

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2 #01-06 Singapore 159762

Tel : 6271 4618 Fax : 6273 2632

Business Regn. No. 10115500W

LETTER OF DEMAND

BIKE NO.: FK1254Z

Messer **RAMASAMY RAJANDRAN**

BLK 670 CHO CHU KANG CRESENT #02-509

SINGAPORE 680670

Date

11/10/2022

D.O.A.

27/04/2022

MAKE/MODEL :

YAMAHA YS125

[illegible]

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2,
#01-06, Singapore 159762

Tel: (65) 6271 4618

Fax: (65) 62732632

Business Regn. No. 10115500W

E-mail: pang_s_s_m@singnet.com.sg


LETTER OF AUTHORISATION


Re: Motor Cycle No: FK 1254 Z

I, RAMA SAMY RAJANDRAN (NRIC NO SXXXX 390 G) confirm that the costs of repairs have not been paid by me to **PANG SCOOTER SERVICE**. The arrangement was that the workshop was to complete repairs to my motor cycle without payment and I therefore authorise you to forward payment, when you receive the compensation monies from third party insurers, to **PANG SCOOTER SERVICE**.

I have read and understood the contents of this letter and declare that I know and am fully aware of the nature and consequence of this letter.

Dated this 11th day of May 2012

Signature : 
Name : Rama Samy Rajandran
NRIC No : 390 G

Witnessed By : 
Name : _____
NRIC No : _____





LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025732
DATE : 20 NOV 2022


DISCHARGE VOUCHER

I/We, RAMASAMY RAJANDRAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBB7796G the sum of Singapore Dollar Two Thousand One Hundred Seventy Eight and Cents Ninety Only (\$2,178.90) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving FK1254Z and GBB7796G on 27 APRIL 2022 along OLD HOLLAND ROAD.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CAC ENGINEERING / KHAN UZZAL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PANG SCOOTER SERVICE".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 : 22/11/22
.....
Signature of vehicle owner/Date

Ramasamy Rajendran 22/11/22
.....
Name of vehicle owner /Date

PANG SCOOTER SERVICE

Blk 1006 Bukit Merah Lane 2 #01-06 Singapore 159762

Tel : 6271 4618 Fax : 6273 2632

Business Regn. No. 10115500W

INVOICE

BIKE NO.: FK1254Z

Messer

RAMASAMY RAJANDRAN

BLK 670 CHO CHU KANG CRESENT #02-509

SINGAPORE 680670

Date _____

11/10/2022

D.O.A.

27/04/2022

MAKE/MODEL :

YAMAHA YS125

S/N	Description	Qty	Unit Price (\$\$)	Total Price (\$\$)
1	TOP COWLING			\$285.00
2	FRONT FENDER			\$135.00
3	FRONT WHEEL RIM			\$385.00
4	UNDLER BRACKET			\$185.00
5	FORK ASSY X 2			\$796.00
6	FRONT FENDER BRACKET			\$65.00
7	STEERING CON			\$120.00
8	TRANSPORT			\$180.00
9	LABOUR			\$500.00
10				
11	TOTAL REPAIR COST			\$2,103.90
12				
13	LOSS OF USE (3DAYS X \$25)			\$75.00
			TOTAL :	\$2,178.90

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

PANG SCOOTER SERVICE

Bank Account Details

Beneficiary Name:

TED KENG CHYE

Bank Name / Branch Name:

DBS BANK LTD

Bank Account No.:

0069003154

Bank Code / Branch Code:

7171 / 006

Swift Code

DBSSGSG

Email Address:

PANG SCOOTER SERVICE
pang_s_s_m@singnet.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

TED KENG CHYE / 96933392 / pang-s-s-m@singnet.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



[Signature]

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 25 November 2022 9:51 AM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

Dear Sirs,

For an update, we have settled the matter at **\$2,178.90(all-in)** with third party.

1. Cost of Repair	\$ 2,103.90
2. Loss of Use (3days x \$25.00)	\$ 75.00
Total	\$ 2,178.90

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 8 November 2022 3:15 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

Lonpac External - General

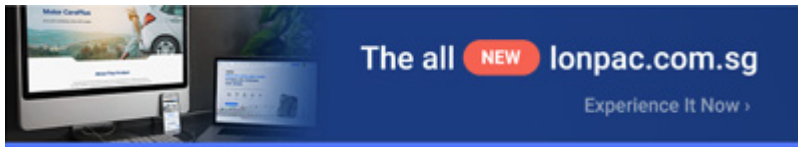
Hi Hsiao Tong,

Please proceed as advised (\$2,193.90).

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Sunday, 6 November 2022 1:53 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

Your ref: **22/22/22/VC05/025732**

Our ref : CC4/LPC22004836/Tga3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB7796G (LONPAC) / FK1254Z(TP) / GBF3118U ON 27/04/2022

We refer to the above matter.

The accident occurred when our insured driver moved forward and collided onto GBF3118U. The impact caused GBF3118U hit onto a parked motorbike(FK1254Z). We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer “ **PANG SCOOTER SERVICE**” at **\$2,193.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,746.00	\$ 2,103.90
2. Loss of USE (3days x \$35.00)	\$ 105.00	\$ 90.00 (3days x \$30.00)
Total	\$ 2,851.00	<u>\$ 2,193.90</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 25/10/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Friday, 27 May 2022 3:19 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 23 May, 2022 6:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3 | Our Ref: 22/22/22/VC05/025732

Lonpac External - Confidential

Hi Mei Kwan,

We attach insured GIA.

Thanks.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 23 May 2022 5:51 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022 *** LKK REF: CC4/LPC22004836/ga3

Dear Huey Ni,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 23 May, 2022 4:35 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 24.5.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 23 May 2022 4:27 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Lonpac External - General

Dear Yan,

FYNA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Pang Scooter <pang_s_s_m@singnet.com.sg>

Sent: Monday, 23 May 2022 4:23 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Gerald ,

We would like to select LKK for the survey.

Thank You

Jason Chiang

Pang Scooter Service

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 23 May 2022 3:59 PM

To: Pang Scooter <pang_s_s_m@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: 22/22/22/VC05/025732 (Huey Ni's case)

Dear Jason,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Pang Scooter <pang_s_s_m@singnet.com.sg>
Sent: Monday, 23 May 2022 3:56 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Accident between FK 1254Z , GBB 7796G and GBF 3118U on 27/04/2022

Dear Sir / Mdm ,

We would like to request for pre inspection check for FK 1254Z to Pang Scooter Service .
Please do let us know the Listing of surveyor available .

Thank You
Jason Chiang
Pang Scooter Service