

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Friday, 3 June 2022 10:06 AM
To: angullia@singnet.com.sg
Cc: rnz_94@hotmail.com
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SNB 839X & AU 2539C ON 03/05/2022
Attachments: TP WITNESS VIDEO.mp4
Importance: High

Our Ref: CC6/AIG22004887/Uga3

03 JUNE 2022

MUSAJI BIN OSMAN ANGULLIA
DRIVER: MUHAMMAD RAUSYAN BIN MUSAJI ANGULLIA

Dear Sir/Madam,

ACCIDENT INVOLVING SNB 839X & AU 2539C ON 03/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **AU 2539C**.

Based on the accident report, accident scenario and Third Party witness video, liability is down against us. Your vehicle has encroached into Third Party lane to make a sharp left turn into the minor road causing Third Party collided onto your vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party as you are the proximate caused of the collision.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

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