

Our Ref: CC0522/SHB3389D/CK(st)  
Date: 07.06.2022

CHINA TAIHING INSURANCE (S) PTE LTD  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 14.05.2022 INVOLVING SHB3389D & SMU 112X ALONG UPPER SERAGOON RD**

We are the authorised repair workshop for CityCab Pte Ltd , the owner of vehicle No SHB3389D, which was involved in the captioned accident with your insured vehicle No SMU 112X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,775.60
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,008.74</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING  
ALONG****Hyundai Ioniq SHB3389D , SMU112X  
UPP SERANGOON RD****ON 14-May-22 13:15**

I / We

**CHOY WENG KWONG**

(Hirer) NRIC No.:

**SXXXX200D**

and/or

(Relief) NRIC No.:

**SXXXX200D**

Taxi Number

**SHB3389D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

**17-May-2022**

Name of Hirer

**CHOY WENG KWONG**

Hirer NRIC

**SXXXX200D**

Signature :



Address

**125 RIVERVALE STREET #11-908  
540125**

Contact No.

**96246167**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00143912101 Claim No : SNM22D203429/C02/SMU112X/TANCHC

Claimant : CITYCAB PTE LTD

Amount : **S\$2,653.55**  
SINGAPORE DOLLAR TWO THOUSAND SIX HUNDRED FIFTY THREE AND  
CENTS FIFTY FIVE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB3389D

Insured Vehicle No. : SMU112X

Date of Loss : 14/05/2022

Place of Accident : SERANGOON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOH TECK HOE

Driver Name : GOH TIAN TECK KEITH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,775.60
(3) Loss of <del>Use</del> /Rental/Earning	S\$	875.95
(4) <del>GIA/Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>2,653.55</b>
	=====	

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Claimant Name : CityCab Pte Ltd

NRIC No : 1XXXXX839G

Signature :  \_\_\_\_\_

Date : 31.1.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Repeat printout Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB3389D

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
25.02.2021

CHASSIS CODE  
KMHCB51CVLU184868

INV. NO/DATE  
91714366 02.06.2022

JOB NO.  
305516062

ODOMETER READING

DATE/TIME IN  
14.05.2022 14:45

Description : 3P 14.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0574	PANEL-FENDER LH#	1	588.80	20.00	471.04
0002	04-01-0104-3813	EMBLEM-BLUE DRIVE LH	1	26.60	20.00	21.28
0003	03-01-0104-2137	CAP ASSY-WHEEL HUB	1	346.40	20.00	277.12
SUB-TOTAL				:		769.44

**JOB NATURE**

0001	PB	PANEL BEATING SHB3389D-TP	350.00	350.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	40.00	40.00
SUB-TOTAL			:	890.00

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.

8010012

INVOICE No.

91714366

AMOUNT

1,775.60

BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHB3389D

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
25.02.2021

CHASSIS CODE  
KMHC851CVLU184868

INV. NO/DATE  
91714366 02.06.2022

JOB NO.  
305516062

ODOMETER READING

DATE/TIME IN  
14.05.2022 14:45

Items total		1,659.44
Add GST @	7.000 %	116.16
Invoice amount		1,775.60

Issued by : CHEWBEELING 02.06.2022 16:38:05  
Repair type : CFSO/57/57  
Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91714366	1,775.60	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CC22050234



Date: 01 June 2022

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 14/05/2022 @ 13:15 hrs  
ALONG UPP SERANGOON RD  
INVOLVING SMU112X

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB3389D** (the "Taxi"). The Taxi was hired to **CHOY WENG KWONG IC NO SXXXX200D** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

## Find insurer

Vehicle reg. no.

SMU112X

Date of Accident

14/05/2022 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **China Taiping Insurance (Sing...**

Period of Insurance ..... **31/07/2021 - 30/07/2022**

Requested By ..... **Huang Xiao Yan (COMFORTDEL...**

Requested Date ..... **17/05/2022 09:26**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## EzLyna (LKKAuto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Friday, 27 January 2023 3:12 PM  
**To:** EzLyna (LKKAuto)  
**Subject:** Fw: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

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**From:** Keith G. <gttkeith@gmail.com>  
**Sent:** Friday, 10 June 2022 12:19 pm  
**To:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Cc:** Francis Goh <francisgoh2003@gmail.com>; ip\_financialplanner@yahoo.com.sg <ip\_financialplanner@yahoo.com.sg>  
**Subject:** Re: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

Hi,

I believe China Taiping should have the agency to dispute the BOLA verdict? In which case we would need to follow up with them, as they will not share the view immediately.

Thanks

On Thu, 9 Jun 2022, 22:31 Keith G., <[gttkeith@gmail.com](mailto:gttkeith@gmail.com)> wrote:

Hi,

Does China Taiping share the view that the Third Party has 0% liability? If yes, please instruct them to stop representing me with regards to this case.

If they don't share the view, you may hand me over to one of their representatives.

I am open to entertaining the possibility should the Third Party wish to arbitrate in a way which is amicable to both parties.

Thank you

On Thu, 9 Jun 2022, 11:20 Cecilia Chong (LKK Auto), <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Hi Keith,

Content noted, if this the case, kindly advise if you wish to undertake this claim personally so we can inform our principal( China Taiping) accordingly.

Thanks



**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

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**From:** Keith G. <[gttkeith@gmail.com](mailto:gttkeith@gmail.com)>

**Sent:** Thursday, 9 June 2022 11:01 am

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Francis Goh <[francisgoh2003@gmail.com](mailto:francisgoh2003@gmail.com)>; [ip\\_financialplanner@yahoo.com.sg](mailto:ip_financialplanner@yahoo.com.sg)

**Subject:** Re: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

Hi,

If a non-binding guideline absolves the Third Party of all liability, then obviously I would use another reference to settle the case. The guideline is non-binding anyway.

With that in view, **do not** proceed with settlement if the judgement under the current guideline is that Third Party has 0% liability.

Thank you

On Thu, 9 Jun 2022, 10:47 Cecilia Chong (LKK Auto), <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Hi Keith,

BOLA is the guideline. Which was given by the GIA (General Insurance Associate).

And is not about speeding up on the claim process but on who has more to the right of way.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

*Save the Earth. Print only when necessary.*

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**From:** Keith G. <[gttkeith@gmail.com](mailto:gttkeith@gmail.com)>

**Sent:** Thursday, 9 June 2022 10:10 am

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Francis Goh <[francisgoh2003@gmail.com](mailto:francisgoh2003@gmail.com)>; [ip\\_financialplanner@yahoo.com.sg](mailto:ip_financialplanner@yahoo.com.sg)

**Subject:** Re: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

Ok, hold on while I look for it.

I have noted that it is only a guideline designed to speed up claims processing, and this guideline is not legally binding.

On Thu, 9 Jun 2022, 09:48 Cecilia Chong (LKK Auto), <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Hi Keith,

Thank you for your email.

Based on the footage, it shows that both your vehicle & Third-Party vehicle was on parred (side by side) all along.

However, on Third Party footage, your vehicle sped up and eventually abruptly cut into Third Party vehicle lane without slowing down or check to have 110% that the lane was clear of vehicle before changing the lane.

As for the BOLA guideline, you can google in the website as we does not have the link.

Hope the above clarifies.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

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**From:** Keith G. <[gttkeith@gmail.com](mailto:gttkeith@gmail.com)>

**Sent:** Thursday, 9 June 2022 9:16 am

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Francis Goh <[francisgoh2003@gmail.com](mailto:francisgoh2003@gmail.com)>; [ip\\_financialplanner@yahoo.com.sg](mailto:ip_financialplanner@yahoo.com.sg)

**Subject:** Re: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

Hi Cecilia,

Noted on that. The lane was indeed clear until the Hyundai abruptly accelerated.

Could you send over the PDF for classifying car accidents? (or show the relevant link for it on the govt website) Would help a lot.

Thanks

On Thu, 9 Jun 2022, 08:49 Cecilia Chong (LKK Auto), <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Hi Keith,

Thank you for your email.

Attached is a copy of Third Party video footage for your easy reference.

We have review your video footage that you have submitted as well as Third Party copy.

The caused of collision is that you have change the lane causing of the accident. Thus, BOLA S15 apply.

Based on Third Party footage (front view), you did not slow down but abruptly change the lane when the lane you wish to change to is not cleared and safe to do so. Therefore, we are the proximate caused for the collision.

As per the damages on your vehicle based on your accident report (reporting photos), it is reflected at the rear right side of your lower bumper instead of the rear side of the bumper. Therefore BOLA S27 (Rear ended – Hear to Rear case) does not apply. Therefore, we regret to inform you that we are unable to shift the liability to Third Party. Vehicle travelling within own lane, have the right of way.

In view of above, we will proceed to settle with Third Party at best.

Hope the above clarifies.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

**From:** Keith G. <[gttkeith@gmail.com](mailto:gttkeith@gmail.com)>  
**Sent:** Wednesday, 8 June 2022 7:39 pm  
**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Cc:** Francis Goh <[francisgoh2003@gmail.com](mailto:francisgoh2003@gmail.com)>; [ip\\_financialplanner@yahoo.com.sg](mailto:ip_financialplanner@yahoo.com.sg)  
**Subject:** Re: <STANDARD LETTER> ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022

Hi Cecilia,

Thanks for the evaluation.

2 things that we wish to clarify:

1. Impact point was on the rear bumper, not the fender. This accident is scenario 27, **not** scenario 15. Please rectify the classification.
2. Lane change was safe: Lexus did not slow down and did not inconvenience vehicles already in lane. Hyundai abruptly accelerated as Lexus was filtering, ramming the rear of the Lexus when the lane change was almost done.

Given that the Hyundai contributed to the accident by abruptly accelerating, is there a case to shift liability for this reason? If not, anyone can just intentionally cause accident by ramming, then claim.

Thank you

On Tue, 7 Jun 2022, 11:52 Cecilia Chong (LKK Auto), <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)> wrote:

Our Ref: CC3/CTI22004820/Gga3

07 JUNE 2022

**GOH TECK HOE**  
**DRIVER: GOH TIAN TECK KEITH**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMU 112X & SHB 3389D ON 14/05/2022**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter together with the Evidence (E.G: Accident video footage / Traffic Police Investigation Result).

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd

(Motor Claims Dept)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Save the Earth. Print only when necessary.*

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 30 January 2023 11:30 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / YR REF:SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Ezlyna,

Please proceed to settled under DS and the offer is as follow:

COR \$1,775.60  
LOR \$625.95 (5days)  
LOI \$250.00 (5days)  
Search gee \$2.00

Please note that based on the meter record book, veh was in the wsp from 14.05.2022 @1445 to 19/05/2022 @ 0910. Thus, LOI & LOR max up to 5 days.

Kindly settle in breakdown basic.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

**Sent:** Friday, 27 January 2023 3:42 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] / YR REF:SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203429/C02/SMU112X/TANCHC

LKK ref : CC3/CTI22004820/Gga3

Dear Jacqueline,

ACCIDENT INVOLVING SMU112X (CHINA TAIPING) AND SHB3389D (TP) ON 14/05/2022

We refer to the above matter.

**\*Please find enclosed email correspondence with OI. OI disputes liability on our assessment. Kindly update if we can proceed DS with TP WS or close this file at our end.**

Based on TP's video footage, this accident under BOLA 15. OI encroached into TP's lane & caused collision. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$2 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,402.56	\$ 1,775.60 (with GST)
2. Loss of Rental (6 days x \$125.19)	\$ 751.14	\$ 751.14 (6 days x \$125.19)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 300.00 (6 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,635.70</b>	<b>\$ 2,828.74</b>

Surveyor recommended 3 days for repair. Seeking mandate for 6 days for LOI & LOR is because 1 Sunday + 1 (Wesak Day).

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 June 2022 10:26 am

**To:** 'Jacqueline Tan' <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Jac,

Attached TP video.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108





*Save the Earth. Print only when necessary.*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 June 2022 10:00 am

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Jacqueline,

Try calling you on your DID, but to no avail.

Kindly advice convenient time to call you. Need to discuss this case with you as OI dispute and wish to undertake this claim personally as inform by OI agent.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 25 May 2022 12:42 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

[Password SMU112X2101](#)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.