

Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 23 May 2022 3:08 PM
To: Ryder Auto workshop; 'Admin A (admin-a@lkkauto.com)'; 'Admin-D (LKKAuto (admin-d@lkkauto.com)'; Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Admin
Subject: RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBE982R; Our Vehicle SNC8491G Accident involving SNC8491G & GBE982R On 21 May 2022

Dear Zeph,

Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, 23 May 2022 2:46 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBE982R; Our Vehicle SNC8491G Accident involving SNC8491G & GBE982R On 21 May 2022

Dear Pauline,

Kindly assist to assign LKK.

Thank you.

Best regards

Orson



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



On Mon, May 23, 2022 at 2:40 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Zeph,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong

AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Monday, 23 May 2022 12:22 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle GBE982R; Our Vehicle SNC8491G Accident involving SNC8491G & GBE982R On 21 May 2022

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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