

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 24 May 2022 11:09 AM
To: admin@mycar.sg; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: RE: SPAM-LOW: RE: SNM22D203467/C02/GBG5621P/LEWLC / FW: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Huiqin Tan <admin@mycar.sg>
Sent: Tuesday, May 24, 2022 10:11 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: FWD: RE: SPAM-LOW: RE: SNM22D203467/C02/GBG5621P/LEWLC / FW: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

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Dear Sirs,

We refer to our PRS request. Please appoint LKK to survey urgently based on our reply on 21/04/2022 as they have mentioned they have not received assignments.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Huiqin Tan" <admin@mycar.sg>

Sent: 5/21/22 10:29 AM

To: "Jenny Lew" <jenny.lew@sg.cntaiping.com>

Cc: "Claims Dept of CTI" <claimsdept@sg.cntaiping.com>

Subject: RE: SPAM-LOW: RE: SNM22D203467/Co2/GBG5621P/LEWLC / FW: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

Dear Sirs,

Please appoint LKK for survey.

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219

W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

UEN No.: 201605878Z

GST Registration No.: 201605878Z

From: "Jenny Lew" <jenny.lew@sg.cntaiping.com>

Sent: 5/20/22 10:39 AM

To: "admin@mycar.sg" <admin@mycar.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SPAM-LOW: RE: SNM22D203467/Co2/GBG5621P/LEWLC / FW: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

Without Prejudice

Our reference: SNM22D203467/C02/GBG5621P/lewlc

Your reference: SMY483D

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG5621P & SMY483D on 17/05/2022

We refer to your email of 19/05/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, May 20, 2022 10:22 AM
To: 'admin@mycar.sg' <admin@mycar.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D203467/Co2/GBG5621P/LEWLC / FW: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

Without Prejudice

Dear Jenny,

Please conduct PRS for SMY483D.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Huiqin Tan <admin@mycar.sg>
Sent: Thursday, 19 May 2022 4:01 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SMY483D YOUR REF: GBG5621P PRE REPAIR INSPECTION FOR SMY483D

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WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMY483D

YOUR REF: GBG5621P

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMY483D

ACCIDENT INVOLVING SMY483D AND GBG5621P

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Kindly divert all correspondent & disbursements to our new office address @ 60 Jalan Lam Huat, Carros Centre #05-21 S(737869) as we will no longer have access to our old address' mailbox.

Best Regards,

Huiqin

General Manager | Motor Claims Department

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