

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 25 May 2022 2:56 PM
To: Sarah; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D203446/C02/SMU327T/LEWLC / RE: KS.1088.22 / OUR VEH: JTF 1275 / YOUR VEH: SMU 327T

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Sarah <sarah@islandlaw.com.sg>

Sent: Wednesday, May 25, 2022 2:56 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203446/C02/SMU327T/LEWLC / RE: KS.1088.22 / OUR VEH: JTF 1275 / YOUR VEH: SMU 327T

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Dear Jenny,

Our client reject your list of surveyor and maintain Mr Low Sar Huei from **Automotive Consultancy Pte Ltd.**

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street
#04-04 People's Park Centre
Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

Web : www.islandlaw.com.sg



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From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Wednesday, 25 May 2022 2:15 pm

To: 'Sarah'

Cc: Claims Dept of CTI

Subject: RE: SNM22D203446/C02/SMU327T/LEWLC / RE: KS.1088.22 / OUR VEH: JTF 1275 / YOUR VEH: SMU 327T

Without Prejudice

Our reference: **SNM22D203446/C02/SMU327T/lewlc**

Your reference: **JTF1275**

Dear Sirs / Madam,

ACCIDENT INVOLVING SMU327T & JTF1275 on 19/05/2022

We refer to your email of 20/05/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, May 20, 2022 5:07 PM

To: 'Sarah' <sarah@islandlaw.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203446/C02/SMU327T/LEWLC / RE: KS.1088.22 / OUR VEH: JTF 1275 / YOUR VEH: SMU 327T

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for JTF1275.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Sarah <sarah@islandlaw.com.sg>
Sent: Friday, 20 May 2022 3:28 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: KS.1088.22 / OUR VEH: JTF 1275 / YOUR VEH: SMU 327T

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Dear Sirs,

ACCIDENT INVOLVING JTF 1275 AND SMU 327T ON 19/05/2022 AT 0800 HOURS ALONG TUAS CRESCENT

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Kheng Chee Wai, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **JTF 1275**.

Please be informed that the said vehicle can be inspected at:

Name: EQBH Pte Ltd
Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800
Contact Person: Mr. Willie
Contact Number: 9011 3391

To expedite matters, we have our client's instructions to propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Best Regards,

Sarah Liu
Legal Secretary

ISLAND LAW PRACTICE LLC

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : sarah@islandlaw.com.sg

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