

**India International Insurance Pte Ltd**  
60 Cecil Street  
#04-#05 IOB Building  
Singapore 049711  
**Attn: Motor Claims**  
**Yr Ref: PC8470T**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0377/2022/NH

From  
Telephone +65 -  
Telefax +65 -  
Email  
Our Dept  
Our Ref

4-Apr-2023  
1  
Date  
Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMJ 6172 R - HONDA VEZEL**

With reference to the above-mentioned vehicle, no. **SMJ 6172 R**, claimant, **Mr. Wong Pu Jun, Jeffrey**, please find the related document per attached.

1. A copy of the Original invoice no. 85018427 – S\$ 3,841.86.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 60.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
India Insurance – SMJ 6172 R

**Authorization Letter**

PA/TP/0377/2022/NH

5 August 2022

Mr. Wong Pu Jun, Jeffrey  
Blk 296A Bukit Batok Street 22  
#32-64  
Singapore 651296

**India International Insurance Pte Ltd**  
60 Cecil Street  
#04-#05 IOB Building  
Singapore 049711  
**Attn: Motor Claims Dept**  
**Yr Ref: PC8470T**

Dear Sir/Madam,

**ACCIDENT INVOLVING VEHICLES SMJ 6172 R & PC 8470 T  
AT NEAR 435A BUKIT BATOK WEST AVE 5 ON 11/05/2022.**

I am the owner of SMJ 6172 R.

I confirmed that I will be claiming for Loss of Use and hereby authorized your esteemed company to settle the Loss of Use and repair bill directly with Premium Automobiles Pte Ltd.

Your kind attention will be greatly appreciated.

Yours faithfully,



Mr. Wong Pu Jun, Jeffrey

Copy to Norah Khai, Premium Automobiles Pte Ltd

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCV2022D0002460  
Claimant Ref: SMJ6172R

We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,841.86 (repair cost), S\$ 300.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SMJ6172R that was damaged pursuant to the accident which occurred on 11/05/2022 (date) at NEAR 435A BUKIT BATOK WEST AVE 5 (location) involving vehicle no. PC8470T (insured vehicle). This is pursuant to the inspection conducted on 26/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner WONG PU JUN, JEFFREY ("the third party claimant") of vehicle no. SMJ6172R to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMJ6172R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 4,143.86 to Premium Automobiles Pte Ltd.

Dated this 27 day of APRIL 2023

CLAIMANT:

Signature:

  
Signed by "the workshop" (with chop)



Name:

NADIA

NRIC:

SXXXX 988E

Address:

55 UBI RD 1

S 408699

Nationality:

S'POREAN

Occupation:

CLAIMS ADMIN

WITNESS:

Signature:



Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733  
Co. & GST Reg. No.: 199902271W

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg. No. 199902271W  
GST Reg. No. 199902271W

INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BULIDNG SINGAPORE 049711 049711 ATTN: LALITHA/BAKIS/INDRA	Invoice No: 85018427  Date : 20/03/2023  Order : SMJ6172R  Term : 30	Account: I0005 (T 0)  INDIA INTERNATIONAL INSURANCE PTE L MOTOR CLAIM DEPT. 64 CECIL STREET #05-02 IOB BULIDNG SINGAPORE 049711	
Regn No: SMJ6172R (V 52063)	Regn Date: 13/03/2019	Mileage: 34374	WIP No.: 23715
Model: HONDA VEZEL	Chassis: RU31322195	Engine: LEB6742206	Dept: U
You have been assisted by :- UB-Lim Kee Siang ( 43 )			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID.	80.00	1.00	80.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM,WIRE HARNESS FOR TAIL LIGHTS AND REAR WIPER ASSY.	80.00	1.00	80.00
S	BODYWORK	M: TO RENEW REAR WINDSCREEN TO FACILITATE RENEWAL OF REAR LID.	150.00	1.00	150.00
S	BODYWORK	M: TO CARRY OUT WATER SEEPAGE FOR REAR WINDSCREEN.	50.00	1.00	50.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	700.00	1.00	700.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID.	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	100.00	1.00	100.00
S	BODYWORK	M: TO SUPPLY REAR WINDSCREEN SEALANT.	40.00	1.00	40.00
X	ZJ-HV71501T7B00	0 REAR BUMPER Less 020%	1.00	912.60	730.08
X	ZJ-HV68100T7AJ1	0ZZ TAILGATE ASSY Less 020%	1.00	829.00	663.20
X	ZJ-HV91505TM800	3A CLIP Less 020%	8.00	5.00	32.00
X	ZJ-HV75722T7A00	3 RR VEZEL EMBLEM Less 020%	1.00	70.00	56.00
X	ZJ-HV75723T5C00	3 RR HYBRID EMBLEM Less 020%	1.00	70.00	56.00
X	ZJ-HV73214T7JH0	1 RR W/S MLDG SEAL RH Less 020%	1.00	37.50	30.00
X	ZJ-HV73254T7JH0	1 RR W/S MLDG SEAL LH Less 020%	1.00	37.50	30.00
X	ZJ-HV73226SZW00	0 RR W/S MLDG TOP & LO Less 020%	2.00	37.50	60.00

Parts 1,657.28  
Labour 0.00  
Sublet 1,900.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 3,557.28

8% GST 284.58

Grand Total 3,841.86



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

PC8470T

Date of Accident

11/05/2022



Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... India International Insurance ...

Period of Insurance ..... 01/08/2021 - 31/07/2022

Requested By ..... CHANG CHEE SING (PREMIUM ...

Requested Date ..... 11/05/2022 17:05

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 May 2022 09:41	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	25 May 2022 09:41	<b>Clm Veh Model Changed</b>	(203926) AUDI A1 1.4 (A).	[A] HOW MEI KWAN
3	25 May 2022 09:41	<b>Clm Created</b>	Reg No: SMJ6172R. Acct Date: 2022/05/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 May 2022 09:41	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 May 2022 09:41	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/03	[A] HOW MEI KWAN
6	25 May 2022 09:41	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 May 2022 09:41	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 May 2022 09:41	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
9	27 May 2022 15:33	<b>Adj Adjuster Assigned</b>	ADRIAN LING -> CHEN TSUE YEE	[A] HOW MEI KWAN
10	27 May 2022 15:34	<b>Clm Dtl Modified</b>	Claimant's Name: - -> WONG PU JUN, JEFFREY. Claimant's ID: -> SXXXX793Z.	[A] HOW MEI KWAN
11	27 May 2022 15:34	<b>Clm Registration Modified</b>	Acct Time:00:00:00->08:00:00.	[A] HOW MEI KWAN
12	27 May 2022 15:34	<b>Clm Veh Model Changed</b>	(203926) -> (204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
13	27 May 2022 15:35	<b>Clm Dtl Modified</b>	Insured Name: -> COMBI EXPRESS. Insured ID: -> 53206792D.	[A] HOW MEI KWAN
14	20 Apr 2023 08:11	<b>Adj Mandate Request</b>	Cur.Req:4143.86:Liability: 100% *Quantum: (a)CORw/GST: \$3,841.86 + (b)LOU(5days x \$60.00): \$300.00 + (c)Search fee: \$2.00 = Total: \$4,143.86 *Vehicle Model: HONDA VEZEL (1496c c).PLS REFER DE REPORT. *5 recommendation repair days *For your approv	[A] CHEW HSIAO TONG
15	20 Apr 2023 08:50	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/06/03. Mandate Remarks: I cannot see the survey report	[I] Gabriel Wee
16	20 Apr 2023 08:50	<b>Adj Mandate Set</b>	Maintained:I cannot see the survey report	[I] Gabriel Wee
17	24 Apr 2023 09:10	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	24 Apr 2023 09:10	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	24 Apr 2023 09:10	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2019/03/13.	[A] JOANNE LEE KHANG MIN
20	24 Apr 2023 09:10	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	24 Apr 2023 17:01	<b>Adj Mandate Request</b>	Cur.Req:4143.86:Liability: 100% *Quantum: (a)CORw/GST: \$3,841.86 + (b)LOU(5days x \$60.00): \$300.00 + (c)Search fee: \$2.00 = Total: \$4,143.86 *Vehicle Model: HONDA VEZEL (1496c c).PLS REFER DE REPORT. *5 recommendation repair days *For your APPROVAL.	[A] CHEW HSIAO TONG
22	24 Apr 2023 17:26	<b>Adj Mandate Set</b>	Approved:4143.86.	[I] Gabriel Wee

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2796632	26 May 2022 09:47:53	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SMJ6172R	PC8470T	11.00

				Pte Ltd	Insurance Pte Ltd (HQ)			
2952543	24 Apr 2023 09:10:37	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMJ6172R	PC8470T	11.00