



Our Ref : SLF1459E  
Your Ref : GBH7586P

June 17, 2022

LKK Auto Consultants Pte Ltd.  
51 Ubi Avenue 1  
#02-25 Paya Ubi  
Industrial Park

AR. REGISTERED

Attention: Motor Claims,

Cc: LONPAC INSURANCE BHD  
300 BEACH ROAD #17-04/07  
THE CONCOURSE  
SINGAPORE 199555

Dear Sir/Madam,

Repair Services Rendered to Vehicle Reg. No. SLF1459E: Accident on 21/05/2022  
Along Upper Serangoon Road Slip Road to Hougang Avenue 3

We are pleased to enclose our invoice number **77619838** dated **13/06/2022** amounting as follows:

Cost of Repair	S\$ 7,330.57
Loss of Rental 4 Days x S\$107/Day	S\$ 428.00
LTA Search Fee	S\$ 2.00
Medical Fee	S\$ 832.55
Grand Total	S\$ 8,593.12

In addition, attached are the supporting documents of repair services rendered to the abovementioned vehicle.

Please acknowledge receipt of the same.

Take Notice, the agreed settlement and acceptance for this case is subject to the understanding that we must receive your payment for the agreed sum within 30 days herein.

Thank you.

Yours sincerely

Cycle & Carriage –Fulco Motor Dealer Pte Ltd  
Eunos Service Centre

Encs.





**LETTER OF AUTHORITY**

ACCIDENT ON SLF1459E AND GBH7586P ON 21/05/2022  
Own Vehicle's Number Other Vehicle's Number Date Of Accident

Along UPPER SERANGOON ROAD SLIP ROAD TO HOUGANG AVENUE 3  
Accident Location


BY THE LETTER OF AUTHORITY, I/We YEO CHEE TIONG (YANG ZHIZHONG)  
Name of Policy Holder & NRIC/Passport/Fin #/Co Reg.


Of 435A Macpherson Road Singapore 368146  
Address of Policy Holder

Owner of Vehicle Registration Number SLF1459E hereby authorize **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** to act for me with respect to my claim for repair cost and Car Rental and/or Loss of Use ( "claim")  
Own Vehicle Number  
for my vehicle SLF1459E that was damaged.

I/We further Authorized **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** To settle my above mentioned claim in a manner that they deem fit and **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** Is further Authorize to Signed Discharge Voucher pertaining to this claim on my behalf & receive payment further to settlement cheque/s of my claim with payment being made in favour of **Cycle & Carriage-Fulco Motor Dealer Pte Ltd.** I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis in so far as the driver/owner/insurers of the vehicle/s is concerned.

Dated this 23 Day of MAY (Month) 20 22 (Year)

  
YEO CHEE TIONG (YANG ZHIZHONG)  
Signed By Claimant/Policy Holder

  
Signed by " The Workshop"





# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025826  
DATE : 23 JUNE 2022

## DISCHARGE VOUCHER

I/We, YEO CHEE TIONG (YANG ZHIZHONG) confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBH7586P the sum of Singapore Dollar Eight Thousand Five Hundred Ninety Three and Cents Twelve Only (**\$8,593.12**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLF1459E and GBH7586P on 21/05/2022 along/at UPPER SERANGOON ROAD SLIP ROAD TP HOUGANG AVE 3.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ STEPHEN & DORIS FASHION AND/OR NG KOK SANG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

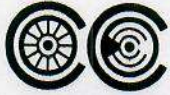
I/We further authorize you to pay the above settlement sum directly to "**CYCLE & CARRIAGE.FULCO MOTOR DEALER PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*yep* 23rd June 2022  
.....  
Signature of vehicle owner/Date

YEO CHEE TIONG 23rd June 2022  
.....  
Name of vehicle owner /Date





CYCLE &amp; CARRIAGE

# CYCLE & CARRIAGE-FULCO MOTOR DEALER PTE LTD

## EUNOS LINK SERVICE CENTRE

330 Ubi Road 3 Singapore 408650 Tel: 67461000 Fax: 64875857



Movement that inspires

### TAX INVOICE

Co Reg No : 199707303Z

GST Reg No : 19-9707303-Z

Invoice Name & Address	Owner Name & Vehicle Info	
LONPAC INSURANCE BHD 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE 199555 TEL:62962706  Contact No	Cust No/Name	LCV15096/Mr Yeo Chee Tiong (yang Zhizhon
	Reg No/Reg Date	SLF1459E*#F / 16/08/2016
	Date In/Mileage	31/05/2022/ 113424
	Chassis/Package	KNAFZ411MH5649029 /@2
	Engine No	G4FGGH638093
	Make/Model	KIA/FORTE K3 1.6 A SX HADQ
	Colour/Trim	B4U / WK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
F0000040	Credit	13/06/2022/ 11:06	DS	303 / Renemer	30145	77619838		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
S	MIPNT88088							250.00
	DIAGNOSTIC/SCANNING							
S	MIPNT88088							80.00
	TO CHECK ALL LIGHTING/WIRING SYSTEM ON REAR ACCIDENT AFFECTED AREAS							
S	MIPNT88088							1600.00
	TO REPLACE LOGO,EMBLEMS,UPR & LWR REAR BUMPER,CLIPS,BRACKETS, LH OTR & INR TAIL LAMPS. -TO REPAIR REAR END PANEL STRAIGHTEN,REFORM,ALIGN ON REAR ACCIDENT AFFECTED AREAS							
S	MIPNT98088							2200.00
	SPRAY PAINTING ON REAR ACCIDENT AFFECTED AREAS (REAR BOOT,REAR BUMPER,LHR FENDER & REAR END PANEL)							
S	MIPNT88088							30.00
	C & C LOGO							
M	SUNDRY							44.00
	KS 86310 A7 050, LOGO ASSY-KIA SUB							
X	KS 86311 A7 030		EMBLEM-CERATO	1.00	42.00	0.00		42.00
X	WFFORTE		FORTE EMBLEM	1.00	40.00	0.00		40.00
X	WFEMBLEMK3		EMBLEM K3	1.00	15.00	0.00		15.00
X	KS 86611 A7 810		UPR COVER-REAR BUMPE	1.00	688.00	0.00		688.00
X	KS 86695 A7 810		CTR COVER-REAR BUMPE	1.00	315.00	0.00		315.00
X	KS 86613 A7 001		LH SIDE BRACKET-REAR	1.00	29.00	0.00		29.00
X	KS 0G032 50 037A		FASTERNER- BUMPER	10.00	2.00	0.00		20.00
X	KS 92401 A7 700		LH OTR LAMP ASSY-REA	1.00	788.00	0.00		788.00
X	KS 92403 A7 710		LH INR LAMP ASSY-REA	1.00	710.00	0.00		710.00
Z	NOTES							F.O.C.
	ACCIDENT ON 21/05/022 ALONG UPPER SERANGOON SLIP RD TO HOUGANG AVE 3 OWNER CLAIMING THIRD PARTY LOSS OF RENTAL TP#: GBH7586P TP INS: LONPAC							

Parts	2,647.00	Nett	6,851.00
Labour	0.00	7% GST on	479.57
Standard Menu	0.00		
Specialist Job	4,160.00	Total Payable	7,330.57
Others(Lub,etc)	0.00	Paid	0.00
Sundry	44.00	Total Due	7,330.57
Total(w/o GST)	6,851.00	Balance B/FWD	0.00
		Total Payable or C/FWD	7,330.57

Any dispute to the invoice must be made within 3 days.

Cheques should be crossed and made payable to CYCLE &amp; CARRIAGE-FULCO MOTOR DEALER PTE LTD - (SERVICE)

This is a computer generated document, no signature is required.



## Tax Invoice

# chan's

[www.chans.com.sg](http://www.chans.com.sg)
**CHAN'S & SONS ENTERPRISE**

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:  
INV0600642022-06Dated:  
June 4, 2022Rental Agreement No:  
RA 012106 2022-05Terms of Payment:  
Due upon receiptCustomer Reference:  
SLF1459ENotes:  
SLF1459E**Customer Details****CYCLE & CARRIAGE FULCO MOTOR DEALER  
PTE LTD**NO. 330 UBI ROAD 3 EUNOS SERVICE CENTRE  
Singapore 408650

Executive Name:FULCO REN

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMF2085G	Model : Kia Cerato 1.6 (A)  - Yeo Chee Tiong (S7308466J)	2022-05-31	2022-06-03	4 Days	100.00	400.00
							400.00

GST 7% (7%)

28.00

Amount in words :

Four Hundred Twenty Eight Singapore Dollar (SGD)

Total (SGD)

428.00

**Declaration:**Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**For **CHAN'S & SONS ENTERPRISE**This is a Computer generated document.  
No signature is required.**Income Terms**

Terms



## RENTAL AGREEMENT

RA 010106 2022-05

Hirer's Name <b>Leo Chee Tiong</b>		Date of Birth <b>12/3/73</b>	Passport/ Nric No. <b>S73084665</b>	Nationality
Address <b>435A Macpherson Road</b>		Occupation	Driving Licence No. <b>As Above</b>	Date of Expiry
Postal Code <b>368146</b>		Contact No.	Mobile Phone No. <b>91208 91280888</b>	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

### CHECK OUT

Date <b>31.5.22</b>	Time <b>9.20am</b>	Mileage <b>KM</b>	E <b>1/4</b> 1/2 3/4 F
Date <b>3.6.22</b>	Time <b>5.30pm</b>	Mileage <b>KM</b>	Remarks <b>Long</b>

### CHECK IN

#### IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	4	@	100 + gst	400
DISCOUNT				
GST @ 7%				28
TOTAL				428
EXTENSION			INV 060064 2022-06	
Cycleubi/R				
SLF1459E				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. <b>SMF 20 85G</b>	MODEL <b>Cerato</b>
FROM	RETURN

\*Estimate Date. For actual return see CHECK IN




## INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

GBH7586P

Date of Accident

21/05/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **24/09/2021 - 23/09/2022**Requested By ..... **Renemer Bagang (Cycle & Car...**Requested Date ..... **23/05/2022 12:25**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**





国安中医药中心

ANNIE TIANG TCM PTE LTD

11 East Coast Road #01-01 The Odeon Katong, Singapore 428722

Tel: 6344 6316 Fax: 6247 9783

GST Co Reg No: 200906980C

No. 1068679

正式收据  
OFFICIAL RECEIPT

Date 23-05-2022

兹收到

Received from Yeo Chee Tiong

金额

The Sum of Dollars Three Hundred And Thirty-Three only

兑换

Being payment of TCM Treatment Fee For Neck Injury

\$ 333.00

Cash/Nets/Visa/Package

松刘 Dr. Matthew  
章雪 Liu Xuesong  
Tel: 67437781 / 63446316

ANNIE TIANG TCM PTE LTD



ANNIE TIANG  
A.T TCM 1981

国安中医药中心(海格分店)  
A.T & TCM Pte Ltd  
24A Haig Road  
Singapore 438734  
Reg. No. 201317838H  
Tel: 6743 7781  
www.annietiang.com

国安中医 海格诊所

A T & TCM PTE LTD

UEN: 200906980C 24A HAIG ROAD S438734

Tel: 67437781 Fax: 67437783

诊疗证明书 Medical Certificate

序号 Serial no. HAIG36155

日期 Date 23/05/2022

兹证明 This is to certify that 杨志忠 Yeo Chee Tiong

居民证 I/C No.: S7308466J

曾于 Visited the clinic on 23/05/2022 (下午) at 14:23 来本诊所诊治,

兹建议给予 and is to be given 3 天病假 day(s) of Sick Leave,

由 as from 23/05/2022 至 to 25/05/2022 .

备注

Remarks:



国安中医药中心(海格分店)  
A.T & TCM Pte Ltd  
24A Haig Road  
Singapore 438734  
Reg. No. 201317838H  
Tel: 6743 7781  
www.annietiang.com

松刘 Dr. Matthew  
章雪 Liu Xuesong  
Tel: 67437781 / 63446316

Matthew

Matthew

TCM Physician

Clinic's Stamp

The certificate is not valid for absence from court or other judicial proceedings unless specifically stated.





国安中医药中心

ANNIE TIANG TCM PTE LTD

11 East Coast Road #01-01 The Odeon Katong, Singapore 428722

Tel: 6344 6316 Fax: 6247 9783

GST Co Reg No: 200906980C

No. 1068686

正式收据  
OFFICIAL RECEIPT

Date 27/05/2022

兹收到

Received from

Yeo Chee Tiong.

金额

The Sum of Dollars

Two hundred & twenty-eight only -

兑换

Being payment of

TCM treatment fees.

ANNIE TIANG TCM PTE LTD

\$

228/-

Cash/Nets/Visa/Package



国安中医药中心(海格分店)

A.T & TCM Pte Ltd

24A Haig Road

Singapore 438734

Reg. No. 201317838H

Tel: 6743 7781

www.annietiang.com

国安中医 海格诊所

A T & TCM PTE LTD

UEN: 200906980C 24A HAIG ROAD S438734

Tel: 67437781 Fax: 67437783

诊疗证明书 Medical Certificate

序号 Serial no. HAIG36240

日期 Date 27/05/2022

兹证明 This is to certify that 杨志忠 Yeo Chee Tiong

居民证 I/C No.: S7308466J

曾于 Visited the clinic on 27/05/2022 (下午) at 14:37 来本诊所诊治,

兹建议给予 and is to be given 2 天病假 day(s) of Sick Leave,  
由 as from 27/05/2022 至 to 28/05/2022 .

备注

Remarks:



国安中医药中心(海格分店)

A.T & TCM Pte Ltd

24A Haig Road

Singapore 438734

Reg. No. 201317838H

Tel: 6743 7781

www.annietiang.com

松刘 Dr. Matthew

章雪 Liu Xuesong

Tel: 67437781 / 63446316

Matthew

TCM Physician

Clinic's Stamp

The certificate is not valid for absence from court or other judicial proceedings unless specifically stated.





国安中医药中心

ANNIE TIANG TCM PTE LTD

11 East Coast Road #01-01 The Odeon Katong, Singapore 428722

Tel: 6344 6316 Fax: 6247 9783

GST Co Reg No: 200906980C

No. 1068699

正式收据  
OFFICIAL RECEIPT

Date 02-06-2022

兹收到

Received from

Yeo Chee Tiong

金额

The Sum of Dollars

Two Hundred And Thirty only

兑换

Being payment of

TCM Treatment Fee For Neck Injury

\$ 230.00

Cash/Nets/Visa/Package

松刘

章雪

Dr. Matthew

Liu Xuesong

Tel: 67437781 / 63446316

ANNIE TIANG TCM PTE LTD



国安中医药中心(海格分店)

A.T & TCM Pte Ltd

24A Haig Road

Singapore 438734

Reg. No. 201317838H

Tel: 6743 7781

www.annietiang.com

国安中医 海格诊所

A T & TCM PTE LTD

UEN: 200906980C 24A HAIG ROAD S438734

Tel: 67437781 Fax: 67437783

诊疗证明书 Medical Certificate

序号 Serial no. HAIG36354

日期 Date 02/06/2022

兹证明 This is to certify that 杨志忠 Yeo Chee Tiong

居民证 I/C No.: S73084663

曾于 Visited the clinic on 02/06/2022 (下午) at 15:31 来本诊所诊治,

兹建议给予 and is to be given 1 天病假 day(s) of Sick Leave,  
由 as from 02/06/2022 至 to 02/06/2022 .

备注

Remarks:



国安中医药中心(海格分店)

A.T & TCM Pte Ltd

24A Haig Road

Singapore 438734

Reg. No. 201317838H

Tel: 6743 7781

www.annietiang.com

松刘 Dr. Matthew

章雪 Liu Xuesong

Tel: 67437781 / 63446316

Matthew

TCM Physician

Clinic's Stamp

The certificate is not valid for absence from court or other judicial proceedings unless specifically stated.



Patient's Copy

**TAX INVOICE**



National Healthcare Group  
**POLYCLINICS**

National Healthcare Group Polyclinics  
GST Reg No: M9-0004581-Y  
Reg No: 52929305J

Name: YEO CHEE TIONG  
NRIC: SXXXX466J  
Reference No: GLN\_SPK\_004-220531150516

**BILL 1 (New)**

Bill No: 3A22117176  
Visit Date: 31/05/2022 12:21  
Clinic: Geylang

	Nett Payable After Govt Subsidy
<b>CONSULTATION</b>	
Consultation (1 Qty)	\$ 14.00
<b>PRESCRIPTION</b>	
Methyl Salicylate Cream 30G (1 Qty)	\$ 1.35
<b>RADIOLOGY</b>	
Cervical Spine - 2 Views (1 Qty)	\$ 26.20
Amount Payable Before Tax	\$ 41.55
7% GST	\$ 2.91
Amount Payable After Tax	\$ 44.46
GST Subsidy	-\$ 2.91
<b>Total Amount Payable</b>	<b>\$ 41.55</b>

Payment By  
Credit Card

\$ 41.55

Government subsidy already included in  
the bill is \$ 63.45

**Total Payment By  
Credit Card**

**\$ 41.55**

Terminal Id: 47923126  
Merchant Id: 168168351112  
Approval Code: 001935  
Date/Time: 31/05/2022 03:05:47PM  
R Reference No: 215107012810  
Invoice No: 012810  
Batch No: 000370

Card Label: MASTERCARD  
Card No: XXXXXXXXXXXX6593  
Card Holder: YEO CHEE TIONG  
Expiry Date: XX/XX

Entry Type: C  
AID: A000000004101001  
TVR: 0000008000  
TC: EC3E29E3716AA33B  
TSI: E800

**NO SIGNATURE REQUIRED**

I agree to pay the above total amount  
according to the card issuer agreement

\* Indicates this medical service is  
medisave claimable  
^ 3rd party claimable  
~ Eligible for CHAS subsidy  
+ Eligible for MAF/MAF Plus subsidy  
@ Eligible for PG Subsidy  
# Eligible for MG Subsidy

For bill enquiries, please contact us at  
Email: enquiries@nhgp.com.sg  
Tel: 6355 3000

This is an official receipt.





National Healthcare Group  
**POLYCLINICS**

**MEDICAL CERTIFICATE (Ref:1218602787)**

**ORIGINAL**

**NAME: YEO CHEE TIONG**

**NRIC: S7308466J**

Type of Medical Leave granted: **Outpatient Sick Leave**

The above named is unfit for duty for 1 day(s) from **31/05/2022** to **31/05/2022** Inclusive.

The certificate is not valid for absence from court attendance.

Remarks : Diagnosis: whiplash injury

31/05/2022  
Date

Dr. Kai Ping SZE (60739H)  
Issued by

  
Signature

Location: Geylang Polyclinic



## XR Cervical Spine AP and Lateral (Order 1218602785)

Date: 31/5/2022 Department: Geylang Polyclinic Ordering/Authorising: Kai Ping SZE

Imaging

## XR Cervical Spine AP and Lateral

Results

Status: Final result

### Result Read / Acknowledged

### Result Read / Acknowledged

No acknowledgement history exists for this order.

### PACS Images

(Link Unavailable) Show images for XR Cervical Spine AP and Lateral

Result	Exam	Order	Performing
Acuity	Exam Date	Location	Department
<b>R2 -</b>	31/05/2022	GEY GEYLANG	GEY GEYLANG
<b>Abnormal</b>	2:24 PM	POLYCLINIC	POLYCLINIC
	May 2022		
	2:24 PM		
		Ordered By	Ordering Dept
		Kai Ping SZE	GEY FAMILY
			MEDICINE &
			POLYCLINICS

## Results

! (Order 1218602785)

Exam No : 10003313166  
REPORT STATUS : APPROVED

CERVICAL SPINE (AP and Lateral) of 31-MAY-2022:

The T1 vertebral body is not well seen and cannot be commented upon.  
No fracture or spondylolisthesis is seen.  
The prevertebral soft tissues are not enlarged.

Report Entered By : Dr Low Hsien Min on 31-MAY-2022 02:28 PM  
Report Approved By : Dr Low Hsien Min on 31-MAY-2022 02:28 PM

Report Finalized By: Radiology Interface NGEMR [99991C] on 31/5/22 2:28 PM

### Result History



## Hsiao Tong (LKKAUTO)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 22 June 2022 11:42 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [Seek Mandate] - Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P \*\*\* LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

## Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, 22 June 2022 9:14 am  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [Seek Mandate] - Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P \*\*\* LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

Your ref: **21/22/22/VC00/025826**  
Our ref : CC4/LPC22004865/Upa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBH7586P(LONPAC) AND SLF1459E(TP) ON 21/05/2022

We refer to the above matter.

We have highlighted to your good office on 23/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "CYCLE & CARRIAGE.FULCO MOTOR DEALER PTE LTD" at **\$8,593.12(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,934.61	\$ 7,330.57 (\$6,851.00 + 7%GST)



2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Fee (Driver- Yeo Chee Tiong)	\$ 832.55	\$ 832.55
<b>Total</b>	<b>\$ 15,197.16</b>	<b><u>\$ 8,593.12</u></b>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 May 2022 3:05 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P \*\*\* LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***



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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Friday, 27 May, 2022 12:33 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P \*\*\* LKK REF: CC4/LPC22004865/pa3 Our Ref: 21/22/22/VC00/025826

## Lonpac External - General

Dear Mei Kwan

Please see above & attached for our claim ref. & Insured GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 27 May 2022 11:37 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P \*\*\* LKK REF: CC4/LPC22004865/pa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*



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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 23 May, 2022 5:39 PM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Gerald,

Thank you for the assignment.

We will arrange survey on the date mentioned.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 23 May 2022 5:17 PM  
**To:** [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

## Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Bagang,

Our insured has not lodged the accident report and we are unable to comment on Direct Settlement.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Yan

FYNA

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Renemer Bagang <[renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)>

**Sent:** Monday, 23 May 2022 5:05 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Mars Ler <[mars.ler@ccfulco.com.sg](mailto:mars.ler@ccfulco.com.sg)>

**Subject:** Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 27/05/2022 Friday 10:00am at 330 Ubi Road 3 408650.**

Thank you,

Best Regards,

**Ren Bagang**

**Motor Claims Service Advisor**

**H/P +65 85523293 D/D 65949166**

**email : [renemer.bagang@ccfulco.com.sg](mailto:renemer.bagang@ccfulco.com.sg)**

**Cycle & Carriage Fulco Motor Dealer Pte Ltd**

**330 UBI Road 3 Singapore 408650**

**Tel : 67461000 Fax : 64875857**



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