Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)

Sent: Thursday, 2 June 2022 9:57 AM **To:** V-TECH AUTO SERVICE; SUR

Subject: RE: [EXTERNAL] - YP2418K Own Damage Claim-DOA: 19/5/2022

Dear Ms Chong,

As instructed by our client, please proceed to repair the insured vehicle YP 2418K, part by part repair (Excess \$750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: V-TECH AUTO SERVICE <vtech.autoservice@gmail.com>

Sent: Wednesday, 1 June 2022 5:13 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Subject: Re: [EXTERNAL] - YP2418K Own Damage Claim-DOA: 19/5/2022

Hi! Veron,

can we request to repair Part by Part?

Thanks Miss Chong

V-Tech Auto Service

1 Soon Lee Street #06-04/05 Pioneer Centre Singapore 627605

Tel: +65 6264 6222 Fax: +65 6264 6233

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On Fri, 27 May 2022 at 08:09, Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u> > wrote:
Dear Ms Chong,
As instructed by our client, please proceed to repair the insured vehicle YP 2418K, Lump Sum Repair (Excess \$750/-).
If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.
All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.
*Our client reserve their rights not to pay if there is no valid approval obtained before repair.
Best Regards,
Veron Chen Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 email : <u>sur@lkkauto.com</u> fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 S(408933)

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Monday, 23 May 2022 5:10 PM

To: V-TECH AUTO SERVICE <vtech.autoservice@gmail.com>; sur@lkkauto.com; admin-a@lkkauto.com; Summer

(LKK Auto) <<u>admin-d@lkkauto.com</u>> **Cc:** Derrick Tan <<u>DerrickTan@iii.com.sg</u>>

Subject: RE: [EXTERNAL] - YP2418K Own Damage Claim

Dear Sir/Mdm,

Please conduct an OD survey on our vehicle YP2418K and let us have your report urgently.

This claim will be handled by Mr Derrick.

*Kindly create OD claim & upload this survey request email to merimen.

Thank You.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231



From: V-TECH AUTO SERVICE < vtech.autoservice@gmail.com

Sent: Monday, 23 May 2022 4:12 pm

To: Motor Claim - III < <u>motorclaim@iii.com.sg</u>> **Subject:** [EXTERNAL] - YP2418K Own Damage Claim

You don't often get email from vtech.autoservice@gmail.com. Learn why this is important

Hi!

GIA Report & Estimate attached. Please arrange surveyor.

Thanks

Miss Chong

V-Tech Auto Service

1 Soon Lee Street

#06-04/05 Pioneer Centre

Singapore 627605

Tel: +65 6264 6222 Fax: +65 6264 6233

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