

Yan (LKK Auto)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Wednesday, 25 May 2022 8:31 AM
To: assignments
Subject: FW: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22 ; EQI Ref: DM22HO00784
Attachments: 54z.pdf

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yap Mee Key <yap.mee.key@simeдарby.com.sg>
Sent: Monday, 23 May 2022 5:20 PM
To: SUR <sur@lkkauto.com>
Cc: Cresendo Llorca Lagman <cresendo.lagman@simeдарby.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; PBSP <pml-pbsp@simeдарby.com.sg>
Subject: RE: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22 ; EQI Ref: DM22HO00784

Dear Officer,

SW 54Z BMW 330I
Kindly schedule survey to be conduct

Date : 26.05 @ 10am
Venue : 303 Alexandra Rd, S 159941
Attention: Ms Mee Key 9116 5199

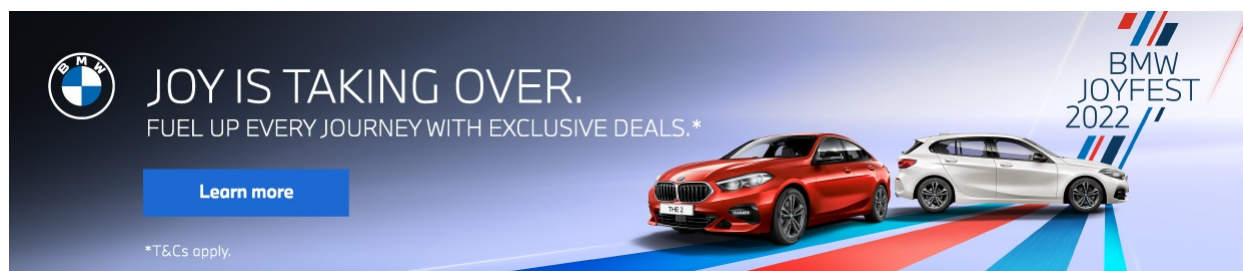
Best Regards,

Yap Mee Key
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601

Mobile: +65 9116 5199
Address : 303 Alexandra Road, Singapore 159941
Email: yap.mee.key@simedarby.com.sg



From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Friday, 20 May 2022 4:30 pm
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>
Subject: RE: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22 ; EQI Ref: DM22HO00784

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

WITHOUT PREJUDICE

Dear Evelyn,

Noted and will arrange.

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, 20 May 2022 4:13 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: Re: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22 ; EQI Ref: DM22HO00784

Hi Jie Si,

Please appoint LKK as SJE.

Thank you.

Best regard,

Evelyn

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

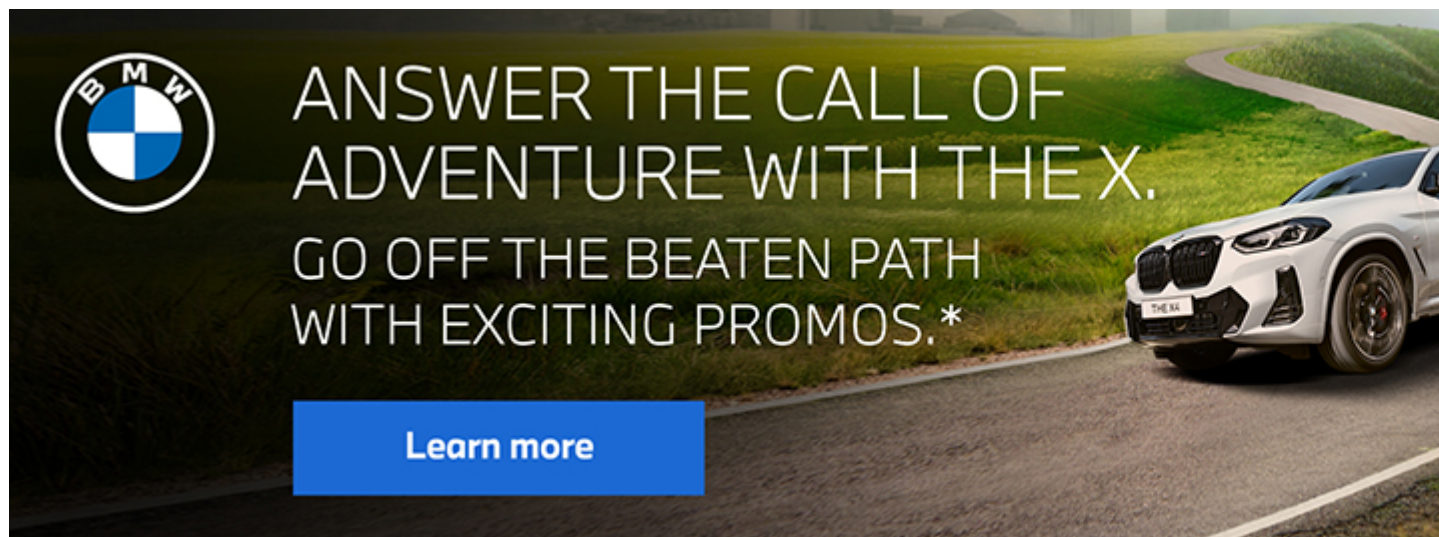
FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Friday, 20 May 2022 1:52 pm

To: PBSP <pml-pbsp@sime-darby.com.sg>

Cc: Yap Mee Key <yap.mee.key@sime-darby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@sime-darby.com.sg>

Subject: RE: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22 ; EQI Ref: DM22HO00784

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

WITHOUT PREJUDICE

Dear Juraidah,

We are prepared to have a direct settlement.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866
--	--

	Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
 Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.
 Thank you.

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.
 Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND
Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



A Member of Citystate



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Friday, May 20, 2022 10:03 AM
To: motor claims <motorclaims@eqinsurance.com.sg>
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>; Cresendo Llorca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: REQ FOR DIRECT SETTLEMENT SW54Z AND SLS9464T ON 14.05.22

Dear Sirs,

Refer to the above matter.

Attached are the estimate and supporting documents for your consideration.

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Juraidah

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

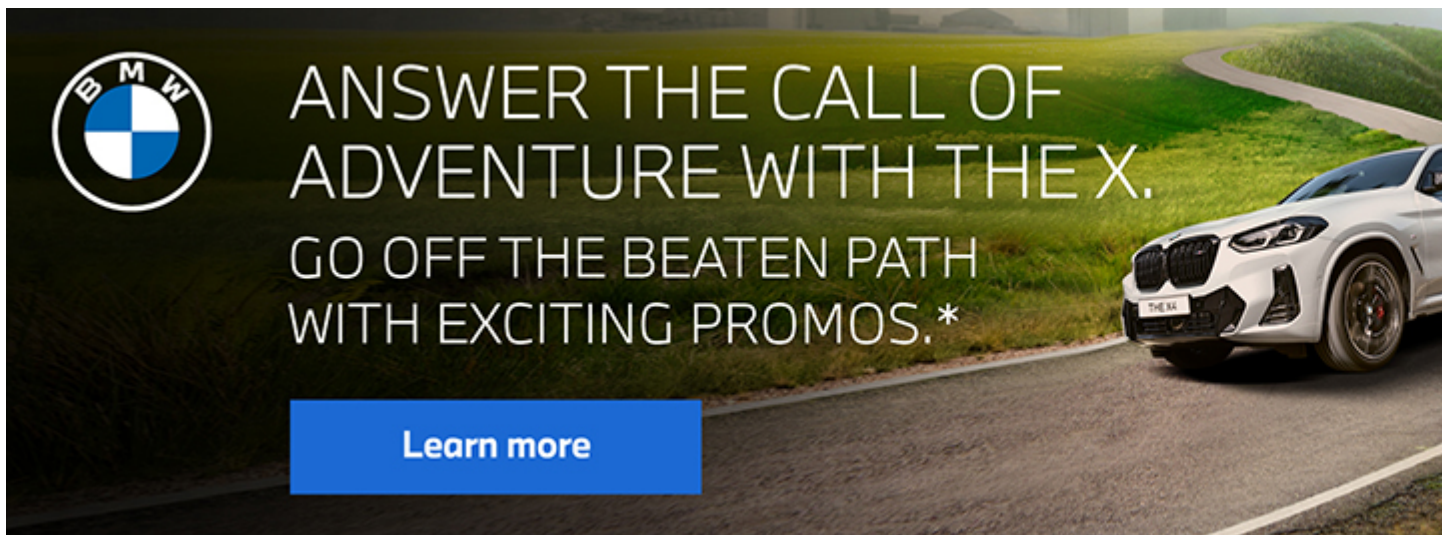
Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all

liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."