From: Teo, Grace grace.teo@sompo.com.sg

Subject: LKK/AL \ CMTD2201805/MYE - PRE-REPAIR INSPECTION - Accident involving GBC1568H & SLM5201T On 24 May

2022

Date: 25 May 2022 at 3:34 PM

To: Ryder Auto workshop ryderautoworkshop@gmail.com, Admin-D (LKKAuto) admin-d@lkkauto.com, assignments

assignments@lkkauto.com, SUR sur@lkkauto.com

Cc: Ye, Yong Kang Melvin melvin.ye@sompo.com.sg

Without Prejudice

Our Reference: CMTD2201805/MYE

Your Reference: GBC1568H

Dear Orson,

We refer to your email reply and agreed to appoint **Mr. Adrian** of **LKK AUTO** to survey the above vehicle.

Hi LKK Auto,

Please arrange **Mr. Adrian** to conduct the survey for **GBC1568H** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Mr. Melvin

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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GT

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Wednesday, May 25, 2022 3:24 PM **To:** Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: PRI \ CMTD2201805/MYE - PRE-REPAIR INSPECTION - Accident involving GBC1568H

& SLM5201T On 24 May 2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

Kindly assign LKK Auto Consultants - Adrian Ling.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921 Tel: 67418277 Fax: 67468277









On Wed, May 25, 2022 at 3:15 PM Teo, Grace < grace.teo@sompo.com.sg > wrote:

Our Reference: CMTD2201805/MYE

Your Reference: GBC1568H

Date: 25/05/2022

Without Prejudice EMAIL ONLY

OUR Email:

motorsurvey@sompo.com.sg

Attention:

M/S RYDER AUTO PTE LTD

Dear Zeph,

ACCIDENT INVOLVING SLM5201T & GBC1568H ON 24.05.22

We refer to your Notice of Accident dated 25/05/2022.

Please be informed that **Mr. Melvin Ye** is the handler of this case who can be contacted at 63224 667/ melvin.ye@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Adrian Ling	·
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Ryder Auto workshop < ryderautoworkshop@gmail.com >

Sent: Wednesday, May 25, 2022 2:33 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle SLM5201T; Our Vehicle: GBC1568H

Accident involving GBC1568H & SLM5201T On 24 May 2022

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Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921 Tel: 67418277 Fax: 67468277









