

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 4 January 2023 12:24 PM
To: 'Ivy Yong'; SUR
Subject: RE: Survey report - CDMPG22000972-SMS 9399L

Dear Ivy,

Workshop invoice and DV uploaded in merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Tuesday, 3 January 2023 11:40 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Survey report - CDMPG22000972

Dear Veron,

As per agent, the COR about \$15k but report is \$23k.
Please update the OD status.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Ivy Yong <ivy.yong@ergo.com.sg>
Sent: Wednesday, 13 July 2022 8:46 am
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Dillen Selvarajoo <dillen.selvarajoo@ergo.com.sg>
Subject: FW: Survey report - CDMPG22000972

Dear Veron,

Please upload DV, repair invoice, satisfaction voucher in Merimen for payment.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
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ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Wednesday, 13 July 2022 8:40 am

To: Ivy Yong <ivy.yong@ergo.com.sg>

Subject: Survey report

This mail is associated with :
***SMS9399L (CDMPG22000972)**
OD
May 24 2022 12:00PM
[POON YIN YIN]
Performance Motors Limited

Dear Claims Handler,
Please revise reserves as per report. Thank you.

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