

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 11 October 2022 2:24 PM  
**To:** CHEONGHUIKENG@YAHOO.COM.SG; JONCHEN.JE@GMAIL.COM  
**Subject:** Claim Notification - ACCIDENT INVOLVING SMD7843M(AIG) AND GBE6144D AT/ALONG JALAN EUNOS ON 15/05/2022

**CHEONG HUI KENG**

[By Email Only]

Driver: JONATHAN CHEN JIA-EN

Dear Sir/Madam,

**You Ref: SMD7843M**

**Our Ref: CC6/AIG22004835/Uga3**

**ACCIDENT INVOLVING SMD7843M(AIG) AND GBE6144D AT/ALONG JALAN EUNOS ON 15/05/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBE6144D against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>  
**Sent:** Friday, 10 February 2023 4:22 PM  
**To:** Hsiao Tong (LKKAUTO); Marcus Chua (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: ACCIDENT INVOLVING SMD7843M(AIG) AND GBE6144D ON 15/05/2022

Dear Hsiao Tong

This case temporary closed, vehicle have not repair yet and owner/driver no answer.

Thanks & Regards  
Specialists Motor Pte Ltd  
Hui Lin  
6747 2112

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, 11 October, 2022 2:31 PM  
**To:** Specialists Motor Pte Ltd <cardoc@singnet.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING SMD7843M(AIG) AND GBE6144D ON 15/05/2022

Your Ref: **GBE6144D** Without Prejudice  
LKK Ref: CC6/AIG22004835/Uga3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SMD7843M(AIG) AND GBE6144D ON 15/05/2022**

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear for the lower parts of rear portion of your client's vehicle. Please liaise with our surveyor's Marcus on repair cost and repair days.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part.  
The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 20 February 2023 5:11 PM  
**To:** Goh, Jeremy  
**Cc:** Admin A  
**Subject:** AIG Ref: 8988676040SG// LKK Ref: CC6/AIG22004835/Upa3  
**Attachments:** EMAIL FROM TP WKSP DD 100223.pdf

Dear Sirs,

We refer to the above matter.

Please be informed that third party did not send in vehicle for repair till date. Kindly refer to the attached email.

In view of this, we will proceed to temporary close file and submit WP report to AIG.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



MPR-03122158054058

MacPherson Road  
70 MacPherson Road  
#01-01  
Singapore 348475GST Reg. No. : M2-0105651-9  
Customer Service Hotline: 1605Date/Time 7/6/2022 10:09  
No. Description Amount(S\$)

1	Accept Registered Service	0.00
	1. Tracking No.:RC283231402SG Ctry : SG	
	Transaction No.:8680221580044	
	2. Tracking No.:RC283231416SG Ctry : SG	
	Transaction No.:8680221580045	
2	Sale of Postage Label (Domestic)	2.54
	Ref.: RC283231402SG	
	Original Postage Amount:	2.54
	Insurance:	0.00
	Chargeable Postage Amount:	2.54
	GST:	0.17
	Transaction No.:8680221580046	
3	Sale of Postage Label (Domestic)	2.54
	Ref.: RC283231416SG	
	Original Postage Amount:	2.54
	Insurance:	0.00
	Chargeable Postage Amount:	2.54
	GST:	0.17
	Transaction No.:8680221580046	
	Total GST	0.34
	Total Amount	5.08
	Cash	5.08

COVID-19 has severely impacted international movement of people and goods as countries implement additional border controls and restrictions on international travel. As a result, airlines have drastically reduced international services, leading to a significant reduction in air freight capacity and frequency to and from Singapore to all international destinations. Please note that shipments to and from overseas will result in substantial delay, even as we work round the clock with our partner airlines and posts.

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(Cecilia)

RS

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**Name & Address of Addressee**

CHEONG HUI KENG  
105 Simbi Street 1  
#01-850  
S(520105)

Please tick ☒ accordingly:

☒ Local address

☐ Overseas address

Advice of Receipt (AR): (✓)Y ( )N

Contents:

(SMD 7843M)

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*[Signature]*

2/6/22

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Date