

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 24 May 2022 6:30 PM
To: christy; Tan Kah Leong; Admin A; assignments@lkkauto.com
Cc: Charles Hoon; Caroline; topmax3007@yahoo.com.sg
Subject: RE: SNM22D203302/C02/GBF9855K/TANKL / FW: NEW PRS - YOUR REF : GBF9855K ; OUR REF : AP/2022/004910 ; RTA ON 13 MAY 2022 AT ABOUT 1135HRS INVOLVING MOTOR VEHICLES NO(S). SML1495G AND GBF9855K ALONG GAMBAS AVE BEFORE WOODLANDS AVE 7 JUNCTION

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with TOPMAN AUTO to conduct survey.

Aside to APLP,

Please let us have a copy of your client's SAS REPORT.

Regards.

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: christy <christy@aplp.com.sg>
Sent: Tuesday, 24 May 2022 3:28 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; topmax3007@yahoo.com.sg
Subject: Re: SNM22D203302/C02/GBF9855K/TANKL / FW: NEW PRS - YOUR REF : GBF9855K ; OUR REF : AP/2022/004910 ; RTA ON 13 MAY 2022 AT ABOUT 1135HRS INVOLVING MOTOR VEHICLES NO(S). SML1495G AND GBF9855K ALONG GAMBAS AVE BEFORE WOODLANDS AVE 7 JUNCTION

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WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. TT Rajan
- c. Oh Han Cheong
- d. Andrew How
- e. Dave Ho Joo Koong
- f. Dylan Lee Kah Pang
- g. Sincere Appraiser
- h. Seah Kwang Boon
- i. L H Teo
- j. Mr Willy Goh
- k. Nicky Seah
- l. Jayson Liaw
- m. Tan Ling Ling
- n. Shawn Lee
- o. Joel Liew

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office

M/s Topmax Auto Body Shop

Contact Person: Carmen Chang @ Tel: 67442653 / 88862983

Email: topmax3007@yahoo.com.sg

Address: Blk 3007 Ubi Road 1

#01-410

S(408701)

Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,
Christy Chew

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Tuesday, May 24, 2022 15:20

To: christy <christy@aplp.com.sg>; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; topmax3007@yahoo.com.sg <topmax3007@yahoo.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: SNM22D203302/C02/GBF9855K/TANKL / FW: NEW PRS - YOUR REF : GBF9855K ; OUR REF : AP/2022/004910 ; RTA ON 13 MAY 2022 AT ABOUT 1135HRS INVOLVING MOTOR VEHICLES NO(S). SML1495G AND GBF9855K ALONG GAMBAS AVE BEFORE WOODLANDS AVE 7 JUNCTION

Dear Sirs,

We refer to your email of 24/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 24 May 2022 3:03 PM

To: christy@aplp.com.sg; Charles Hoon <charles@aplp.com.sg>; caroline@aplp.com.sg; 'topmax3007@yahoo.com.sg' <topmax3007@yahoo.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D203302/C02/GBF9855K/TANKL / FW: NEW PRS - YOUR REF : GBF9855K ; OUR REF : AP/2022/004910 ; RTA ON 13 MAY 2022 AT ABOUT 1135HRS INVOLVING MOTOR VEHICLES NO(S). SML1495G AND GBF9855K ALONG GAMBAS AVE BEFORE WOODLANDS AVE 7 JUNCTION

Without Prejudice
Save as to costs

Dear Irene,

Please conduct PRS for SML1495G.

Note: officer in charge Tan Kah Leong 63896193.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: christy <christy@aplp.com.sg>

Sent: Tuesday, 24 May 2022 12:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: topmax3007@yahoo.com.sg; Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>

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Attn: Motor Claims Department

Dear Sirs,

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Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

**Regards,
Christy Chew**

AP Law Practice LLC

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T: 6955 8899 F: 6900 9899 E: christy@aplp.com.sg

Singapore UEN No.: 201939937D

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