

## Yan (LKK Auto)

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**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Tuesday, 24 May 2022 11:11 AM  
**To:** Mei Kwan (LKKAuto); Veron Chen (LKKAuto)  
**Cc:** Admin A; Admin-D (LKKAuto)  
**Subject:** RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 \*\*\* LKK REF: CS3/AIG21011563/R1vf3e2  
**Attachments:** 45505 LOD.pdf

Hi LKK team,

Please be aware that repairs are done at another workshop which was surveyed as per merimen.

Can we check which workshop was the vehicle surveyed at?

Also insured reported presence of pre existing damages on TP vehicle.

Help me check for consistency.

Thanks and Regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1767  
[Jeremy.goh@aig.com](mailto:Jeremy.goh@aig.com) | [www.AIG.com.sg](http://www.AIG.com.sg)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, May 24, 2022 10:56 AM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Subject:** [EXTERNAL] RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 \*\*\* LKK REF: CS3/AIG21011563/R1vf3e2

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Veron,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Sent:** Tuesday, 24 May, 2022 10:41 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021

Dear LKK team,

Appreciate the kind assistance for the paper survey of the above vehicle.

regards

**Jeremy Goh**

Complex Claims Examiner – Auto Property Damage Claims  
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