

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 May 2022 2:38 PM
To: Kazali Haji Selahudin
Subject: RE: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3
Attachments: DV_SHA 9439J.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>
Sent: Wednesday, 25 May 2022 4:42 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Re: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Hsiao Tong,

Your proposed offer below is **accepted**. Kindly let us have your DV for our execution and early return.
Thank you.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver or his passenger. This condition shall apply even if medical expenses are claimed herewith and part of the settlement reached.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 24 May 2022 10:09 am

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: RE: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 ***
LKK REF : CC4/AIG20010653/Epa3

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Without Prejudice

Hi Kazali,

Apologised for late response.

We propose settlement at a global sum of \$1,700.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Friday, 8 April 2022 10:38 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Subject: Re: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 ***
LKK REF : CC4/AIG20010653/Epa3

URGENT

Dear Hsiao Tong,

Any updates on our claims? We are trying to conclude year 2020 accident thus please assist to expedite.
Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

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From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Wednesday, 9 March 2022 9:59 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Kazali Haji Selahudin <kazali@cdge.com.sg>

Subject: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK
REF : CC4/AIG20010653/Epa3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Hi Hsiao Tong,

Kindly assist to follow up with Kazali on the matter.

Hi Kazali,

Kindly assist to forward any evidence, e.g. video footage, scene photos, etc to LKK.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Friday, 25 February 2022 3:14 pm

To: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>; K K Lau - LKK <kklau@lkkauto.com>

Subject: Re: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Importance: High

URGENT

Dear Mr Khoo / Bennie,

Kindly assist to review this old outstanding matter and conclude our claims. Your prompt response is much appreciated. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

Do you really need to print?
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From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Tuesday, 15 February 2022 6:37 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>; Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: Re: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

URGENT REMINDER

Dear Jaslin,

We have not heard from you since our email below. Please assist to review this matter and let us have your final decision. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

Do you really need to print?
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From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Monday, 3 January 2022 5:49 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Jaslin,

Your principal insured's claims were resolved at 60% (as informed by our insurer) thus as per guideline, it is only appropriate to settle at 50/50%. Kindly assist to review and settle accordingly. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

Do you really need to print?
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 3 January 2022 5:38 pm

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

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WITHOUT PREJUDICE

Dear Kazali

Kindly refer to attached email.

We have email to inform that we maintain to reject your client's claim as both parties report shows that your driver was turning to the right.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Monday, 3 January 2022 5:33 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Importance: High

**URGENT
REMINDER**

Dear Jaslin,

Kindly let us have your proposal to resolve our claims. Matter long outstanding. Propose settlement at 50/50%. Kindly assist to review and revert within 7 days hereof. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843

Do you really need to print?
Go Digital! Go Paperless!



From: Kazali Haji Selahudin <kazali@cdge.com.sg>

Sent: Thursday, 7 January 2021 2:49 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Jaslin,

VF is unavailable. Please let us have your proposal towards our claims urgently. Thank you.

Best Regards

Kazali Hj Selahudin

Claims Department / ComfortDelGro Engineering Pte Ltd

Off: 6214 8736 / Fax: 6214 1843



Think Before Printing

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 5 January 2021 12:32 PM

To: Kazali Haji Selahudin <kazali@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

WITHOUT PREJUDICE

Dear Kazali

We would like to request for a copy of **accident video & scene photos** for our viewing.

Appreciate an early reply.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Tuesday, 8 December 2020 11:32 AM

To: kazali@cdge.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

WITHOUT PREJUDICE

Dear Kazali

We would like to request for a copy of **accident video & scene photos** for our viewing.

Appreciate an early reply.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 18 November 2020 12:02 PM

To: kazali@cdge.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Kazali

We would like to request for a copy of **accident video & scene photos** for our viewing.

Appreciate an early reply.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 2 November 2020 9:43 AM

To: kazali@cdge.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Kazali

We would like to request for a copy of **accident video & scene photos** for our viewing.

Appreciate an early reply.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 6 October 2020 6:05 PM

To: kazali@cdge.com.sg

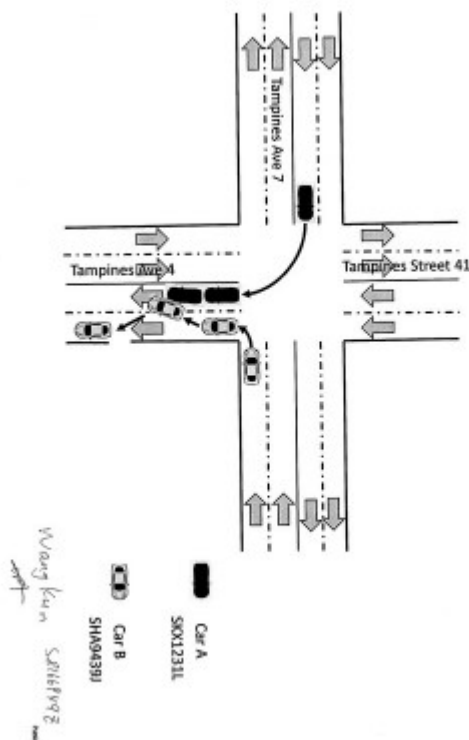
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 3 Oct 2020 about 8:30am in the morning, I was driving my way to Century Square via Tampines Ave 7. I stopped at the junction of Tampines Ave 7 and Tampines Ave 4, waited the traffic light to turn green.

After the traffic light turned green and all the straight moving car run through, I turned right to the first lane of Tampines Ave 4. Meanwhile, a yellow taxi (SH49839T) came from my opposite direction turned left from Tampines Ave 7 to Tampines Ave 4, and it entered lane 2. I was driving at very slow speed (about 20 km/h) as I just finished turning.

However, the yellow taxi suddenly speed up and at the same time it attempted to change lane from lane 2 to lane 1. My car was just at the right side of the taxi, as it came so sudden and so fast, I had no time to slow down or stop to avoid the crash. As a result, the yellow taxi ran into my lane and hit the front left side of my car. After the collision, I immediately stopped at that location. The yellow taxi drove back to his lane and continuously drove forward more than 10 meters further before stop.

DECLARATION
I/We declare the foregoing particulars are true in every respect.

Please provide us a copy of accident video & scene photos as stated in your client accident report for our viewing.

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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