

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG22004864/ga3

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0426/2022/MH Our Ref

13-Dec-2022 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SDM 8858 Z - Audi Q5 SPORT 2.0 TFSI

With reference to the above-mentioned vehicle, no. **SDM 8858 Z**, claimant, **Ms. Merry Gunawan**, please find the related document per attached.

1. A copy of the Original invoice no. 85018039 – S\$ 7,347.65.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 270.00 (S\$ 90.00 x 3 working days)
5. A copy of the GIA search – S\$ 2.00.

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SDM 8858 Z

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, MERRY GUNAWAN (the third party claimant) of BLK 11 NATHAN ROAD #23-03 SINGAPORE 248732 (address), owner of SDM8858Z (vehicle no.) hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SDM8858Z that was damaged pursuant to the accident which occurred on 21/5/2022 (date) along 109 Killiney Rd, Singapore 239548 (location) involving vehicle no/s SKG7722L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of 05 (month) 2022 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **PREMIUM AUTOMOBILES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$7,347.65** (Repair Cost), **S\$270.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SDM8858Z** that was damaged pursuant to the accident which occurred on **21/05/2022** (date) along **KILLINEY ROAD** (location) involving vehicle no/s **SKG7722L**. This is pursuant to the inspection conducted on **27/05/2022** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MERRY GUNAWAN** (the third party claimant”) of vehicle no. **SDM8858Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDM8858Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of 02 (month) 2023 (year)



LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:50

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018039 Date: 09/12/2022 Order: SDM8858Z Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SDM8858Z (V 35408)	Regn Date: 27/09/2017	Mileage: 45965	WIP No.: 25408
Model: Q5 SPORT 2.0 TFSI qu S tronic	Chassis: WAUZZZF3H2048510	Engine: DAX 012912	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
S	SUBLET	M: BNP - TO SUPPLY VEHICLE NUMBER PLATE	60.00	1.00	60.00
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND BOTH FRONT WHEEL ARCH TRIMS.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A807647A 9B9	GRILLE-A/P GT Less 020%	1.00	160.50	128.40
X	A80A853651J RP5	(A) (SK) (3) GRILLE 27/ Less 020%	1.00	3910.00	3,128.00
X	A80A805608	MOUNTING-A/P GT Less 020%	1.00	131.50	105.20
X	A80A853717E GRU	(A) (SK) COVER 27/7/20 Less 020%	1.00	709.00	567.20
X	A80A853718E GRU	(A) (SK) (7) COVER 27/7 Less 020%	1.00	709.00	567.20
X	ALST0M2Y9T	SUNDRIES Less 020%	1.00	48.70	38.96

Parts 4,534.96
Labour 0.00
Sublet 2,332.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,866.96

7% GST 480.69

Grand Total 7,347.65



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SKG7722L

Date of Accident

21/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **07/08/2021 - 06/08/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **23/05/2022 17:19****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 20 July 2022 3:08 pm
To: NOMADSHAMANS@GMAIL.COM
Subject: <STANDARD LETTER> ACCIDENT INVOLVING SKG 7722L & SDM 8858Z ON 21/05/2022

Our Ref: CC3/AIG22004864/Aga3

20 JULY 2022

HEIN KYAM

DRIVER: SIM CHOON CHENG GERALD

Dear Sir/Madam,

ACCIDENT INVOLVING SKG 7722L & SDM 8858Z ON 21/05/2022

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SDM 8858Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the supporting evidence (E:g: Video Footage / Traffic Police Investigation result).

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	24 May 2022 10:03	Clm Dtl Modified	Claimant's Name: -> MERRY GUNAWAN. Claimant's ID: -> FXXXX472X.	[A] HOW MEI KWAN
2	24 May 2022 10:04	Clm Veh Model Changed	(204214) AUDI Q5 2.0 (A).	[A] HOW MEI KWAN
3	24 May 2022 10:04	Clm Created	Reg No: SDM8858Z. Acct Date: 2022/05/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	24 May 2022 10:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	24 May 2022 10:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/02	[A] HOW MEI KWAN
6	24 May 2022 10:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	24 May 2022 10:04	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	24 May 2022 10:04	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	24 May 2022 10:11	Label Added	(23):Express.	[A] HOW MEI KWAN
10	24 May 2022 10:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	15 Jul 2022 12:48	Clm Registration Modified	Acct Time:21:00:00->21:55:00.	[I] AIG OneClaim Integration User
12	14 Dec 2022 13:46	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	14 Dec 2022 13:46	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	14 Dec 2022 13:46	Clm Dtl Modified	JPJ Reg. Date: -> 2017/09/27.	[A] JOANNE LEE KHANG MIN
15	14 Dec 2022 13:46	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	16 Dec 2022 09:32	Adj Mandate Request	Cur.Req:7619.65:Liability: 100% (BOLA 23) *Quantum: \$7,619.65 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
17	21 Dec 2022 16:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/02	[I] Yong, Joanne
18	21 Dec 2022 16:29	Adj Mandate Set	Approved:7619.65.	[I] Yong, Joanne

Date From   Date To   Audit Type 

ACTIVITY

[27/05/2022 10:21] HOW MEI KWAN:
OINR - TO SEND 1ST LETTER (VIA EMAIL ONLY)

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2795603	24 May 2022 10:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDM8858Z	SKG7722L	11.00
2883539	14 Dec 2022 13:46:06	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDM8858Z	SKG7722L	11.00

