

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 25 May, 2022 9:42 AM
To: Claims
Cc: 'Motor Claim - III'; Admin A; Asher Sng (LKKAuto)
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022 *** LKK REF: CC4/III22004910/ea3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following.

- **evidence i.e. video and scene photo**
- **PIR result (if any)**
- **Estimated cost of repair**
- **GIA /police report**

Our respective case handler, Asher will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 24 May, 2022 5:49 PM
To: 'Motor Claim - III' <motorclaim@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear Bhuvu,

Noted on that

Aside to LKK,

Please arrange survey on 26/4/2022 2:30pm, Owner Waiting
Address : 281 Alexandra Rd

**Best Regards,
Kee Siang Lim
Claims Advisor**

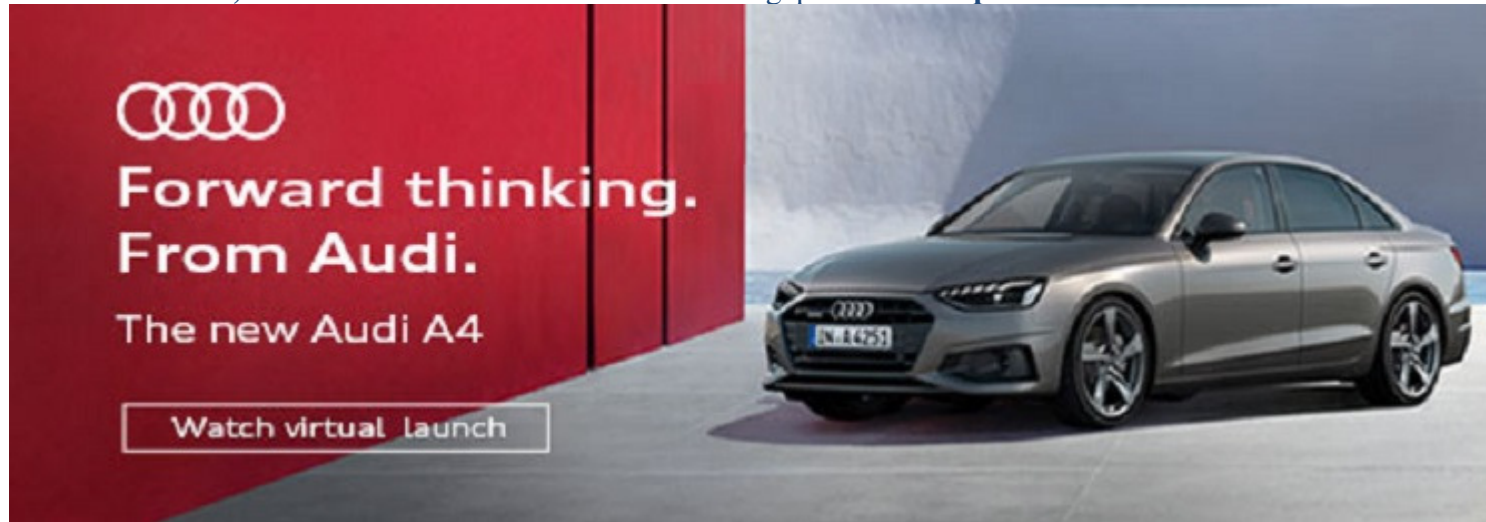
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Tuesday, 24 May 2022 11:20 AM

To: Claims

Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors from LKK Auto Consultants Pte Ltd:

- Lau Kwok Kwong
- Ho Leong Chuan
- Kong Seng Cheong
- Chua Kang Seng
- Adrian Ling Wai Ping
- Steve Chen Tsue Yee
- Mohamad Taufikh Bin Hamid
- Xing Guo Qiang
- Bryan Ang Tani
- Mohammed Rasul Bin Mohd
- Yunu
- Thevan Thomas Karthikesavan
- Sherwin Beh Swee Yang
- Muhammad Nazril Bin Abdullah

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Claims <claims@premiumauto.com.sg>
Sent: Tuesday, 24 May 2022 10:05 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Hello Bhuvaneswari,

Can we have the 10 list of surveyor ?

Best Regards,
Kee Siang Lim
Claims Advisor

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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]

Sent: Wednesday, 18 May 2022 5:15 PM

To: Claims

Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear Sir,

OI has reported. Liability is clear.
Can we arrange for survey?

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 18 May 2022 3:50 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear all,

Kindly advice have your insured reported the accident?

Best Regards,
Kee Siang Lim
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From: Motor Claim - III [<mailto:motorclaim@iii.com.sg>]
Sent: Thursday, 12 May 2022 9:41 AM
To: PAL Claim
Subject: RE: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear Sir,

As OI hasn't reported yet, we are not able to comment on liability.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: PAL Claim <claims@premiumauto.com.sg>
Sent: Wednesday, 11 May 2022 8:13 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: claims@premiumauto.com.sg
Subject: [EXTERNAL] - RE: ACCIDENT INVOLVING VEHICLE SMJ 6172 R AND YOUR INSURED PC 8470 T ON 11/05/2022

Dear all,

Kindly assist in the liability clearance for above mentioned case. We are in the opinion that our client is not the proximate cause of the accident.

Therefore, we propose for direct settlement at 100% liability clearance in our clients favour.

Please advise who the officer in-charge we shall liaise with.

Attached are the GIA report for your reference and we will send you the estimate once it is ready.

Survey TBC

Thank you.

Best regards,
Chang Chee Sing
Claims Specialist

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

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