

## Veron Chen (LKKAUTO)

---

**From:** Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Sent:** Thursday, 26 May 2022 8:05 AM  
**To:** Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments  
**Subject:** RE: OD Survey Assignment - 2022 22004881SL-SKA6969E

Internal

Dear Veron

We hereby authorize repair to the above vehicle on P/P repair at \$23,067.38 (with check items), subject to finalization with 4 days repair duration.

Excess \$ 600.00 applies.

Please let us have the survey report and invoice in due course.

Thank you.

Sharon Lim  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897



---

**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Thursday, May 26, 2022 7:21 AM  
**To:** Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>  
**Subject:** [EXT] FW: OD Survey Assignment - 2022 22004881SL-SKA6969E

Dear Sharon,

Kindly let us have your approval and provides policy excess

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 25 May 2022 9:35 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Lim, Sharon (Allianz Insurance Singapore)' <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Subject:** RE: OD Survey Assignment - 2022 22004881SL-SKA6969E

Dear Sharon,

Enclosed preliminary revised of vehicle SKA 6969E  
Date of survey: 24/5/2022  
Number of days (estimated) : 4 days

**Part by part repair, as repairer unable to locate 2<sup>nd</sup> hand parts.**

**We have Not authorise repair.**

**Kindly let us have your approval and provides policy excess**

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 23 May 2022 4:46 PM

**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OD Survey Assignment - 2022 22004881SL-SKA6969E

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 24.5.22.

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Monday, 23 May 2022 4:30 PM

**To:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** mttan <[mttan@kanfs.net](mailto:mttan@kanfs.net)>  
**Subject:** OD Survey Assignment - 2022 22004881SL-SKA6969E

Dear LKK

We are appointing your good office for OD survey at:

Kindly Contact : Mr Tan @ 67479560, KFS

Please download the documents from this link below

File: 20220523- FNOL OD.msg

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=02ccaf9a-8ded-4702-b313-b64228b9e30a-2ff5df0245ec3c3a>

Size: ~ 1 MByte, Download available until: 5/28/2022

Passwords will be sent in a separate email.

Thank you.

Regards

**Shanti**

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

Phone: +65 6395 8963 | [www.allianz.sg](http://www.allianz.sg)



Please note: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

Please consider the environment before printing this e-mail.

The service provider and/or its affiliates and their directors, employees, subcontractors and other persons acting on their behalf shall not, directly or indirectly (e.g. via family members), offer or grant to Allianz and/or any Allianz Affiliate or any of their employees, persons acting on their behalf or other third party concerned with the performance of this agreement any benefit, be it monetary or other, that such recipient is not legally entitled to for the purpose of obtaining any illegitimate advantage with regard to the conclusion or the performance of this agreement. The service provider and/or its affiliates shall not commit, authorize or permit any action which would cause it or Allianz and/or any Allianz Affiliate to be in violation of any applicable anti-bribery law or regulation in the performance of this agreement. This obligation applies in particular to illegitimate payments to government officials or their associates, families or close friends. The service provider shall promptly notify Allianz and the relevant Allianz Affiliate if it becomes aware of any violation of this Article.