

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 30 May 2022 5:12 PM
To: SUR; jack.ng.guoming@simedarby.com.sg
Subject: RE: Claims ref no. CDMPG22000972 OWN DAMAGE CLAIM FOR SMS9399L - DOA: 24/05/2022

Dear Jack,

As instructed by our client , please proceed to repair the **insured vehicle SMS 9399L (Excess \$700/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,
Veron Chen | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

-----Original Message-----

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 25 May 2022 2:37 PM
To: jack.ng.guoming@simedarby.com.sg; 'Admin A (admin-a@lkkauto.com)'
<admin-a@lkkauto.com>; 'Admin-D (LKKAuto (admin-d@lkkauto.com)'
<admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Admin <support@insurlogic.net>
Subject: Claims ref no. CDMPG22000972 OWN DAMAGE CLAIM FOR SMS9399L - DOA:
24/05/2022
Importance: High

Hi LKK,

Kindly input our Claims ref no. in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.
8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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-----Original Message-----

From: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>
Sent: Wednesday, 25 May 2022 12:57 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: FW: OWN DAMAGE CLAIM FOR SMS9399L - DOA: 24/05/2022
Importance: High

Dear all,

Kindly assist to arrange surveyor to survey this case tomorrow 25/05/2022, vehicle in workshop.

Thank you
Best regards

Jack Ng
Motor Claim Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5600

Address : 303 Alexandra Road, Singapore 159941
Email: jack.ng.guoming@simedarby.com.sg

Sime Darby Motors
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