

Shiau Chan (LKKAUTO)

From: Steve Chen (LKK Auto)
Sent: Tuesday, 2 August 2022 5:58 PM
To: Clement Chia Cher Yang
Cc: Azman Abdullah; Katherine Chong; Andy Ooi Lee Keong; Shiau Chan (LKKAUTO)
Subject: FINALIZATION REPORT FOR D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P DOA:12.5.2022
Attachments: FINALIZATION REPORT.pdf; SLH 4066 main estimate.pdf

Hi Clement,

Finalize amount correct. Please proceed

Thanks.

Best Regards,
Steve Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd
Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

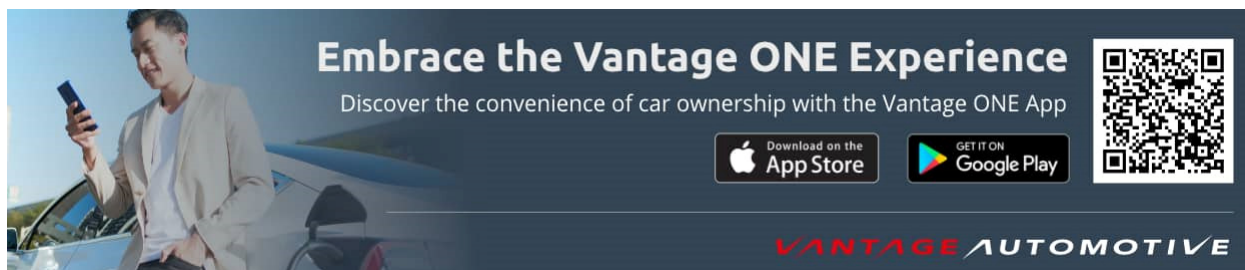
From: Clement Chia Cher Yang <clement.chia.cy@simeдарby.com.sg>
Sent: Tuesday, 2 August 2022 3:51 pm
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Azman Abdullah <azman.abdullah@simeдарby.com.sg>; Katherine Chong <katherine.chong@simeдарby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simeдарby.com.sg>
Subject: RE: FINALIZATION REPORT FOR D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P DOA:12.5.2022

Dear Steve,
Above attached is **SLH4066A**, Finalized report, together with supporting documents for your reference.
We would like to finalize as **COR: \$4,478.00 (before GST) @ 3 days repair**.
Please kindly check and confirm via reply email.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint
Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simeдарby.com.sg
www.simeдарbymotors.com | www.vantageauto.com.sg



From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>
Sent: Wednesday, May 25, 2022 11:56 AM
To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: NON REPORTING D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P
DOA:12.5.2022

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REF: TAX/05/22/2069/AL

Dear Clement,

As spoken, the hirer has reported this accident to us.

However, he apologies that he really didn't know he hit your client's vehicle. To him, he only thinks that he is stuck in the parallel position and was unable to exit. He thanks the passer-by to guide him out of the situation without knowing that he touches your client's vehicle. (From the video you provided, we can barely see any impact.) Benefit of doubt, it wasn't his intention to hit & run. He is innocently not aware of the accident.

Kindly assist to apologies and explain to your client.

He pleaded to us to request for the compensation amount to be kept as low as possible.

As spoken, kindly proceed to prepare the estimate and we will appoint for LKK to arrange survey with you.

Thank you.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd)
Sent: Tuesday, 24 May 2022 11:49 am

To: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>

Cc: MTPRI <MTPRI@smrt.com.sg>

Subject: FW: NON REPORTING D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P
DOA:12.5.2022

Importance: High

Ref: MISC/TAX/22/010/AL

WITHOUT PREJUDICE

Dear Sirs

We would like to inform you that our hirer / driver have not reported the matter.

We are still trying to communicate with our hirer / driver.

For avoidance of doubt, please do not construe our involvement at this state as an admission of liability on our end and all our rights in this regard are expressly reserved.

You may proceed as they deem fit but we reserve ours and our insurance's rights to repudiate liability for this matter.

Regards,

ashlenelee

Ashlene Lee
Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705
DID: 6866 2615 | Fax: 6368 7421 | Email: BeeGan.Lee@strides.com.sg | www.stridesmobility.com.sg
<https://www.smrt.com.sg/Compliment>

STRIDES
MOBILITY  www.stridesmobility.sg  Strides

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Monday, 23 May 2022 9:27 am

To: Magnaye Ana Margie Marasigan (Strides Automotive Services Pte Ltd) <Ana.Magnaye@strides.com.sg>

Cc: Ashlene Lee Bee Gan (Strides Automotive Services Pte Ltd) <BeeGan.Lee@strides.com.sg>; MTPRI <MTPRI@smrt.com.sg>

Subject: FW: NON REPORTING D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P
DOA:12.5.2022

Importance: High

Dear Ana,

Non-reporting case.

Kindly follow up.

Thanks & Regards
Hua Yen

From: Harminder Kaur <Harminder@msfirstcapital.com.sg>

Sent: Friday, 20 May 2022 4:46 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>;

clement.chia.cy@simedarby.com.sg; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: FW: NON REPORTING D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P

DOA:12.5.2022

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Resent.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Harminder Kaur

Sent: Friday, 20 May 2022 4:40 pm

To: MTPRI <MTPRI@smrt.com.sg>

Cc: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>;

'clement.chia.cy@simedarby.com.sg' <clement.chia.cy@simedarby.com.sg>; Karen Tan

<karentan@msfirstcapital.com.sg>

Subject: NON REPORTING D22001543MFSH/STRIDES/KT SLH4066A - TP CLAIM AGAINST SHB5952P DOA:12.5.2022

Dear Hua Yen,

PRI.

Thank You.

Best Regards,
Harminder Kaur
Motor Claims

MS First Capital Insurance Ltd
A Member of **MS&AD** Insurance Group

36 Robinson Road, #16-01 City House, Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

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From: Clement Chia Cher Yang <clement.chia.cy@simedarby.com.sg>
Sent: Friday, May 20, 2022 4:25 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Azman Abdullah <azman.abdullah@simedarby.com.sg>; Katherine Chong <katherine.chong@simedarby.com.sg>; Shawn Chua Churong <shawn.chua.churong@simedarby.com.sg>; Andy Ooi Lee Keong <andy.ooi.leekeong@simedarby.com.sg>
Subject: SLH4066A - TP CLAIM AGAINST SHB5952P (MS FIRST CAPITAL) DOA:12.5.2022

Dear Sirs,
Refer to the above matter.
Attached our client's GIA report and supporting documents for your consideration.

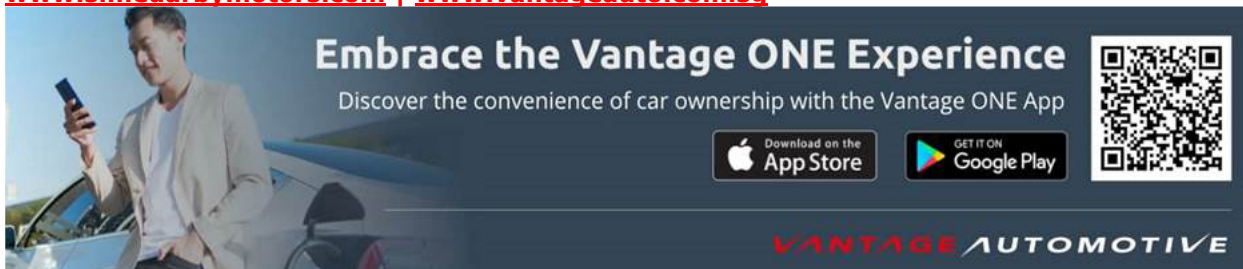
Please advise if liability is clear for us to proceed with Direct Settlement.
Thank You.

Best Regards,

Clement Chia

Customer Service Advisor, Body & Paint

Vantage Automotive Limited
305 Alexandra Road, #02-01 Vantage Automotive Centre, Singapore 159942
T: +65 9278 2710 F: +65 6477 7300 E: clement.chia.cy@simedarby.com.sg
www.simedarbymotors.com | www.vantageauto.com.sg



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