

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 25 May 2022 11:47 AM
To: Tang Shu Shi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore); Wong Meiying (VGS - SG/Singapore); Anthonidas Christopher Dass (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); assignments; 'SUR'
Subject: RE: [EXT] RE: SNM22D203575/C02/SMU112X/CHNGPW / FW: REQUEST DIRECT SETTLEMENT FOR SNC6396L & SMU112X ON 23/05/2022

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 24 May 2022 5:48 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiying (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: RE: [EXT] RE: SNM22D203575/C02/SMU112X/CHNGPW / FW: REQUEST DIRECT SETTLEMENT FOR SNC6396L & SMU112X ON 23/05/2022

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Hi,

Please arrange 10. Steve Chen (LKK).

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

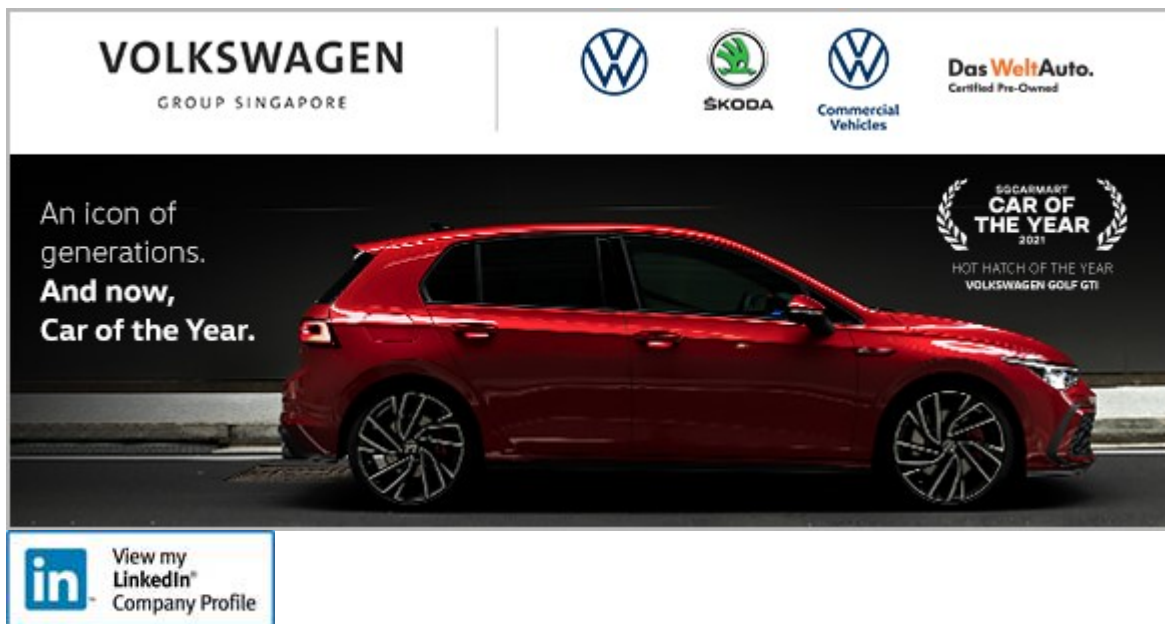
Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 24 May 2022 3:57 pm

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore)

<Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS

- SG/Singapore) <christopher.anthonidas@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: [EXT] RE: SNM22D203575/C02/SMU112X/CHNGPW / FW: REQUEST DIRECT SETTLEMENT FOR SNC6396L & SMU112X ON 23/05/2022

Without Prejudice, Save as to Costs

Our reference: **SNM22D203575 C02/ SMU112X /Chngpw**

Your reference: SNC6396L

Dear Sirs

ACCIDENT INVOLVING SMU112X & SNC6396L ON 23/05/2022

We refer to your email of 24/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 24, 2022 3:39 PM

To: 'shushi.tang@vw.com.sg' <shushi.tang@vw.com.sg>; 'Pearlyn.cheong@vw.com.sg' <Pearlyn.cheong@vw.com.sg>;

'meiy.wong@vw.com.sg' <meiy.wong@vw.com.sg>; 'christopher.anthonidas@vw.com.sg' <christopher.anthonidas@vw.com.sg>;
'charmaine.kong@vw.com.sg' <charmaine.kong@vw.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: O/R: SNM22D203575/C02/SMU112X/CHNGPW / FW: REQUEST DIRECT SETTLEMENT FOR SNC6396L & SMU112X ON 23/05/2022

Without Prejudice

Dear Adeline,

Please conduct PRS for SNC6396L. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Adeline Chng 63896155.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Tuesday, 24 May 2022 1:17 PM
To: Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher Dass (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SNC6396L & SMU112X ON 23/05/2022

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Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217
Mobile: +65 9386 7833
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: shushi.tang@vw.com.sg
<https://www.volkswagen.com.sg/>

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From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Tuesday, 24 May 2022 1:14 pm

To: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: Scan Image