

EzLyna (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 26 May 2023 10:29 am
To: Asher Sng (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Hi all,

Pls advise the case developments, let us have the bills if any.

Regards,

Jenny Lew
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jenny Lew
Sent: Thursday, August 25, 2022 3:14 PM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Hi Asher,

Pls proceed with the rejection.

Thank you.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Thursday, 25 August 2022 2:56 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

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Hi Jenny,

We refer to the above matter.

Enclosed a copy of insured video and scene photo, third party try to drive thought and hit onto our insured stationary vehicle.

We in the opinion that the liability is down at third party.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 May 2022 14:04

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Dear Jenny,

Noted. Our case handler will check the validity of the driver's license get back to you.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 24 May, 2022 2:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Importance: High

[Strictly Confidential]

Hi Mei Kwan / Asher,

Pls request and check the validity of the driver's license.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jenny Lew

Sent: Tuesday, May 24, 2022 2:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022
Importance: High

[Strictly Confidential]

Hi Mei Kwan / Asher,

Pls refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 24, 2022 12:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D203554/C02/SMK297Z/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 24 May 2022 9:52 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Hui Yang Motor Pte Ltd - Sin Ming and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 25 July 2022 18:04
To: 'PHOENIXNAZLIESA@GMAIL.COM'
Subject: ACCIDENT INVOLVING SMK 297Z AND SMG 5780H ON 22/05/2022

Our Ref: CC6/CTI22004863/Kea3

25 July 2022

MNK LEASING SERVICES

Dear Sir/Madam,

ACCIDENT INVOLVING SMK 297Z AND SMG 5780H ON 22/05/2022

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: ashersng@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)