

## Yan (LKK Auto)

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 25 May 2022 8:44 AM  
**To:** Zila @ Ah Lim Motor Company; Mui Hong @ Ah Lim Motor; assignments@lkkauto.com; Admin A  
**Subject:** RE: SNM22D203568/C02/SBU64G/TAYHP / FW: ARRANGE SURVEY - OUR INSURED SLX2907C & YOUR INSURED SBU64G DOA: 19/05/2022

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Ah Lim to conduct survey.

Aside to Ah Lim,

Please let us have a copy of your client's SAS REPORT.

Regards.

**Irene Tay**  
Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>  
**Sent:** Tuesday, 24 May 2022 3:23 PM  
**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>  
**Subject:** RE: SNM22D203568/C02/SBU64G/TAYHP / FW: ARRANGE SURVEY - OUR INSURED SLX2907C & YOUR INSURED SBU64G DOA: 19/05/2022

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Hi,

We choose Kenneth to be the surveyor.  
Thanks.

Regards

Zila  
Ah Lim Motor (AMK)  
10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK AUTOPOINT  
S568047  
TEL: 64831244 Fax: 64836170

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Sent:** Tuesday, 24 May 2022 3:21 PM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** RE: SNM22D203568/C02/SBU64G/TAYHP / FW: ARRANGE SURVEY – OUR INSURED SLX2907C & YOUR INSURED SBU64G DOA: 19/05/2022

Dear Sirs,

We refer to your email of 24/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,  
**Irene Tay**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6192 | F: (65) 6224 7175

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**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, 24 May 2022 1:08 PM

**To:** 'zila@ahlimmotor.com.sg' <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>; 'muihong@ahlimmotor.com.sg' <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** O/R: SNM22D203568/C02/SBU64G/TAYHP / FW: ARRANGE SURVEY – OUR INSURED SLX2907C & YOUR INSURED SBU64G DOA: 19/05/2022

Without Prejudice

Dear Irene,

Please conduct PRS for SLX2907C.

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>

**Sent:** Tuesday, 24 May 2022 11:00 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>

**Subject:** ARRANGE SURVEY – OUR INSURED SLX2907C & YOUR INSURED SBU64G DOA: 19/05/2022

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Hi Claim Team,

Please kindly arrange survey.

Note: Vehicle not in - To be arrange.

Please kindly advise the liability.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170