

Elaine (LKK Auto)

To: Goh, Jeremy
Cc: Veron Chen (LKKAuto); 'SUR'; 'Huey Yon (LKKAuto)'
Subject: RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 *** LKK REF: CS3/AIG21011563/R1vf3e2
Attachments: AIG-LKKInvoice-AC2203420.pdf; LKKAdjustment.pdf; LKKInspection.pdf

Your Ref : 3923979533SG003
Our Ref : CS3/AIG21011563/Rvy3e2-1

Dear Jeremy,

We refer to the above matter.

Enclosed herewith the evaluation report and our note of charge for your necessary action.

Thank you.

Best Regards,

ELAINE | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Monday, 6 June 2022 9:25 AM
To: Goh, Jeremy; Mei Kwan (LKKAuto); Reports (LKKAuto)
Cc: Admin A; Admin-D (LKKAuto)
Subject: RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 *** LKK REF: CS3/AIG21011563/R1vf3e2

Dear Jeremy,

Thank you for the email.

Dear Report Team,

CS3/AIG21011563/Rvy3e2-1

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Monday, 6 June 2022 9:22 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 *** LKK REF: CS3/AIG21011563/R1vf3e2

Dear LKK team,

Any updates on the paper survey?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Goh, Jeremy
Sent: Tuesday, May 24, 2022 11:11 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 *** LKK REF: CS3/AIG21011563/R1vf3e2

Hi LKK team,

Please be aware that repairs are done at another workshop which was surveyed as per merimen.

Can we check which workshop was the vehicle surveyed at?

Also insured reported presence of pre existing damages on TP vehicle.

Help me check for consistency.

Thanks and Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 24, 2022 10:56 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: [EXTERNAL] RE: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021 *** LKK REF: CS3/AIG21011563/R1vf3e2

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Veron,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 24 May, 2022 10:41 AM
To: Admin A <admin-a@lkkauto.com>
Subject: <paper survey> AIG ref: #3923979533SG003#027# || Accident between SMW 6299 R and SMM 2728 Z on 5 Nov 2021

Dear LKK team,

Appreciate the kind assistance for the paper survey of the above vehicle.

regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

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