Mei Kwan (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Friday, 27 May, 2022 1:49 PM

To: Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A

Cc: Claims Dept of CTI

Subject: RE: SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident

Involving GBG3539H (OI: CTI-TBA) and SHD4822C (TP: LKK REF-

CC3/CTI22004926/Tea3) on 20/05/2022

Password: CTP123

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Friday, May 27, 2022 1:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI: CTI - TBA) and SHD4822C (TP: LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

Hi Mei Kwan / Asher,

Pls refer to attached.

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Regards,

Jenny Lew

^{**} Note: Please cc to com when you reply to us.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, May 27, 2022 1:01 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >;

Admin A admin-a@lkkauto.com">admin-a@lkkauto.com; Jenny Lew jenny.lew@sg.cntaiping.com

Subject: O/R: SNM22D203540/C02/GBG3539H/LEWLC / FW: Direct Settlement - Accident Involving GBG3539H (OI: CTI - TBA) and SHD4822C (TP: LKK REF - CC3/CTI22004926/Tea3) on 20/05/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D203540/C02/GBG3539H/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Friday, 27 May 2022 9:06 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBG3539H (OI: CTI - TBA) and SHD4822C (TP: LKK

REF - CC3/CTI22004926/Tea3) on 20/05/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4822C at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.