

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 June 2022 9:09 AM
To: Renemer Bagang
Cc: Mars Ler; Admin A
Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826 / LOD
Attachments: DV_SLF1459E.pdf

Without Prejudice

Dear Sirs/Mdm,

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 7,330.57 (\$6,851.00 + 7%GST)
2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00
3. LTA/GIA Search Fee	\$ 2.00
4. Medical Fee (Driver - Yeo Chee Tiong)	\$ 832.55
Total	\$ 8,593.12

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 June 2022 10:02 AM
To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826 / LOD

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 17/06/2022.

We will look into the matter and get back to you.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Friday, 17 June 2022 9:20 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826 / LOD

Dear Sir/Mdm,

We are pleased to enclose our Letter of Demand dated June 17, 2022.

In addition, attached are the supporting documents of repair services rendered to the above mentioned vehicle.

The original documents will be sent to your good office.

Please confirm upon receipt.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Renemer Bagang

Sent: 28 May 2022 09:24

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826

Dear Hsiao Tong,

Noted on the direct settlement.

As requested, attached is the front accident video footage.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: 27 May 2022 17:20

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Meantime, kindly share a copy of your client video for our viewing.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Friday, 27 May 2022 11:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826

Dear Hsiao Tong,

Please advise on the liability and if we can do direct settlement for this case.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650



From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: 27 May 2022 11:20

To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P Our Ref: 21/22//22/VC00/025826

Lonpac External - General

Without Prejudice

Dear Ren

Please liaise with the surveyor on the assessment of liability as well.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Friday, 27 May 2022 10:39 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Gerald,

My client vehicle has been surveyed by the appointed surveyor, Please advise on liability and if we can do direct settlement for this case.

Thank you,

Best Regards,

Ren Bagang
Motor Claims Service Advisor
H/P +65 85523293 D/D 65949166
email : renemer.bagang@ccfulco.com.sg
Cycle & Carriage Fulco Motor Dealer Pte Ltd
330 UBI Road 3 Singapore 408650
Tel : 67461000 Fax : 64875857

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: 23 May 2022 17:17
To: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Bagang,

Our insured has not lodged the accident report and we are unable to comment on Direct Settlement.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>
Sent: Monday, 23 May 2022 5:05 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Mars Ler <mars.ler@ccfulco.com.sg>
Subject: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 27/05/2022 Friday 10:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



Exceptional Journeys