

Our Ref: CT0522/SHD4822C/CK(st)
Date: 07.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 20.05.2022 INVOLVING SHD4822C & GBG3539H ALONG JURONG GATEWAY ROAD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHD4822C, which was involved in the captioned accident with your insured vehicle No GBG3539H.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	3,201.44
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	4,229.39
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

CDGE Claims Department

DID: FAX: Email:

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHD4822C , GBG3539H** **ON 20-May-22 21:50**
ALONG **JURONG GATEWAY ROAD**

I / We **LEE CHENG HUAT** (Hirer) NRIC No.: **SXXXX087Z**

and/or **JAMALUDIN BIN OMAR** (Relief) NRIC No.: **SXXXX104G**

Taxi Number **SHD4822C**
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-May-2022**

Name of Hirer **LEE CHENG HUAT**
Hirer NRIC **SXXXX087Z**

Signature :



Address **821 JURONG WEST STREET 81 #09...**
640821

Contact No. **97588191**

Name of Relief **JAMALUDIN BIN OMAR**
Relief NRIC **SXXXX104G**

Signature :



Address **273C JURONG WEST AVE 3 #02-05**
643273

Contact No. **97117352**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00077672104 Claim No : SNM22D203540/C02/GBG3539H/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$3,904.20**
SINGAPORE DOLLARS THREE THOUSAND NINE HUNDRED FOUR AND
CENTS TWENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD4822C

Insured Vehicle No. : GBG3539H

Date of Loss : 20/05/2022

Place of Accident : JURONG GATEWAY ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TET ALLIANCE ASIA PTE LTD

Driver Name : SINGARAVELU RAJKUMAR

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,201.44
(3) Loss of Use /Rental/Earning	S\$	700.76
(4) GIA/ Police Reports/ Investigation Results /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	3,904.20
	=====	

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  _____

Date : 27/01/2023

**CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969**

**Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4822C

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164636

INV. NO/DATE
91720146 06.06.2022

JOB NO.
305516804

ODOMETER READING

DATE/TIME IN
21.05.2022 09:00

Description : 3P 20.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0593	PANEL ASSY-FRONT DOOR LH#	1	1,797.20	20.00	1,437.76
0002	04-01-0104-1073	DEP GARNISH ASSY-DELTA LH	1	42.80	20.00	34.24
0003	28-01-0103-0003	FRT DOOR LOGO SONATA CTPL	1	75.00	0.00	75.00
0004	28-01-9999-2023	APP LOGO REAR DOOR L/R CTPL	1	80.00	0.00	80.00
SUB-TOTAL			:			1,627.00

JOB NATURE

0001	PB	PANEL BEATING SHD4822C-TP	525.00	525.00
0002	SP	SPRAYPAINT CHARGE	750.00	750.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00	30.00

1. WE WILL TAKE ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE. THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY THE COMPANY.

2. CUSTOMERS SHALL INSURE THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHK No.
8010012	91720146	3,201.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO
SHD4822C

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164636

INV. NO/DATE
91720146 06.06.2022

JOB NO.
305516804

ODOMETER READING

DATE/TIME IN
21.05.2022 09:00

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	L				
	TRANSFER OF DOOR		60.00		60.00
	SUB-TOTAL				1,365.00

Items total	2,992.00
Add GST @ 7.000 %	209.44
Invoice amount	3,201.44

Issued by : CHEWBEELENG 06.06.2022 12:49:33
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

5) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS RISK.
6) CUSTOMERS SHALL REPORT THEIR VEHICLE'S IMMEDIATELY FROM ONSET AND THIRD PARTY WITHIN 7 DAYS FROM SIGNING OFF BY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
7) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
8) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91720146	3,201.44	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22050348

Date: 01 June 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/05/2022 @ 21:50 hrs
ALONG JURONG GATEWAY ROAD
INVOLVING GBG3539H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4822C** (the "Taxi"). The Taxi was hired to **LEE CHENG HUAT IC NO SXXXX087Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

GBG3539H

Date of Accident

20/05/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance China Taiping Insurance (Sing...

Period of Insurance 26/07/2021 - 25/07/2022

Requested By Por Moy Juan (COMFORTDELG...

Requested Date 21/05/2022 10:16

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SND 4822C

SHD 4822C

DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
		3	1	1	6	0	7		FROM	TO		
17-5-2022	C H Lee	3	1	1	6	0	7	153	1530	2230		
18-5-22	G H Seah	3	1	1	8	1	1	204	0515	1245		
18-5-22	C H Lee	3	1	1	9	3	0	119	1920	2330		
19-5-22	G H Seah	3	1	2	1	1	5	185	0515	1305		
19-5-22	Jamal	3	1	2	3	5	2	236	1835	0500		
20-5-22	C H Lee	3	1	2	5	1	0	158	1020	1600		
20-5-22	Jamal	3	1	2	7	1	4	204	2005	0640		
21-5-22	Jamal								0805			
21/5/22	Accident Repair								0900	-		
25/5/22	Qty.								-	1420		

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 16 June 2022 11:04
To: KWCHOW@TETALLIANCE.COM
Subject: ACCIDENT INVOLVING GBG 3539H AND SHD 4822C ON 20/05/2022

Our Ref: CC3/CTI22004926/Tea3

16 June 2022

TET ALLIANCE ASIA PTE. LTD.

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 3539H AND SHD 4822C ON 20/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

EzLyna (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 21 December 2022 5:29 PM
To: EzLyna (LKKAUTO); Hsiao Tong (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: [SEEK MANDATE] SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI : CTI - TBA) and SHD4822C (TP : LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

Hi EzLyna,

Pls proceed:

	Amount Revised
1. Cost of Repair	\$ 3,201.44 (inclusive of GST)
2. Loss of Rental (5 days x \$125.19)	\$ 438.16 - \$ 500.76 (3.5 - 4 days x \$125.19)
3. Loss of Income (5 days x \$80)	\$175 - \$ 200.00 (3.5 - 4 days x \$50)
4. LTA Search Fee	\$ 2.00
Total	<u>\$ 3,904.20</u>

Surveyor recommended 2 days for repair.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, 30 November 2022 11:15 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI : CTI - TBA) and SHD4822C (TP : LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203540/C02/GBG3539H/LEWLC
LKK ref : CC3/CTI22004926/Tea3

Dear Jenny,

ACCIDENT INVOLVING GBG3539H (CHINA TAIPING) AND SHD4822C (TP) ON 20/05/2022

We refer to the above matter.

It is BOLA 15, OI change lane and collided with TP vehicle. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$3,904.20 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,363.00	\$ 3,201.44 (inclusive of GST)
2. Loss of Rental (5 days x \$125.19)	\$ 625.95	\$ 500.76 (4 days x \$125.19)
3. Loss of Income (5 days x \$80)	\$ 400.00	\$ 200.00 (4 days x \$50)
4. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 5,390.95	\$ 3,904.20

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 28 November 2022 10:17 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI : CTI - TBA) and SHD4822C (TP : LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

Hi all,

Pls advise the status.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Jenny Lew
Sent: Friday, 27 May 2022 1:49 pm
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI : CTI - TBA) and SHD4822C (TP : LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

Password: CTP123

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

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From: Jenny Lew
Sent: Friday, May 27, 2022 1:49 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>