ž.	
Our Ref : CC20100036/ SHA9439J /KS(st) Your Ref : 9-Nov-2020	COMFORTDELGRO ENGINEERING
	CDGE Taxi Claims Dept
AIG ASIA PACIFIC INSURANCE PTE LTD	59 Loyang Drive 4th Floor Singapore 508969 ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701
AIG Building 78 Shenton Way	Mainline +65 6383 6280 Facsimilie +65 6280 9755
#07-16 WITHOUT PREJUDIC	
Singapore 079120	Company Registration No: 199506048W
Attn: Motor Claims Department	Workshops Braddell
Dear Sir	205 Braddell Road Singapore 579701
ACCIDENT INVOLVING OUR TAXI SHA9439. SKX1231L AND OTHER	YOUR INSURED ON 3-Oct-2020 Singapore 508969
the standard repair workshop for Citycab Pte Lto	I, the owner of motor vehicle no: Sin Ming 383 Sin Ming Drive Singapore 575717
SHA9439J which was involved in the captioned accided the many street them in presenting their claims against the party responsily.	uested and authorized us to assist Pandan 45 Pandan Road
from the damage to the vehicle.	320 Ubi Road 3
As the accident was caused by the negligent act of your insur we are submitting these claim for your consideration on b	ed driving SKX1231L ehalf of the claimants. Sungei Kadut 7 Sungei Kadut Way Singapore 728791
TAXI OWNER'S CLAIM 1 Cost of Repair 2 5 days Loss of Rental @ \$125.40 3 Survey Report Fees (Surveyed by M/s LK 4 LTA Search Fees 5 GIA / Police Report Fees 6 Towing Fees	
HIRER'S CLAIM 7 5 days Loss of Income @ \$80.00	per day <u>\$ 400.00</u>
	l Claims : \$ 4,506.50
We enclose herewith the following documents to suppor a) Original repair bill:	
b) LTA search slip/s of : c) GIA / Police report/s of : Letter of authority from owner / hirer / operator () Witness statement/s () Photograph/s of Accident Scene (x) Downer / hirer / operator	cate of Insur: (x) Rental Rate letter vntime/Mileage record
Kindly look into the matter and let us hear from you on t soon as possible.	
Please note that it is a condition of any settlement react to any personal injury claim (if any) of the taxi driver.	ned that it shall be without prejudice

Yours faithfully Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel: 6214 8736 Fax: 6214 1843 Email: kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING TOYOTA PRIUS SHA9439J , SKX1231L

ON 03-Oct-20 09:00

ALONG

TAMPINES AVE 7 TOWARDS TAMPINES AVE 4

I / We

KWAN SEOW KWONG

(Hirer) NRIC No.:

SXXXX440I

and/or

MICHAEL SEE YONG TE... (Relief) NRIC No.: SXXXX686C

Taxi Number

SHA9439J

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

- 1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
- 2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
- 3. To sign Discharge Voucher on my/our behalf.
- 4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

03-Oct-2020

Name of Hirer

KWAN SEOW KWONG

Hirer NRIC

SXXXX440I

Signature:



Address

126 TAMPINES STREET 11 #09-462

521126

Contact No.

91461801

Name of Relief

MICHAEL SEE YONG TENG

Relief NRIC

SXXXX686C

Signature:



Address

127 TAMPINES STREET 11 06-440

521127

Contact No.

96822144

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,700.00 (Global Sum) for vehicle no. SHA 9439J that was damaged pursuant to the accident which occurred on <u>03/10/2020</u> (date) along <u>TAMPINES AVE 7</u> TOWARDS TAMPINES AVE 4 (location) involving vehicle no/s SKX 1231L.

This is pursuant to the inspection conducted on <u>03/10/2020</u> (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner CITYCAB PTE LTD ("the third party claimant") of vehicle no. SHA 9439J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 9439J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this ______26 (day) of MAY (month) 2022 (year)

Signed by appointed surveyor

CLAIMS DEPARTMENT PMEORTDELGRO ENGINEERING PTE LTD **59 LOYANG DRIVE** SINGAPORE 508969

Signed by "the workshop" (with chop)

OLIVIA 26.05.2022

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701 Maintine + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969 383 Sin Ming Drive Singapore 575717 45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 72879 501 Yishun Industrial Park A Singapore 76 320 Ubi Road 3 SingCOMPANY REG. NO.: 199506048W

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY.AIG BUILDING #07-16 SINGAPORE 079120

CONTACT NO: 64193000

3225094

NO/DATE 91530218 28.10.2020

MAKE TOYOTA

JOB NO. 305426192

MODEL PRIUS HYBRID(G4) ODOMETER READING

DATE OF REG 12.07.2017

CHASSIS CODE JTDKB3FU603559307

JOB TYPE

Description: 3P 03.10.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt Add GST @ 7.000 %

3,250.00 227.50

Total Invoice amount

3,477.50

Issued by : KATHERINETAN 28
Repair Type : CFSO/57/57
Payment Type/Term : /Credit 30 days

: KATHERINETAN 28.10.2020 11:17:49

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCID RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS OWNERS' RISK.	
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SH NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICL	

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office: 205 Braddell Road Singapore 579701

ACCOUNT No. INVOICE No. **AMOUNT** BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CC20100036

Date: 19 October 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON

03/10/2020 @ 09:00 hrs

ALONG

TAMPINES AVE 7 TOWARDS TAMPINES AVE 4

INVOLVING

SKX1231L

We refer to the above-mentioned accident and wish to inform that CityCab Pte Ltd is the registered owner of the taxi bearing vehicle registration number SHA9439J (the "Taxi"). The Taxi was hired to KWAN SEOW KWONG IC NO SXXXX440I a registered hirer-operator of CityCab Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$125.40 per day (inclusive of GST).

Please be advised that the Taxi was insured with MS First Capital Insurance Ltd on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia Manager, Fleet Safety

This is a computer generated letter. No signature is required.

)	-				
DATE	NAME OF DRIVER	MILEAGE BEADING	MILEAGE	HOURS OPERATED (TII	DATE	
,			(KM)	FROM TO	מאור	
2/10/2019	Sker	ノモーカーカ	258	1610 0421		
03/10/20	Maker			1 CALSON		
01/2	Academs		13	1000		
1710	Repair	7]		1130		
1 T T T T T T T T T T T T T T T T T T T	.9	17 11				
1990 783	2 2 3: 7		2			
			1			

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-20-119607

Date of Request:

03/10/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

Enquiry Date

03/10/2020

Enquiry By

Janet Lim Siang Gek

TP Vehicle No.

SKX1231L

Accident Date

03/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKX1231L	AIG Asia Pacific Insurance Pte. Ltd.	27/11/2019-26/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-20-119607

Date of Request:

03/10/2020

Your Ref No:

Online Purchase

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Dear Sir/Madam,

Enquiry Date

03/10/2020

Enquiry By

Janet Lim Siang Gek

TP Vehicle No.

SKX1231L

Accident Date 03/10/2020

DESCRIPTION	
TP Insurer Enquiry	AMOUNT (S\$)
GST Amount	1.87
Total Amount Due (GST Inclusive)	0.13
Thank You.	2.00

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent:Tuesday, 12 January 2021 9:42 AMTo:'WANGKUN1207@HOTMAIL.COM'Cc:Admin A; Hsiao Tong (LKKAuto)

Subject: ACCIDENT INVOLVING SKX 1231L & SHA 9439J ALONG/AT TAMPINES AVE 4 ON

03/10/2020

Our Ref: CC4/AIG20010653/Epa3

WANG KUN - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKX 1231L & SHA 9439J ALONG/AT TAMPINES AVE 4 ON 03/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 9439J against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 7 days i.e. by 19/01/2021, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

	AUDIT T	RAIL		
No.		Audit	Remarks	Ву
1	05 Oct 2020 12:55	Clm Dtl Modified	Claimant's Name: -> CITYCAB PTE LTD.	[A] Jaslin Kok Chin Yi
2	05 Oct 2020 12:55	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Jaslin Kok Chin Yi
3	05 Oct 2020 12:55	Clm Created	Reg No: SHA9439J. Acct Date: 2020/10/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering P te Ltd (Loyang)	[A] Jaslin Kok Chin Yi
4	05 Oct 2020 12:55	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	05 Oct 2020 12:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/14	[A] Jaslin Kok Chin Yi
6	05 Oct 2020 12:55	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	05 Oct 2020 12:55	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	05 Oct 2020 12:55	Label Added	(23):Express.	[A] Jaslin Kok Chin Yi
9	05 Oct 2020 12:55	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] Jaslin Kok Chin Yi
10	06 Oct 2020 17:24	Modified	Acct Time:09:00:00->08:00:00.	[I] AIG OneClaim Integration User
11	06 Oct 2020 17:24	Clm Registration Modified	Acct Time:08:00:00->09:00:00.	[I] Subramaniam, Divyashni
12	11 Feb 2021 10:34	Label Removed	(23):Express.	[A] HOW MEI KWAN
13	11 Feb 2021 10:34	Label Added	(64):Revoked / No settlement.	[A] HOW MEI KWAN
14	17 Feb 2021 17:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	17 Feb 2021 17:14	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	17 Feb 2021 17:14	Clm Dtl Modified	JPJ Reg. Date: -> 2017/07/12.	[A] JOANNE LEE KHANG MIN
17	17 Feb 2021 17:14	Clm Details Notified		[A] JOANNE LEE KHANG MIN
18	22 Feb 2021 21:14	Adj Ofr Auth Verified	Verified: 3250.00	[A] CHEW HSIAO TONG
19	22 Feb 2021 21:14	Adjuster Tax Invoice Issued	Submitted Tax Invoice: -> AC2101022.	[A] CHEW HSIAO TONG
20	22 Feb 2021 21:14	Adj Rpt Submitted	Amt: 3250.00. Late Remarks:	[A] CHEW HSIAO TONG
21	22 Feb 2021 21:14	Adj Invoice Submitted		[A] CHEW HSIAO TONG
22	22 Feb 2021 21:14	Ins Rpt-For- Repairer Sent	Rpt-type 1	[A] CHEW HSIAO TONG
23	22 Feb 2021 21:14	Ins Transferred Claim To Rep	ComfortDelGro Engineering Pte Ltd (Loyang)	[A] CHEW HSIAO TONG
24	22 Feb 2021 21:14	Ins Ofr Authorized	Approved amt: 0.00 (nett)	[A] CHEW HSIAO TONG
25	22 Feb 2021 21:14	Rep Ofr Acceptance Bypassed		[A] CHEW HSIAO TONG

	AUDIT T	RAIL		
No.	On	Audit	Remarks	Ву
	24 May 2022 10:10	Ins Send Back Adj Rpt		[I] Tam, Ivan- WK
	24 May 2022 10:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/26	[A] Merimen Administrator
28	24 May 2022 10:10	Adj Mandate Set	Maintained.	[A] Merimen Administrator
	24 May 2022 10:13	Adj Mandate Request	Cur.Req:1700.00:\$1,700.00(all-in).	[A] CHEW HSIAO TONG
30	24 May 2022 10:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/05/26	[I] Tam, Ivan- WK
31	24 May 2022 10:16	Adj Mandate Set	Approved:1700.00.	[I] Tam, Ivan- WK
	Date F	rom	Date To Audit Type None	∨ Go

ACTIVITY

[23/05/2022 16:48] CHEW HSIAO TONG:

OI Mr Wang called back. Informed him that 3rd party disagreed on rejection as his claim was not settled in full. Advised him that AIG will settle the matter at best. He noted as his NCD ald affected and he had changed insurance.

[23/05/2022 14:45] CHEW HSIAO TONG:

Called OI, Mr Wang at 91837271. Number not in service

Merimen Bill	ferimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount	
2602818	05 Oct 2020 13:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA9439J	SKX1231L	11.00	
2670626	17 Feb 2021 17:14:12	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SHA9439J	SKX1231L	11.00	