

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 22 June 2022 11:42 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P *** LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 22 June 2022 9:14 am
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P *** LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

Your ref: **21/22/22/VC00/025826**
Our ref : CC4/LPC22004865/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBH7586P(LONPAC) AND SLF1459E(TP) ON 21/05/2022

We refer to the above matter.

We have highlighted to your good office on 23/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "CYCLE & CARRIAGE.FULCO MOTOR DEALER PTE LTD" at **\$8,593.12(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 13,934.61	\$ 7,330.57 (\$6,851.00 + 7%GST)

2. Loss of Rental (4days x \$100.00)(w/GST)	\$ 428.00	\$ 428.00 (4days x \$100.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Medical Fee (Driver- Yeo Chee Tiong)	\$ 832.55	\$ 832.55
Total	\$ 15,197.16	<u>\$ 8,593.12</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 30 May 2022 3:05 PM

To: ONG LI LI <llong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P *** LKK REF: CC4/LPC22004865/Upa3 Our Ref: 21/22/22/VC00/025826

Dear Li Li,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 27 May, 2022 12:33 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P *** LKK REF: CC4/LPC22004865/pa3 Our Ref: 21/22/22/VC00/025826

Lonpac External - General

Dear Mei Kwan

Please see above & attached for our claim ref. & Insured GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 27 May 2022 11:37 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P *** LKK REF: CC4/LPC22004865/pa3

Dear Sir / Madam,

We refer to the above matter.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 May, 2022 5:39 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Gerald,

Thank you for the assignment.

We will arrange survey on the date mentioned.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.***

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 23 May 2022 5:17 PM
To: renemer.bagang@ccfulco.com.sg
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: FW: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Lonpac External - General

WITHOUT PREJUDICE

Our ref : TBA

Dear Bagang,

Our insured has not lodged the accident report and we are unable to comment on Direct Settlement.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Renemer Bagang <renemer.bagang@ccfulco.com.sg>

Sent: Monday, 23 May 2022 5:05 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Mars Ler <mars.ler@ccfulco.com.sg>

Subject: Accident On 21/05/2022 Involving Our Insured SLF1459E And Your Insured GBH7586P

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes out client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

Please arrange for Pre-survey on 27/05/2022 Friday 10:00am at 330 Ubi Road 3 408650.

Thank you,

Best Regards,

Ren Bagang

Motor Claims Service Advisor

H/P +65 85523293 D/D 65949166

email : renemer.bagang@ccfulco.com.sg

Cycle & Carriage Fulco Motor Dealer Pte Ltd

330 UBI Road 3 Singapore 408650

Tel : 67461000 Fax : 64875857



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