

**From:** Jenny Lew jenny.lew@sg.cntaiping.com  
**Subject:** RE: SNM22D203577/C02/GY6413M/LEWLC / RE: Pre-repair inspection notice - Accident involving SBS Transit SBS6194K and GY6413M on 20/05/2022

JL

**Date:** 25 May 2022 at 3:33 PM

**To:** Andrew Goh Poh Leong andrewgoh@sbstransit.com.sg, SUR sur@lkkauto.com, assignments assignments@lkkauto.com

**Cc:** Lee Kok Leong leekokleong@sbstransit.com.sg, Yao Tianhao yaoth@sbstransit.com.sg, Linda Yeung Fook Mooi lindayeung@sbstransit.com.sg, Choo Wee Huat chooweehuath@sbstransit.com.sg, Claims Dept of CTI claimsdept@sg.cntaiping.com, Thandavarayan Balaji thandavarayan@sbstransit.com.sg, Lim Kian Meng limkm@sbstransit.com.sg

WITHOUT PREJUDICE

Dear Sir / Madam,

There is no reply from your office.

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Jenny Lew

**Sent:** Tuesday, May 24, 2022 5:12 PM

**To:** 'Andrew Goh Poh Leong' <andrewgoh@sbstransit.com.sg>

**Cc:** Lee Kok Leong <leekokleong@sbstransit.com.sg>; Yao Tianhao

<yaoth@sbstransit.com.sg>; Linda Yeung Fook Mooi

<lindayeung@sbstransit.com.sg>; Choo Wee Huat

<chooweehuath@sbstransit.com.sg>; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>; Thandavarayan Balaji

<thandavarayan@sbstransit.com.sg>; Lim Kian Meng <limkm@sbstransit.com.sg>

**Subject:** RE: SNM22D203577/C02/GY6413M/LEWLC / RE: Pre-repair inspection notice - Accident involving SBS Transit SBS6194K and GY6413M on 20/05/2022

**Without Prejudice**

**Our reference: SNM22D203577/C02/GY6413M/lewlc (insured yet to lodge report)**

**Your reference: SBS6194K**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GY6413M & SBS6194K on 20/05/2022**

We refer to your email of 24/05/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive  
Claims Department

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Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, May 24, 2022 4:34 PM

**To:** 'Andrew Goh Poh Leong' <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Lee Kok Leong <[leekokleong@sbstransit.com.sg](mailto:leekokleong@sbstransit.com.sg)>; Yao Tianhao

<[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi

<[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Choo Wee Huat

<[chooweehuath@sbstransit.com.sg](mailto:chooweehuath@sbstransit.com.sg)>; Thandavarayan Balaji

<[thandavarayan@sbstransit.com.sg](mailto:thandavarayan@sbstransit.com.sg)>; Lim Kian Meng <[limkm@sbstransit.com.sg](mailto:limkm@sbstransit.com.sg)>

**Subject:** O/R: SNM22D203577/C02/GY6413M/LEWLC / RE: Pre-repair inspection notice - Accident involving SBS Transit SBS6194K and GY6413M on 20/05/2022

Without Prejudice

Dear Jenny,

Please conduct PRS for SBS6194K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Andrew Goh Poh Leong <[andrewgoh@sbstransit.com.sg](mailto:andrewgoh@sbstransit.com.sg)>  
**Sent:** Tuesday, 24 May 2022 2:39 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Lee Kok Leong <[leekokleong@sbstransit.com.sg](mailto:leekokleong@sbstransit.com.sg)>; Yao Tianhao <[yaoth@sbstransit.com.sg](mailto:yaoth@sbstransit.com.sg)>; Linda Yeung Fook Mooi <[lindayeung@sbstransit.com.sg](mailto:lindayeung@sbstransit.com.sg)>; Choo Wee Huat <[chooweehuat@sbstransit.com.sg](mailto:chooweehuat@sbstransit.com.sg)>; Thandavarayan Balaji <[thandavarayan@sbstransit.com.sg](mailto:thandavarayan@sbstransit.com.sg)>; Lim Kian Meng <[limkm@sbstransit.com.sg](mailto:limkm@sbstransit.com.sg)>  
**Subject:** Pre-repair inspection notice - Accident involving SBS Transit SBS6194K and GY6413M on 20/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Mdm

**PLS REPLY ALL IN THIS EMAIL**

Our reference number: AR-2022-0306

Please be informed that an accident involving SBS Transit

bus SBS6194K with 3P Van GY6413M had taken place along Telok Blangah Road toward Vivo City near Sentosa Gateway Junction on 20/05/2022 at 1230hrs.

Kindly let us know **within 2 working days from the date of this notice** if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you **within the next 2 working days**, we shall proceed to repair our vehicle without further notice to you.

**\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.**

**TO ARRANGE FOR THE INSPECTION PLEASE CONTACT:**

SBST Workshop:

Workshop Address: 550 Bukit Batok St 23 Singapore 659519

Name of Contact person (s): Choo Wee Huat / Balaji (66653766) / Lim Kian Meng (66653760)

Office number: 66653768

Email of contact person:

"Choo Wee Huat" <[chooweehuat@sbstransit.com.sg](mailto:chooweehuat@sbstransit.com.sg)>

"Lim Kian Meng" <[limkm@sbstransit.com.sg](mailto:limkm@sbstransit.com.sg)>

"Thandavarayan Balaji" <[thandavarayan@sbstransit.com.sg](mailto:thandavarayan@sbstransit.com.sg)>

Regards,  
Andrew Goh

**BE SAFE, BE HEALTHY**

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SBS Transit Ltd [Registration No. 199206653M]