

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 25 August 2022 3:14 PM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Pls proceed with the rejection.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 25 August 2022 2:56 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

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Hi Jenny,

We refer to the above matter.

Enclosed a copy of insured video and scene photo, third party try to drive thought and hit onto our insured stationary vehicle.

We in the opinion that the liability is down at third party.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 25 May 2022 14:04

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: SNM22D203554/C02/SMK297Z/LEWLC / FW: Direct Settlement - Accident Involving SMK297Z (OI : CTI - TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Dear Jenny,

Noted. Our case handler will check the validity of the driver's license get back to you.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Tuesday, 24 May, 2022 2:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

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TBA) AND SMG5780H (TP : LKK REF - CC6/CTI22004863/Kea3) on 22/05/2022

Importance: High

[Strictly Confidential]

Hi Mei Kwan / Asher,

Pls request and check the validity of the driver's license.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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From: Jenny Lew

Sent: Tuesday, May 24, 2022 2:10 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

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Hi Mei Kwan / Asher,

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