

## Yan (LKK Auto)

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**From:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Sent:** Wednesday, 25 May 2022 5:07 PM  
**To:** 'Valenzuela Crizbert Chua'; 'assignments'  
**Cc:** philip@anika.sg; Andrew Teo (Ital Auto); Pauline Neo May Fong; Lee Wei Chen; Chia Ka Wei  
**Subject:** RE: SDK4J TO PROCESS OD CLAIM | EQI REF: DM22HO00687/JT  
**Attachments:** GIA REPORT-SDK4J.pdf; PARTS LIST EXCEL.pdf; SDK4J QUOTATION .pdf

Dear Crizbert,

We have assigned **LKK Auto Consultants Pte Ltd** for the survey of the vehicle.

Dear LKK,

Assignment in MERIMEN. Kindly attend to survey and revert with your preliminary report soonest possible.

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

### Announcement

As we endeavour to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Valenzuela Crizbert Chua <crizbertchua@italauto.com.sg>  
**Sent:** Wednesday, 25 May 2022 1:38 PM  
**To:** Jaime Tay <jaime.tay@eqinsurance.com.sg>  
**Cc:** philip@anika.sg; Andrew Teo (Ital Auto) <andrewteo@italauto.com.sg>; Pauline Neo May Fong

<paulineneo@italauto.com.sg>; Lee Wei Chen <leewc@italauto.com.sg>

**Subject:** SDK4J TO PROCESS OD CLAIM

Hi Jaime,

Good day to you. Insured vehicle SDK4J has gotten into an accident and has recently unsuccessful claiming against third party Insurance.

May need to claim under Own Damage Claim. Kindly please help to process and send a Surveyor down to take a look at the damages.

Thank you

**Crizbert Chua**

Service Advisor



**Ital Auto Pte Ltd – Official Ferrari Dealer**

30 Leng Kee Road, SINGAPORE 159100

T +65 6475 1118 F +65 6474 3336

M +65 9768 8010

E [crizbertchua@italauto.com.sg](mailto:crizbertchua@italauto.com.sg)

[www.singapore.ferraridealers.com/en\\_gb/](http://www.singapore.ferraridealers.com/en_gb/) | [@ferrarisg.italauto](https://www.facebook.com/ferrarisg.italauto) FB | [facebook.com/ferrarisg.italauto](https://www.facebook.com/ferrarisg.italauto)

