

Shiau Chan (LKKAuto)

From: Claims Dept <claims_rar@bifrostable.com>
Sent: Monday, 22 May 2023 11:29 PM
To: Finalization
Cc: Shiau Chan (LKKAuto)
Subject: Re: BIFROST - Pending Finalization

WITHOUT PREJUDICE

Dear Shiau Chan,

We accept the finalized amount of **LS \$9400/9 DAYS** of repair for Vehicle number:**SKZ 925 P**
We will follow up with the LOD shortly.

Thank you!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Mon, 15 May 2023 at 18:16, Finalization <finalization@lkkauto.com> wrote:
Hi Ivie,

We will be advising our principal for the costs of repairs in \$9400.00. (L/S, before GST), 9 days. Subject to their approval.

Please confirm.

Thanks
Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_rar@bifrostable.com>
Sent: Wednesday, May 10, 2023 10:45 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Subject: Re: BIFROST - Pending Finalization

WITHOUT PREJUDICE

Dear Shiau Chan,

As requested, attached are the Marked Estimate and after repair photos for vehicle # **SKZ 925 P**

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department

On Tue, 9 May 2023 at 16:08, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Ivie,

Kindly re-forward us the SKZ 925P our surveyor marked estimate, final bill and re-survey photos.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Sent: Wednesday, April 26, 2023 12:13 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: BIFROST - Pending Finalization

From: Claims Dept <claims_rar@bifrostauto.com>
Sent: Wednesday, 26 April 2023 12:12:23 am (UTC+08:00) Kuala Lumpur, Singapore
To: Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; Edward Lim (LKK AUTO) <edwardlim@lkkauto.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>
Subject: Re: BIFROST - Pending Finalization

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

Sending another follow-up on the **57 cases** that have been pending for some time. Kindly give us an update, **especially for those that have been open since 2021.** We ask that these cases be finalized soon.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 26/04/2023
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021	Waiting for your update
SKV5128L	08/12/2021	Income Insurance	Teow Guan	12/05/2022	
SCY8789M	26/12/2021	HSBC	Teow Guan	04/01/2022	
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022	
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022	
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022	
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022	
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022	
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022	
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	
SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022	
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022	
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022	
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022	
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022	
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022	
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022	

SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SKR1880U	26/10/2022	India International Insurance	Taufikh	01/11/2022
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022
SNJ110Y	16/11/2022	India International Insurance	Taufikh	18/11/2022
SLD432Z	18/11/2022	China Taiping Insurance	Taufikh	22/11/2022
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022
GX5176J	28/11/2022	India International Insurance	Taufikh	30/11/2022
SLR7149Y	06/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SLM7228D	07/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022
SGD8688J	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SNE8766D	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SJS7342Z	08/12/2022	China Taiping Insurance	Taufikh	14/12/2022
SMS4808G	11/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SGK5633A	19/12/2022	India International Insurance	Taufikh	21/12/2022
SJN510C	24/12/2022	India International Insurance	Taufikh	06/01/2023
SFZ2286X	27/12/2022	India International Insurance	Taufikh	03/01/2023

Thank you.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Mon, 10 Apr 2023 at 01:33, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

There are still **57 open cases** that are waiting for your attention. We appreciate your help to have them finalized at the soonest time. If there are any issues with the cases, please let us know.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 10/04/2023
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021	Waiting for your update
SKV5128L	08/12/2021	Income Insurance	Teow Guan	12/05/2022	
SCY8789M	26/12/2021	HSBC	Teow Guan	04/01/2022	
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	

SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022
SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SKR1880U	26/10/2022	India International Insurance	Taufikh	01/11/2022
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022
SNJ110Y	16/11/2022	India International Insurance	Taufikh	18/11/2022
SLD432Z	18/11/2022	China Taiping Insurance	Taufikh	22/11/2022
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022
GX5176J	28/11/2022	India International Insurance	Taufikh	30/11/2022
SLR7149Y	06/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SLM7228D	07/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022
SGD8688J	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SNE8766D	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SJS7342Z	08/12/2022	China Taiping Insurance	Taufikh	14/12/2022
SMS4808G	11/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SGK5633A	19/12/2022	India International Insurance	Taufikh	21/12/2022
SJN510C	24/12/2022	India International Insurance	Taufikh	06/01/2023
SFZ2286X	27/12/2022	India International Insurance	Taufikh	03/01/2023

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Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Sat, 25 Mar 2023 at 00:51, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

Below is the current status of the aging cases that have yet to be finalized. Please help to **prioritize those that I have highlighted in red** as it has already been more than a year already since the survey was done.

Thank you.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 25/03/2023
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021	Waiting for your update
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021	
SKV5128L	08/12/2021	Income Insurance	Teow Guan	12/05/2022	
SCY8789M	26/12/2021	HSBC	Teow Guan	04/01/2022	
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022	
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022	
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022	
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022	
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022	
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022	
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	
SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022	
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022	
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022	
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022	
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022	
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022	
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNB4490R	14/10/2022	MS First Capital Insurance	Adrian	03/11/2022	We have responded.
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022	Waiting for your update
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SKR1880U	26/10/2022	India International Insurance	Taufikh	01/11/2022	
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022	
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022	
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022	
SNJ110Y	16/11/2022	India International Insurance	Taufikh	18/11/2022	
SLD432Z	18/11/2022	China Taiping Insurance	Taufikh	22/11/2022	
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022	
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022	
GX5176J	28/11/2022	India International Insurance	Taufikh	30/11/2022	
SLR7149Y	06/12/2022	China Taiping Insurance	Taufikh	09/12/2022	
SLM7228D	07/12/2022	China Taiping Insurance	Taufikh	09/12/2022	
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022	
SGD8688J	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022	
SNE8766D	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022	
SJS7342Z	08/12/2022	China Taiping Insurance	Taufikh	14/12/2022	

SMS4808G	11/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SGK5633A	19/12/2022	India International Insurance	Taufikh	21/12/2022
SJN510C	24/12/2022	India International Insurance	Taufikh	06/01/2023
SFZ2286X	27/12/2022	India International Insurance	Taufikh	03/01/2023

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
 Ivie
 Motor Claims Department
 BIFROST AUTO PTE LTD

On Fri, 10 Mar 2023 at 02:12, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear all,

Following up on our last email dated 02 Mar 2023, please see the additional cases below. Thank you for working with us to have these finalized at the soonest time. If there are any issues with the cases, please let us know.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 10/03/2023
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	NO UPDATE
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022	
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022	
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022	
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021	
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	
SKV5128L	08/12/2021	Income Insurance	Teow Guan	05/11/2022	
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022	
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022	
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022	
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022	
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022	
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022	
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022	
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022	
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021	
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022	
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022	
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022	

SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022	
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022	
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022	
SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022	
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022	
SNB4490R	14/10/2022	MS First Capital Insurance	Adrian	03/11/2022	Thank you. We will respond soon.

ADDITIONAL CASES:

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SCY8789M	26/12/2021	HSBC	Teow Guan	04/01/2022
SKR1880U	26/10/2022	India International Insurance	Taufikh	01/11/2022
SLD432Z	18/11/2022	China Taiping Insurance	Taufikh	22/11/2022
GX5176J	28/11/2022	India International Insurance	Taufikh	30/11/2022
SLR7149Y	06/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SGD8688J	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SNE8766D	08/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SLM7228D	07/12/2022	China Taiping Insurance	Taufikh	09/12/2022
SMS4808G	11/12/2022	China Taiping Insurance	Taufikh	13/12/2022
SJS7342Z	08/12/2022	China Taiping Insurance	Taufikh	14/12/2022
SGK5633A	19/12/2022	India International Insurance	Taufikh	21/12/2022
SFZ2286X	27/12/2022	India International Insurance	Taufikh	03/01/2023
SNJ110Y	16/11/2022	India International Insurance	Taufikh	18/11/2022
SJN510C	24/12/2022	India International Insurance	Taufikh	06/01/2023

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Thu, 2 Mar 2023 at 02:16, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear all,

Following up from our last email dated 13 Feb 2023, here is the list of the **remaining open cases from that email as of today, 02 March 2023**. I've added two new cases and removed those that have already been finalized. Thank you for your cooperation in getting them resolved. We look forward to new updates on the remaining cases (**all with no recent updates**), especially those that have been surveyed more than half a year ago. If there are any issues with the cases, please let us know..

This email serves as a single reminder on behalf of all the cases. Please **respond to the respective email chains unique to every case** for better traceability.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022

SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022
SKV5128L	08/12/2021	Income Insurance	Teow Guan	05/11/2022
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNB4490R	14/10/2022	MS First Capital Insurance	Adrian	03/11/2022
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022

Cases that were not yet included in the previous list

SMQ2327B	21/09/2022	China Taiping Insurance	Taufikh	26/09/2022
SMV4700S	19/11/2022	China Taiping Insurance	Taufikh	07/12/2022

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Thank you!

Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE LTD

On Mon, 13 Feb 2023 at 00:21, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

Following up from our last email dated 28 January 2023, here is the list of **outstanding cases as of today, 13 February 2023**. I have created a separate table for the cases that were not included in the previous email.

As mentioned in our previous email, some of these cases were surveyed more than half a year ago and so we hope to finalize these cases with you as soon as possible. If there are any issues with the cases, please send us a follow-up email as to why and how long it has to be placed on hold.

This email serves as a single reminder on behalf of all the cases. Please **respond to the respective email chains unique to every case** for better traceability.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 13/02/2023
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	No update received
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022	

SME3941J	08/05/2022	Income Insurance	Teow Guan	11/05/2022	After repair photos sent to you on 04 Feb 2023 as per your request.
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022	
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022	
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	08/11/2022	
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022	
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022	
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021	
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	
SKV5128L	07/05/2022	Income Insurance	Teow Guan	05/11/2022	
SKV5128L	08/12/2021	Income Insurance	Teow Guan	05/11/2022	
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022	
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022	
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022	
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022	
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022	
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022	
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022	
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022	
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022	
SNB4490R	14/10/2022	MS First Capital Insurance	Adrian	03/11/2022	
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022	
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022	
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022	

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SMU108J	09/10/2021	MSIG Insurance	Teow Guan	13/10/2021
SLK3833T	07/10/2022	China Taiping Insurance	Taufikh	12/10/2022
SKW341P	07/10/2022	China Taiping Insurance	Taufikh	13/10/2022
SLB5998K	16/11/2022	MS First Capital Insurance	Taufkh	22/11/2022
SNC8672B	05/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SLV8200D	10/11/2022	China Taiping Insurance	Taufikh	01/12/2022
SKC5851G	22/11/2022	China Taiping Insurance	Taufikh	25/11/2022
SMG6509U	08/12/2022	China Taiping Insurance	Taufikh	12/12/2022

Thank you for your assistance!

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Sat, 28 Jan 2023 at 03:11, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

We refer to our email dated 12 Jan 2023 regarding cases that have yet to be finalized. Please see the table below for the latest update.

As mentioned in our previous email, some of these cases were surveyed more than half a year ago and so we hope to finalize these cases with you as soon as possible. If there are any issues with the cases, please send us a follow-up email as to why and how long it has to be placed on hold.

This email serves as a single reminder on behalf of all the cases. Please respond to the respective email chains unique to every case for better traceability.

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS OF 27/01/2023
SKB8387R	01/10/2022	China Taiping Insurance	Teow Guan	17/01/2022	no update received
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	no update received
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	no update received
SJE4997C	05/08/2022	China Taiping Insurance	Teow Guan	12/05/2022	no update received
SME3941J	05/08/2022	Income Insurance	Teow Guan	11/05/2022	no update received
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	no update received
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	no update received
SKL9902U	06/11/2022	China Taiping Insurance	Taufikh	15/06/2022	no update received
SLC6775A	07/10/2022	China Taiping Insurance	Taufikh	14/07/2022	no update received
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	no update received
SLS1486H	26/07/2022	Income Insurance	Taufikh	07/08/2022	no update received
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	no update received
SNB7966R	08/05/2022	China Taiping Insurance	Taufikh	08/11/2022	no update received
SNA8716U	08/09/2022	China Taiping Insurance	Taufikh	17/08/2022	no update received
SKZ2658Y	17/08/2022	India International Insurance	Taufikh	18/08/2022	no update received
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	no update received
SJB4856S	08/12/2022	China Taiping Insurance	Taufikh	25/08/2022	no update received
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	no update received
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021	no update received
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	no update received
GBC5490X	16/05/2022	China Taiping Insurance	Teow Guan	20/05/2022	We will get back to you.
SKV5128L	05/07/2022	Income Insurance	Teow Guan	05/11/2022	no update received
SKV5128L	12/08/2021	Income Insurance	Teow Guan	05/11/2022	no update received

Below are additional cases that were not yet included in the previous list:

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SKK108K	29/01/2022	MSIG Insurance	Teow Guan	24/02/2022
SMA6388H	15/08/2022	China Taiping Insurance	Taufikh	18/08/2022
SMM2471M	03/10/2022	India International Insurance	Taufikh	06/10/2022
SMK8447E	03/10/2022	China Taiping Insurance	Taufikh	05/10/2022
SLV8593U	24/08/2022	Lonpac Insurance	Taufikh	27/09/2022
SJL5505X	07/10/2022	Singapore Police Force	Taufikh	13/10/2022
PC8036P	11/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNG1790T	25/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNA3171Z	17/10/2022	China Taiping Insurance	Adrian	25/10/2022
SMA3464R	15/08/2022	MS First Capital Insurance	Taufikh	19/08/2022
SMZ7083Z	20/10/2022	China Taiping Insurance	Taufikh	27/10/2022
SNB4490R	14/10/2022	MS First Capital Insurance	Adrian	03/11/2022
SLC5278A	06/11/2022	Income Insurance	Taufikh	08/11/2022
SJP6486P	04/11/2022	China Taiping Insurance	Taufikh	09/11/2022
SMF201B	06/11/2022	China Taiping Insurance	Taufikh	09/11/2022

Thank you for your assistance!

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Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Thu, 12 Jan 2023 at 01:14, Claims Dept <claims_rar@bifrostauto.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

We refer to our email dated 09 Dec 2022 regarding cases that have yet to be finalized. Please see the table below for an update as of 12 Jan 2023 .

As mentioned in our previous email, some of these cases were surveyed more than half a year ago and so we hope to finalize these cases with you as soon as possible. If there are any issues with the cases, please send us a follow-up email as to why and how long it has to be placed on hold.

This email serves as a single reminder on behalf of all the cases. Please respond to the respective email chains unique to every case for better traceability.

Thank you for your assistance!

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY	STATUS AS AT 12/01/2023
SKB8387R	01/10/2022	China Taiping Insurance	Teow Guan	17/01/2022	no update received
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022	no update received
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022	no update received
SJE4997C	05/08/2022	China Taiping Insurance	Teow Guan	12/05/2022	no update received
SME3941J	05/08/2022	Income Insurance	Teow Guan	11/05/2022	no update received
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022	no update received
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022	no update received
SML4432T	15/05/2022	China Taiping Insurance	Taufikh	15/06/2022	We will get back to you.
SKL9902U	06/11/2022	China Taiping Insurance	Taufikh	15/06/2022	no update received
SLC6775A	07/10/2022	China Taiping Insurance	Taufikh	14/07/2022	no update received
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022	no update received
SLS1486H	26/07/2022	NTUC	Taufikh	07/08/2022	no update received
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022	no update received
SNB7966R	08/05/2022	China Taiping Insurance	Taufikh	08/11/2022	no update received
SNA8716U	08/09/2022	China Taiping Insurance	Taufikh	17/08/2022	no update received
SKZ2658Y	17/08/2022	India International	Taufikh	18/08/2022	no update received
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022	no update received
SLR4179E	17/08/2022	ECICS LIMITED	Guo Qiang	26/08/2022	We will get back to you.
SJB4856S	08/12/2022	China Taiping Insurance	Taufikh	25/08/2022	no update received
SMP8849C	09/02/2022	China Taiping Insurance	Taufikh	07/09/2022	Finalized. LOD sent to insurance
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022	no update received
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021	no update received
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022	no update received
GBC5490X	16/05/2022	China Taiping Insurance	Teow Guan	20/05/2022	We will get back to you.
SKV5128L	05/07/2022	Income Insurance	Teow Guan	05/11/2022	no update received
SKV5128L	12/08/2021	Income Insurance	Teow Guan	05/11/2022	no update received

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD

On Fri, 9 Dec 2022 at 13:33, Claims Dept <claims_rar@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Huey Yon, Celine and surveyors,

There are a number of cases surveyed some time ago which we have yet to finalise despite our requests and reminders sent. Some cases were surveyed more than half a year ago.

For your convenience, we have collated a list of aging cases which are surveyed by your team in the form of a table below, and we hope to finalise these cases with you as soon as possible. If there are any issues with the cases, please send us a follow-up email as to why and how long it has to be placed on hold.

We also understand that there are cases which we have to revert as well, so while we work on the cases which are pending our response, we would greatly appreciate your help to finalise the old cases listed in the table.

This email serves as a single reminder on behalf of all the cases, **please respond to the respective email** chains unique to every case for better traceability.

Thank you for your assistance!

CARPLATE	DOA	INSURANCE COMPANY	SURVEYOR	DATE OF SURVEY
SKB8387R	10/01/2022	China Taiping Insurance	Teow Guan	17/01/2022
SMX7087Z	18/03/2022	FWD	Teow Guan	23/03/2022
SJU8371Y	27/04/2022	China Taiping Insurance	Teow Guan	29/04/2022
SJE4997C	08/05/2022	China Taiping Insurance	Teow Guan	12/05/2022
SME3941J	08/05/2022	Income Insurance	Teow Guan	11/05/2022
SGV3737P	19/05/2022	China Taiping Insurance	Teow Guan	23/05/2022
SKZ925P	21/05/2022	China Taiping Insurance	Teow Guan	25/05/2022
SML4432T	15/05/2022	China Taiping Insurance	Taufikh	15/06/2022
SKL9902U	11/06/2022	China Taiping Insurance	Taufikh	15/06/2022
SLC6775A	10/07/2022	China Taiping Insurance	Taufikh	14/07/2022
SND8902H	29/06/2022	China Taiping Insurance	Taufikh	13/07/2022
SLS1486H	26/07/2022	NTUC	Taufikh	07/08/2022
SLV4156A	30/07/2022	Singapore Police Force	Taufikh	05/08/2022
SNB7966R	05/08/2022	China Taiping Insurance	Taufikh	11/08/2022
SNA8716U	09/08/2022	China Taiping Insurance	Taufikh	17/08/2022
SKZ2658Y	17/08/2022	India International	Taufikh	18/08/2022
SMH5577Z	17/08/2022	China Taiping Insurance	Taufikh	19/08/2022
SLR4179E	17/08/2022	ECICS LIMITED	Guo Qiang	26/08/2022
SJB4856S	12/08/2022	China Taiping Insurance	Taufikh	25/08/2022
SMP8849C	02/09/2022	China Taiping Insurance	Taufikh	07/09/2022
SLF1850H	28/10/2022	China Taiping Insurance	Taufikh	01/11/2022
SNA9130C	29/11/2021	MSIG Insurance	Teow Guan	30/11/2021
SKG7177K	27/08/2022	China Taiping Insurance	Taufikh	01/09/2022
GBC5490X	16/05/2022	China Taiping Insurance	Teow Guan	20/05/2022
SKV5128L	07/05/2022	Income Insurance	Teow Guan	11/05/2022
SKV5128L	08/12/2021	Income Insurance	Teow Guan	11/05/2022

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Best Regards,
Ivie
Motor Claims Department
BIFROST AUTO PTE. LTD