

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Monday, 30 January 2023 11:30 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] / YR REF:SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Ezlyna,

Please proceed to settled under DS and the offer is as follow:

COR \$1,775.60  
LOR \$625.95 (5days)  
LOI \$250.00 (5days)  
Search gee \$2.00

Please note that based on the meter record book, veh was in the wsp from 14.05.2022 @1445 to 19/05/2022 @ 0910. Thus, LOI & LOR max up to 5 days.

Kindly settle in breakdown basic.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

Wishing you and your family **abundance of happiness, prosperity, and success!**

**HAPPY LUNAR NEW YEAR “兔” YOU!**



**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

**Sent:** Friday, 27 January 2023 3:42 pm

**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] / YR REF:SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D203429/C02/SMU112X/TANCHC

LKK ref : CC3/CTI22004820/Gga3

Dear Jacqueline,

ACCIDENT INVOLVING SMU112X (CHINA TAIPING) AND SHB3389D (TP) ON 14/05/2022

We refer to the above matter.

**\*Please find enclosed email correspondence with OI. OI disputes liability on our assessment. Kindly update if we can proceed DS with TP WS or close this file at our end.**

Based on TP's video footage, this accident under BOLA 15. OI encroached into TP's lane & caused collision. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Comfortdelgro Engineering Pte Ltd" at \$2 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 4,402.56	\$ 1,775.60 (with GST)
2. Loss of Rental (6 days x \$125.19)	\$ 751.14	\$ 751.14 (6 days x \$125.19)
3. Loss of Income (6 days x \$80)	\$ 480.00	\$ 300.00 (6 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,635.70</b>	<b>\$ 2,828.74</b>

Surveyor recommended 3 days for repair. Seeking mandate for 6 days for LOI & LOR is because 1 Sunday + 1 (Wesak Day).

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 June 2022 10:26 am

**To:** 'Jacqueline Tan' <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Jac,

Attached TP video.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108



*Save the Earth. Print only when necessary.*

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**From:** Cecilia Chong (LKK Auto)

**Sent:** Friday, 10 June 2022 10:00 am

**To:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

Hi Jacqueline,

Try calling you on your DID, but to no avail.

Kindly advice convenient time to call you. Need to discuss this case with you as OI dispute and wish to undertake this claim personally as inform by OI agent.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Sent:** Wednesday, 25 May 2022 12:42 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM22D203429/C02/SMU112X/TANCHC / FW: Direct Settlement - Accident Involving SMU112X (OI : CTI - TBA) and SHB3389D (TP : LKK REF - CC3/CTI22004820/Gga3) on 14/05/2022

[Password SMU112X2101](#)

**\*\* Note:** Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.