

Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)
Sent: Tuesday, 24 May, 2022 10:45 AM
To: 'Motor Claim - III'; Admin A; assignments
Cc: 'Gabriel Wee'; 'Sherini Pillai'
Subject: RE: [EXTERNAL] - Re : PRS for Accident on 19.05.2022 at 1015 hrs along 307 Yishun Ring Road SMT 9176 H & SMJ 9149 P

Categories: HMK

Dear Sir / Mdm,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 24 May 2022 9:48 AM
To: Claims Dept <claims_ltm@bifrostauto.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Gabriel Wee <Gabriel@iii.com.sg>; Joseph Koh <joseph.koh@bifrostauto.com>; Accident Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Sherini Pillai <sherini@iii.com.sg>
Subject: RE: [EXTERNAL] - Re : PRS for Accident on 19.05.2022 at 1015 hrs along 307 Yishun Ring Road SMT 9176 H & SMJ 9149 P

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMT 9176 H](#) and let us have your report urgently.

This claim will be handled by [Ms Sherini](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building



From: Claims Dept <claims_ltm@bifrotauto.com>

Sent: Monday, 23 May 2022 6:07 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gabriel Wee <Gabriel@iii.com.sg>; Joseph Koh <joseph.koh@bifrotauto.com>; Accident Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Regina <assessment_ltc@bifrotauto.com>

Subject: Re: [EXTERNAL] - Re : PRS for Accident on 19.05.2022 at 1015 hrs along 307 Yishun Ring Road SMT 9176 H & SMJ 9149 P

WITHOUT PREJUDICE

Dear Bhuvaneswari,

We propose LKK Auto Consultants Pte Ltd.

Pls revert.

LC LIM

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

From: Claims Dept <claims_ltm@bifrotauto.com>

Sent: Friday, 20 May 2022 9:56 am

To: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Cc: Joseph Koh <joseph.koh@bifrotauto.com>; Accident Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>; Regina <assessment_ltc@bifrotauto.com>

Subject: [EXTERNAL] - Re : PRS for Accident on 19.05.2022 at 1015 hrs along 307 Yishun Ring Road SMT 9176 H & SMJ 9149 P

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Angelo Marcel Thomas, to notify you of the aforesaid accident involving our client's vehicle SMT 9176 H and your insured's vehicle SMJ 9149 P on 19.05.2022.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SMJ 9149 P for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 176 Sin Ming Drive, #03-09, Singapore 575721

Contact Person: Ms Lim / Ms Lee / Regina

Contact

Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **TO BE ARRANGED**

PRS ARRANGEMENT (Date & Time) : **TO BE ARRANGED**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

LC LIM

Thanks & Regards,

Bifrost Auto Pte Ltd

Accident Claims Dept

65-96412187

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