

Veron Chen (LKKAUTO)

From: Choo, Thelma <thelma.choo@sompo.com.sg>
Sent: Wednesday, 8 June 2022 3:27 PM
To: Veron Chen (LKKAUTO)
Cc: Teo, Grace
Subject: RE: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Dear Veron

We have spoken to Insured and he confirmed that the Date of Accident is 19/05/2022

Best Regards
Thelma Choo
Claims Executive
D: 6322 4681 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, June 7, 2022 9:27 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>
Subject: RE: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Agnes,

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Thursday, 2 June 2022 7:40 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Hi Agnes,

Please assist.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Thursday, June 2, 2022 7:19 AM

To: Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: FW: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Thelma,

Kindly confirmed DOA: TP report 19/5/2022, OI report 18/5/2022

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 31 May 2022 9:57 AM

To: Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: FW: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Dear Thelma,

Kindly confirmed DOA: TP report 19/5/2022, OI report 18/5/2022

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 27 May 2022 12:09 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: FW: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Dear Thelma,

Kindly confirmed DOA: TP report 19/5/2022, OI report 18/5/2022

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 23 May 2022 4:46 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>

Subject: FW: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Hi LKK,

Attached herewith both reports.

Pending workshop details

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace

Sent: Monday, May 23, 2022 4:41 PM

To: 'Kuru & Co' <kurulegal@yahoo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: LKK \ CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

Without Prejudice

Our Reference : CMTD2201735/THE

Your Reference: L22.0387.cj

Dear Irene,

We refer to your email reply of today.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK**,

Please make the arrangement to survey for **XE2548M** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau,

parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Monday, May 23, 2022 4:36 PM

To: Choo, Thelma <thelma.choo@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Your ref: CMTD2201735/THE / Our ref: L22.0387.cj // ACCIDENT INVOLG XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCT AND PRE-REPAIR SURVEY

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sirs

Dear Sirs

Our client is objecting to your list of surveyors. Below is our client's list of proposed surveyors for your consideration.

LIST OF SURVEYORS

Survey Company
I-Spex Services
Perfect Automobile Appraisal Services
Constant Appraiser Services
ST Appraisal Services

Please state the surveyor you will be appointing to be the single joint expert or that you are objecting to our client's proposed list of surveyors.

If we do not hear from you **within 2 working days**, it shall be deemed that you have agreed to the appointment of any of the surveyors listed by our client.

Regards

Irene

Kuru & Co

150 South Bridge Road

#04-06 Fook Hai Building

Singapore 058727

Tel: 6532 2009

Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

On Monday, 23 May 2022, 03:53:41 pm SGT, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2201735/THE

Your Reference: L22.0387.cj

Date: 23/05/2022

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S KURU & CO

Dear Irene,

ACCIDENT INVOLVING SMY6416J & XE2548M ON 18.05.22

We refer to your Notice of Accident dated 23/05/2022.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
	LKK Auto Consultants	Adrian Ling	
		Kenneth Kong	
		Marcus Chua	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Monday, May 23, 2022 3:28 PM

To: claimsreport <claimsreport@sompo.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: 1SOMPO Our ref: L22.0387.cj // ACCIDENT INVOLVING XE 2548M AND SMY 6416J ON 19/05/2022 AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT) NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sirs

ACCIDENT INVOLVING XE 2548M AND SMY 6416J ON 19/05/2022

AT/ALONG TPE CHANGI (AFTER PUNGGOL EXIT)

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for **SWEE BEEN CONTRACTOR PTE LTD** whose vehicle registration number **XE 2548M** was damaged in the above accident.

A copy of the Accident report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.