingsg.com'; 'candy@iaconsultingsg.com'; 'emma@iaconsultingsg.com'; Claims Dept of CTI  
**Subject:** RE: SNM22D203654/C02/CB7576M/LEEPG / FW: ACCIDENT INVOLVING SMW2954J AND CB7576M ALONG BLK 438 FAJER ROAD CARPARK ON 23.05.2022

### Without Prejudice

Dear Sir/Madam

We are not agreeable to your choice of surveyor.

We will appoint LKK to conduct PRS on without prejudice basis.

**Note: Our insured had not reported the accident. Please forward a copy of your client's accident report.**

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Ms Goh <msgoh@iaconsultingsg.com>  
**Sent:** Thursday, 26 May 2022 9:48 AM  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** 'motor@iaconsultingsg.com' <motor@iaconsultingsg.com>; 'candy@iaconsultingsg.com' <candy@iaconsultingsg.com>; 'emma@iaconsultingsg.com' <emma@iaconsultingsg.com>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

**Subject:** RE: SNM22D203654/C02/CB7576M/LEEPG / FW: ACCIDENT INVOLVING SMW2954J AND CB7576M ALONG BLK 438 FAJER ROAD CARPARK ON 23.05.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 26.05.2022.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Vehicle is already at workshop, 15 Kaki Bukit Road 4 #01-53 Bartley Biz Centre S417808.

Thank you

Best regards

Ms Goh

For and On behalf of ECO Automobile Claims & Repair Pte Ltd

+65 6385 1171

---

----- On Thu, 26 May 2022 09:44:58 +0800 **Cecilia Lee** <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)> wrote -----

**Without Prejudice**

**Our reference: SNM22D203654/C02/CB7576M/LEEPG**

**Your reference: SMW2954J**

Dear Sirs,

We refer to your email of 26/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 26 May 2022 9:26 AM

**To:** '[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)' <[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)>; '[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)' <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; '[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)' <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; '[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)' <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203654/C02/CB7576M/LEPG / FW: ACCIDENT INVOLVING SMW2954J AND CB7576M ALONG BLK 438 FAJER ROAD CARPARK ON 23.05.2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for SMW2954J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Ms Goh <[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)>  
**Sent:** Thursday, 26 May 2022 9:18 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Irene Tan <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>; Tan Ling Ling <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>; Emma Wong <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)>  
**Subject:** Fwd: ACCIDENT INVOLVING SMW2954J AND CB7576M ALONG BLK 438 FAJER ROAD CARPARK ON 23.05.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir

Referring to below email, kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,  
Ms Goh

For and On behalf of ECO Automobile Claims & Repair Pte Ltd

+65 6385 1171

===== Forwarded message =====

From: Ms Goh <[msgoh@iaconsultingsg.com](mailto:msgoh@iaconsultingsg.com)>

Cc: "Irene Tan" <[motor@iaconsultingsg.com](mailto:motor@iaconsultingsg.com)>, "Tan Ling

Ling" <[candy@iaconsultingsg.com](mailto:candy@iaconsultingsg.com)>, "Emma Wong" <[emma@iaconsultingsg.com](mailto:emma@iaconsultingsg.com)> ,

"ecoautoclaims" <[ecoautoclaims@gmail.com](mailto:ecoautoclaims@gmail.com)>

Date: Tue, 24 May 2022 16:39:38 +0800

Subject: ACCIDENT INVOLVING SMW2954J AND CB7576M ALONG BLK 438 FAJER ROAD  
CARPARK ON 23.05.2022

===== Forwarded message =====

Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,

Ms Goh

For and On behalf of ECO Automobile Claims & Repair Pte Ltd

+65 6385 1171