

Our Ref: CC0522/SHC 813K/CK(st)  
Date: 16.06.2022

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.05.2022 INVOLVING SHC 813K & SMY9559K ALONG JUNCTION OF HILL ST & STAMFORD RD**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHC 813K, which was involved in the captioned accident with your insured vehicle No SMY9559K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	4,325.88
2. Loss of Rental	2 days x S\$ 129.47	S\$	258.94
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>4,746.82</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHC813K , SMY9559K  
JUNCTION OF HILL ST & STAMFORD RD****ON 19-May-22 02:20**

I / We

**GOH JOO CHAI**

(Hirer) NRIC No.:

**SXXXX291I**

and/or

(Relief) NRIC No.:

**SXXXX291I**

Taxi Number

**SHC813K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**19-May-2022**

Name of Hirer

**GOH JOO CHAI**

Hirer NRIC

**SXXXX291I**

Signature :



Address

**779 PASIR RIS STREET 71 #16-572  
510779**

Contact No.

**81330799**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNA00047852201 Claim No : SNM22D203534C02/SMY9559K/KHONGLH

Claimant : CITYCAB PTE LTD

Amount : **S\$4,686.82**  
SINGAPORE DOLLAR FOUR THOUSAND SIX HUNDRED EIGHTY SIX AND  
CENTS EIGHTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC813K  
Insured Vehicle No. : SMY9559K

Date of Loss : 19/05/2022  
Place of Accident : HILL ST TURNING LEFT ONTO STAMFORD RD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GEORGINA TAN SHI YING  
Driver Name : GEORGINA TAN SHI YING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	4,325.88
(3) Loss of <del>Use</del> /Rental/Earning	S\$	358.94
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>4,686.82</b>
	=====	

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Claimant Name : CityCab Pte Ltd NRIC No : 1XXXXX839G

Signature :  CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969 Date : 19.5.2023

Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 813K

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMH851CVLU184190

INV. NO/DATE  
91721356 08.06.2022

JOB NO.  
305516532

ODOMETER READING

DATE/TIME IN  
19.05.2022 08:40

Description : 3P 19.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-0578	COVER-FR BUMPER#	1	481.10	20.00	384.88
0002	04-01-0104-4994	LAMP ASSY-DAY RUNNING LIGHT RH	1	642.50	20.00	514.00
0003	04-01-0104-2935	LAMP ASSY-HEAD RH#	1	2,110.30	20.00	1,688.24
0004	04-01-0104-2686	MOULDING-FRONT BUMPER RH	1	186.50	20.00	149.20
0005	04-01-0104-2934	GUARD ASSY-FRONT WHEEL RH	1	164.70	20.00	131.76
0006	04-01-0104-2687	MOULDING-FRONT BUMPER CTR UPR	1	368.50	20.00	294.80
SUB-TOTAL			:			3,162.88

**JOB NATURE**

0001	PB	PANEL BEATING SHC813K TP	350.00	350.00
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WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROBLEMS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' DRIVERS.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91721356	4,325.88	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 813K

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMHC851CVLU184190

INV. NO/DATE  
91721356 08.06.2022

JOB NO.  
305516532

ODOMETER READING

DATE/TIME IN  
19.05.2022 08:40

S/No	Part No.		Qty	Unit Price	%Disc	Net
0002	SP	SPRAYPAINT CHARGE		500.00		500.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
		SUB-TOTAL		:		880.00

Items total	4,042.88
Add GST @ 7.000 %	283.00
Invoice amount	4,325.88

Issued by : KATHERINETAN 08.06.2022 17:13:59  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THE, THIR, OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL, WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91721356	4,325.88	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22050301



Date: 08 June 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 19/05/2022 @ 02:20 hrs  
ALONG JUNCTION OF HILL ST and STAMFORD RD  
INVOLVING SMY9559K

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0813K** (the "Taxi"). The Taxi was hired to **GOH JOO CHAI IC NO SXXXX291I** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$129.47** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

SMY9559K

Date of Accident

19/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **16/02/2022 - 15/02/2023**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **19/05/2022 10:19**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIM)		DATE	NAME OF DRIVER
				FROM	TO		
15/5	YAK	325800	301	6-35	6-00		
15/5	Clinton	326220	419	1930	0630		
16/5	YAK	326616	393	6-40	16-00		
17/5	YAK	3266	BREAKDOWN	6-40	10-40		
17/5	YAK	326834	217	11AM	6-10		
17/5	Clinton	327250	416	1930	0630		
18/5	YAK	327495	235	6-40	5-40		
18/5	Clinton	327954	459	1930	0630		
19.05.22	Clinton	328136	813K	0840	-		
20.05.22	Acireland	Repairs		-	1630		



## EzLyna (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 27 January 2023 3:48 PM  
**To:** EzLyna (LKKAuto)  
**Subject:** Fw: <STANDARD LETTER> ACCIDENT INVOLVING SMY 9559K & SHC 813K ON 19/05/2022

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Wednesday, 6 July 2022 2:12 pm  
**To:** georginatsy@gmail.com <georginatsy@gmail.com>  
**Subject:** <STANDARD LETTER> ACCIDENT INVOLVING SMY 9559K & SHC 813K ON 19/05/2022



Our Ref: CC3/CTI22004822/Gga3q2

06 JULY 2022

**GEORGINA TAN SHI YING**  
20 UPPER NERAM RD  
Singapore 805983

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMY 9559K & SHC 813K ON 19/05/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | HP: 8891 1278 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## EzLyna (LKKAUTO)

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**From:** Lynn Khong <lynn.khong@sg.cntaiping.com>  
**Sent:** Friday, 19 May 2023 12:42 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** Admin A; CS A Team  
**Subject:** RE: SNM22D203534C02 - ACCIDENT INVOLVING SMY9559K & SHC813K ON 19.05.2022 ALONG STAMFORD ROAD \*\*\* LKK REF: CC3/CTI22004822/Gga3q2

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear Mei Kwan,

Please proceed to DS with revised amount.

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,070.13	\$ 4,325.88
2. Loss of Rental (2days x \$129.47)	\$ 258.94	\$ 258.94 (2days x \$129.47)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. Loss of Inome (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
Total	\$ 7,491.07	<u>\$ 4,686.82</u>

Thank you

Regards,

**Lynn Khong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Sent:** Thursday, September 15, 2022 11:09 AM

**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; CS A Team <cs-a@lkkauto.com>

**Subject:** RE: SNM22D203534C02 - ACCIDENT INVOLVING SMY9559K & SHC813K ON 19.05.2022 ALONG STAMFORD ROAD \*\*\* LKK REF: CC3/CTI22004822/Gga3q2

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

Please see attached TP video footage.

For the PIR, CDGE was updated us that as stated in taxi driver police report, this is a non-injury hit and run case, may not have investigation result.

Attached here with our email dated 06.07.2022.

**For your approval/instruction please.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** Thursday, 15 September 2022 1:42 AM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203534C02 - ACCIDENT INVOLVING SMY9559K & SHC813K ON 19.05.2022 ALONG STAMFORD ROAD

Hi Cecilia/Mei Kwan

We understand accident happened at midnight 0220hrs and police report was lodged by SHC813K.

Please assist to obtain video clip from taxi and police result.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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